Ensuring access to a safe and reliable network across the globe for you, at no additional cost

1. As a USF student you have the benefits described in this brochure if you are participating in a USF-sponsored study abroad program or in other international programs sponsored or organized by USF. This insurance does not cover you if you are studying abroad in an external program (as opposite to a USF-sponsored program) or in a program organized by an external party, group, club or institution.

2. You are enrolled in this program as soon as your personal information is provided to the Center for Global Education in the USF Participant Information Form. You can pick up an emergency contact card at the Center (UC 5th floor) as well as insurance certification letters for visa Processing.

3. This coverage does not replace primary health insurance and is supplemental coverage only.

For Medical Personnel or Police
Plan #: 01AH585
24-hr Emergency Assistance

For Medical, Personal, Legal, Travel or Political Evacuation Emergency
1-800-243-6124 Inside the USA
1-202-659-7803 Collect outside the USA

USF Public Safety 1-415-422-2911
Allyn Nobles 1-415-422-2843
Sharon Li 1-415-422-2335

University of San Francisco
2130 Fulton Street
San Francisco, CA 94117

For Informational purposes only
**Available Services**

**Medical Assistance** when not covered by primary health insurance including pre-payment guarantee (when required), referral to a doctor or medical specialist, medical monitoring when you are hospitalized, emergency medical evacuation to an adequate facility, repatriation and return of mortal remains.

**Personal Assistance** including pre-trip medical referral information and while you are on a trip: emergency medication, embassy and consular information, lost document assistance, emergency message transmission, emergency cash advance, emergency referral to a lawyer, translator or interpreter access, medical benefits verification and medical claims assistance.

**Travel Assistance** including emergency travel arrangements, arrangements for the return of your traveling companion or dependents and vehicle return.

**Security Assistance** including a crisis hotline and on the ground security assistance to help address safety concerns or to secure immediate assistance while traveling as well as access to a secure, web-based system for tracking global threats and health or location based risk intelligence.

*Note that this coverage does not provide Travel insurance for canceled trips, lost baggage, etc.*

**Access to Risk Intelligence**

Visit www.ACETravelAssistance.com for access to global threat assessments and location based intelligence.

Username: aceah
Password: security

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**Emergency Contacts**

In the event of a medical emergency call Europ Assistance immediately and reference plan code 01AH585

24-Hour Access

1-800-243-6124 toll free in the USA or Canada
1-202-659-7803 collect outside of the US

OPS@europassistance-usa.com

CALL WHEN:

- You require a referral to a hospital or doctor
- You need to be evacuated or repatriated
- Your safety is threatened by the sudden occurrence of a political or military event
- You need to guarantee payment for medical expenses

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24/7 emergency service is available while traveling in foreign countries

Please note that programs NOT sponsored by USF are not covered, such as semester-long study abroad programs, field trips, AGIs, immersions (for- or without-credit), Arrupe Justice Immersions, trips to volunteer services, USF-sponsored internships, etc.

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**Student Foreign Travel**

The University provides a free comprehensive Business Travel Accident Program to protect students on trips outside the United States while studying abroad on USF-sponsored programs. This insurance covers students participating in USF-sponsored semester-long programs, USF-sponsored short term study abroad programs, field trips, AGIs, immersions (for- or without-credit), Arrupe Justice Immersions, trips to volunteer services, USF-sponsored internships, etc.

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**24/7 USF Emergency Number for Summer and Intersession Programs:** 1-415-994-4330

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