Ensuring access to a safe and reliable network across the globe at no additional cost for you, your family, and any guests invited to accompany you on a trip.

STEPS TO PROCURE YOUR TRAVEL INFORMATION

1. Email usftravel@usfca.edu a copy of your travel itinerary
2. You will receive a response by email with emergency contact information
3. A copy of the travel brochure, wallet-size emergency contact card, and an emergency contact sticker for your passport will be sent directly to your University mailbox.

ATTENTION Medical Personnel Or Police
Plan #: 01AH585
24-hr Emergency Assistance

For Medical, Personal, Legal, Travel or Political Evacuation Emergency
1-800-243-6124 Inside the USA
1-202-659-7803 Collect outside the USA

USF: Public Safety 1-415-422-2911
Allyn Nobles 1-415-422-2843 Sharon Li 1-415-422-2335

University of San Francisco
2130 Fulton Street
San Francisco, CA 94117

For Informational purposes only
TRAVEL & MEDICAL ASSISTANCE

Staff/Faculty Foreign Travel
The University provides a free, comprehensive Business Travel Accident program to protect staff, faculty, their immediate family members, significant others and invited guests on trips outside of the United States while on University business.

24/7 emergency service is available while traveling in foreign countries

From situations as minor as forgetting your eyeglasses or prescription medication at home to getting injured in a traffic accident, there is an easy 24/7 remedy at your fingertips. Whether embarking on a trip spanning months or just a few days, managing unforeseen problems is done in a structured manner to lessen any inconvenience.

Simply follow the 3 steps on the following page, store the emergency information in one of the multiple options that is easiest for you, and travel with the knowledge that a global network is available to offer support at any time.

Available Services

Medical Assistance including referral to a doctor or medical specialist, medical monitoring when you are hospitalized, emergency medical evacuation to an adequate facility, medically necessary repatriation and return of mortal remains.

Personal Assistance including pre-trip medical referral information and while you are on a trip: emergency medication, embassy and consular information, lost document assistance, emergency message transmission, emergency cash advance, emergency referral to a lawyer, translator or interpreter access, medical benefits verification and medical claims assistance.

Travel Assistance including emergency travel arrangements, arrangements for the return of your traveling companion or dependents and vehicle return.

Security Assistance including a crisis hotline and on the ground security assistance to help address safety concerns or to secure immediate assistance while traveling as well as access to a secure, web-based system for tracking global threats and health or location based risk intelligence.

Access to Risk Intelligence
Visit www.ACETravelAssistance.com for access to global threat assessments and location based intelligence.

Username: aceah
Password: security

Emergency Contacts
In the event of a medical emergency call Europ Assistance immediately and reference plan code 01AH585

24-Hour Access
1-800-243-6124 toll free in the USA or Canada
1-202-659-7803 collect outside of the US
OPS@europassistance-usa.com

CALL WHEN:
- You require a referral to a hospital or doctor
- You need to be evacuated or repatriated
- Your safety is threatened by the sudden occurrence of a political or military event
- You are hospitalized
- You experience local communication problems
- You need to guarantee payment for medical expenses

24/7 USF Emergency Number for Summer and Intersession Programs: 1-415-994-4330

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