



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT1: Most students feel a sense of belonging here.</b>	Not satisfied at all	20	1.7%	15	1.5%	16	1.4%	25	1.8%	28	2.2%
	Not very satisfied	44	3.8%	45	4.5%	46	4.0%	55	4.0%	46	3.6%
	Somewhat dissatisfied	100	8.7%	100	10.1%	104	9.0%	113	8.2%	99	7.7%
	Neutral	188	16.4%	147	14.8%	199	17.2%	214	15.5%	181	14.0%
	Somewhat satisfied	262	22.8%	222	22.4%	327	28.3%	363	26.2%	347	26.8%
	Satisfied	331	28.9%	308	31.0%	348	30.1%	375	27.1%	355	27.4%
	Very satisfied	202	17.6%	155	15.6%	115	10.0%	240	17.3%	238	18.4%
<b>SAT2: The campus staff are caring and helpful.</b>	Not satisfied at all	12	1.0%	14	1.4%	19	1.6%	10	.7%	20	1.5%
	Not very satisfied	28	2.4%	23	2.3%	27	2.3%	22	1.6%	29	2.2%
	Somewhat dissatisfied	49	4.3%	56	5.6%	60	5.1%	71	5.1%	61	4.7%
	Neutral	108	9.4%	94	9.4%	116	9.9%	136	9.7%	121	9.3%
	Somewhat satisfied	257	22.3%	231	23.2%	270	23.1%	334	23.9%	278	21.4%
	Satisfied	424	36.9%	383	38.5%	446	38.1%	472	33.8%	465	35.9%
	Very satisfied	272	23.7%	194	19.5%	232	19.8%	351	25.1%	323	24.9%
<b>SAT3: Faculty care about me as an individual.</b>	Not satisfied at all	7	.6%	6	.6%	11	.9%	10	.7%	22	1.7%
	Not very satisfied	20	1.7%	16	1.6%	23	2.0%	24	1.7%	22	1.7%
	Somewhat dissatisfied	57	5.0%	42	4.2%	48	4.1%	51	3.7%	58	4.5%
	Neutral	122	10.6%	116	11.6%	111	9.5%	137	9.8%	111	8.5%
	Somewhat satisfied	264	23.0%	217	21.7%	262	22.4%	304	21.8%	257	19.8%
	Satisfied	385	33.5%	350	35.1%	441	37.7%	465	33.4%	461	35.5%
	Very satisfied	294	25.6%	251	25.2%	274	23.4%	401	28.8%	369	28.4%
<b>SAT4: Admissions staff are knowledgeable.</b>	Not satisfied at all	23	2.1%	16	1.7%	17	1.5%	13	1.0%	20	1.7%
	Not very satisfied	29	2.6%	21	2.2%	30	2.7%	35	2.7%	33	2.8%
	Somewhat dissatisfied	79	7.2%	63	6.7%	61	5.5%	64	4.9%	63	5.3%
	Neutral	155	14.2%	143	15.2%	176	16.0%	200	15.4%	172	14.4%
	Somewhat satisfied	258	23.6%	228	24.2%	244	22.1%	297	22.9%	241	20.2%
	Satisfied	339	31.0%	300	31.8%	384	34.8%	399	30.7%	388	32.4%
	Very satisfied	212	19.4%	172	18.2%	190	17.2%	291	22.4%	279	23.3%
<b>SAT5: Financial aid counselors are helpful.</b>	Not satisfied at all	41	4.7%	33	4.4%	41	4.6%	40	3.7%	38	4.0%
	Not very satisfied	46	5.3%	32	4.2%	31	3.4%	49	4.6%	49	5.1%
	Somewhat dissatisfied	85	9.7%	73	9.6%	74	8.2%	82	7.6%	83	8.6%
	Neutral	150	17.1%	145	19.1%	154	17.1%	185	17.2%	179	18.6%
	Somewhat satisfied	198	22.6%	163	21.5%	191	21.2%	229	21.3%	181	18.8%
	Satisfied	212	24.2%	188	24.8%	252	28.0%	249	23.2%	238	24.8%
	Very satisfied	144	16.4%	124	16.4%	156	17.4%	241	22.4%	193	20.1%
<b>SAT6: My academic advisor is approachable.</b>	Not satisfied at all	63	5.6%	49	5.0%	32	2.9%	48	3.7%	34	2.8%
	Not very satisfied	49	4.3%	39	4.0%	43	3.9%	35	2.7%	45	3.7%
	Somewhat dissatisfied	84	7.4%	60	6.1%	62	5.6%	72	5.5%	70	5.7%
	Neutral	109	9.6%	79	8.0%	111	10.0%	133	10.1%	94	7.6%
	Somewhat satisfied	174	15.4%	155	15.7%	172	15.4%	206	15.7%	177	14.4%
	Satisfied	263	23.2%	253	25.7%	282	25.3%	321	24.5%	310	25.2%
	Very satisfied	390	34.5%	350	35.5%	413	37.0%	496	37.8%	500	40.7%



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		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT7: The campus is safe and secure for all students.</b>	Not satisfied at all	25	2.2%	12	1.2%	8	.7%	6	.4%	20	1.6%
	Not very satisfied	29	2.6%	21	2.1%	15	1.3%	15	1.1%	21	1.6%
	Somewhat dissatisfied	92	8.1%	49	5.0%	62	5.3%	48	3.5%	55	4.3%
	Neutral	139	12.3%	93	9.5%	119	10.2%	104	7.6%	97	7.6%
	Somewhat satisfied	276	24.3%	185	18.9%	250	21.5%	257	18.7%	228	17.8%
	Satisfied	358	31.6%	370	37.8%	445	38.2%	496	36.2%	456	35.6%
	Very satisfied	215	19.0%	250	25.5%	265	22.8%	446	32.5%	405	31.6%
<b>SAT8: The content of the courses within my major is valuable.</b>	Not satisfied at all	10	.9%	9	.9%	10	.9%	10	.7%	8	.6%
	Not very satisfied	20	1.8%	17	1.7%	21	1.8%	29	2.1%	38	3.0%
	Somewhat dissatisfied	61	5.4%	48	4.9%	46	4.0%	77	5.6%	69	5.4%
	Neutral	95	8.4%	69	7.0%	87	7.5%	101	7.3%	97	7.5%
	Somewhat satisfied	232	20.4%	186	18.9%	250	21.5%	301	21.7%	261	20.3%
	Satisfied	426	37.5%	370	37.6%	448	38.6%	450	32.5%	410	31.9%
	Very satisfied	291	25.6%	284	28.9%	300	25.8%	416	30.1%	402	31.3%
<b>SAT9: A variety of intramural activities are offered.</b>	Not satisfied at all	10	1.1%	19	2.4%	13	1.4%	22	2.2%	24	2.6%
	Not very satisfied	23	2.6%	20	2.5%	25	2.7%	24	2.4%	26	2.8%
	Somewhat dissatisfied	51	5.8%	56	7.1%	57	6.3%	64	6.4%	44	4.7%
	Neutral	258	29.4%	207	26.1%	268	29.4%	243	24.1%	219	23.5%
	Somewhat satisfied	171	19.5%	160	20.2%	189	20.7%	224	22.2%	196	21.0%
	Satisfied	227	25.9%	219	27.7%	256	28.1%	242	24.0%	245	26.3%
	Very satisfied	137	15.6%	111	14.0%	103	11.3%	188	18.7%	178	19.1%
<b>SAT10: Administrators are approachable to students.</b>	Not satisfied at all	19	1.7%	18	1.9%	25	2.3%	21	1.6%	36	3.0%
	Not very satisfied	25	2.3%	35	3.7%	31	2.8%	33	2.5%	37	3.1%
	Somewhat dissatisfied	85	7.8%	54	5.7%	72	6.5%	66	5.1%	45	3.7%
	Neutral	183	16.8%	164	17.4%	199	18.1%	190	14.6%	206	17.0%
	Somewhat satisfied	281	25.9%	241	25.5%	259	23.5%	307	23.6%	250	20.7%
	Satisfied	330	30.4%	287	30.4%	362	32.9%	401	30.8%	390	32.3%
	Very satisfied	164	15.1%	146	15.4%	152	13.8%	282	21.7%	245	20.3%
<b>SAT11: Billing policies are reasonable.</b>	Not satisfied at all	100	9.0%	84	8.7%	61	5.5%	72	5.4%	89	7.2%
	Not very satisfied	77	6.9%	66	6.9%	58	5.2%	52	3.9%	78	6.3%
	Somewhat dissatisfied	137	12.3%	121	12.6%	119	10.6%	142	10.6%	106	8.5%
	Neutral	211	19.0%	188	19.6%	196	17.5%	238	17.7%	219	17.6%
	Somewhat satisfied	203	18.3%	182	18.9%	270	24.1%	294	21.9%	255	20.5%
	Satisfied	266	23.9%	217	22.6%	303	27.1%	325	24.2%	315	25.4%
	Very satisfied	117	10.5%	103	10.7%	112	10.0%	218	16.3%	179	14.4%
<b>SAT12: Financial aid awards are announced to students in time to be helpful in college planning.</b>	Not satisfied at all	49	5.3%	55	6.7%	48	5.1%	38	3.3%	55	5.1%
	Not very satisfied	48	5.2%	40	4.9%	45	4.8%	52	4.5%	55	5.1%
	Somewhat dissatisfied	91	9.8%	88	10.7%	97	10.2%	87	7.6%	85	7.9%
	Neutral	170	18.3%	141	17.2%	157	16.6%	202	17.6%	156	14.6%
	Somewhat satisfied	164	17.6%	174	21.2%	204	21.5%	206	18.0%	218	20.4%
	Satisfied	241	25.9%	214	26.0%	240	25.3%	303	26.4%	291	27.2%
	Very satisfied	167	18.0%	110	13.4%	156	16.5%	258	22.5%	210	19.6%



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		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT13: Library staff are helpful and approachable.</b>	<b>Not satisfied at all</b>	7	.6%	8	.8%	6	.5%	8	.6%	12	1.0%
	<b>Not very satisfied</b>	12	1.1%	11	1.1%	13	1.2%	16	1.2%	11	.9%
	<b>Somewhat dissatisfied</b>	28	2.5%	18	1.9%	26	2.4%	42	3.3%	26	2.2%
	<b>Neutral</b>	118	10.6%	113	11.8%	105	9.5%	108	8.4%	96	8.1%
	<b>Somewhat satisfied</b>	201	18.1%	176	18.4%	188	17.0%	197	15.3%	175	14.8%
	<b>Satisfied</b>	375	33.7%	320	33.4%	395	35.8%	444	34.4%	388	32.9%
	<b>Very satisfied</b>	371	33.4%	313	32.6%	370	33.5%	476	36.9%	471	39.9%
<b>SAT14: My academic advisor is concerned about my success as an individual.</b>	<b>Not satisfied at all</b>	54	4.8%	40	4.1%	37	3.4%	46	3.6%	40	3.3%
	<b>Not very satisfied</b>	48	4.3%	37	3.8%	44	4.0%	43	3.3%	42	3.5%
	<b>Somewhat dissatisfied</b>	100	8.9%	77	7.9%	65	5.9%	88	6.8%	77	6.4%
	<b>Neutral</b>	153	13.6%	126	12.9%	140	12.7%	154	11.9%	147	12.2%
	<b>Somewhat satisfied</b>	186	16.5%	159	16.3%	194	17.6%	223	17.3%	193	16.0%
	<b>Satisfied</b>	261	23.2%	258	26.4%	284	25.8%	340	26.3%	320	26.6%
	<b>Very satisfied</b>	322	28.6%	280	28.7%	338	30.7%	397	30.8%	384	31.9%
<b>SAT15: The staff in the health services area are competent.</b>	<b>Not satisfied at all</b>	37	4.9%	33	4.7%	34	4.6%	27	3.4%	30	4.1%
	<b>Not very satisfied</b>	43	5.7%	20	2.9%	32	4.4%	24	3.0%	18	2.4%
	<b>Somewhat dissatisfied</b>	67	8.9%	58	8.3%	44	6.0%	40	5.0%	35	4.8%
	<b>Neutral</b>	174	23.1%	144	20.7%	166	22.6%	181	22.5%	153	20.8%
	<b>Somewhat satisfied</b>	154	20.4%	148	21.3%	160	21.8%	170	21.2%	152	20.7%
	<b>Satisfied</b>	175	23.2%	192	27.6%	207	28.2%	203	25.3%	188	25.6%
	<b>Very satisfied</b>	104	13.8%	101	14.5%	92	12.5%	158	19.7%	159	21.6%
<b>SAT16: The instruction in my major field is excellent.</b>	<b>Not satisfied at all</b>	15	1.3%	13	1.3%	14	1.2%	8	.6%	19	1.5%
	<b>Not very satisfied</b>	20	1.8%	21	2.2%	21	1.8%	33	2.4%	35	2.7%
	<b>Somewhat dissatisfied</b>	77	6.9%	65	6.7%	62	5.4%	73	5.3%	68	5.3%
	<b>Neutral</b>	96	8.6%	86	8.8%	100	8.7%	132	9.6%	106	8.3%
	<b>Somewhat satisfied</b>	244	21.7%	184	18.9%	256	22.4%	300	21.9%	265	20.8%
	<b>Satisfied</b>	364	32.4%	346	35.5%	431	37.7%	442	32.3%	418	32.8%
	<b>Very satisfied</b>	306	27.3%	259	26.6%	259	22.7%	381	27.8%	362	28.4%
<b>SAT17: Adequate financial aid is available for most students.</b>	<b>Not satisfied at all</b>	94	9.6%	80	9.4%	56	5.7%	87	7.4%	97	8.7%
	<b>Not very satisfied</b>	77	7.9%	69	8.1%	55	5.5%	82	6.9%	95	8.6%
	<b>Somewhat dissatisfied</b>	124	12.7%	112	13.1%	103	10.4%	118	10.0%	130	11.7%
	<b>Neutral</b>	134	13.7%	132	15.5%	159	16.0%	164	13.9%	162	14.6%
	<b>Somewhat satisfied</b>	193	19.7%	174	20.4%	215	21.7%	248	21.0%	220	19.8%
	<b>Satisfied</b>	217	22.2%	180	21.1%	255	25.7%	276	23.4%	229	20.6%
	<b>Very satisfied</b>	139	14.2%	105	12.3%	148	14.9%	206	17.4%	178	16.0%
<b>SAT18: Library resources and services are adequate.</b>	<b>Not satisfied at all</b>	6	.5%	2	.2%	7	.6%	6	.5%	10	.8%
	<b>Not very satisfied</b>	10	.9%	9	.9%	6	.5%	19	1.4%	16	1.3%
	<b>Somewhat dissatisfied</b>	20	1.8%	32	3.3%	36	3.2%	32	2.4%	33	2.7%
	<b>Neutral</b>	115	10.3%	104	10.7%	109	9.7%	110	8.3%	95	7.8%
	<b>Somewhat satisfied</b>	212	18.9%	161	16.6%	216	19.1%	234	17.6%	190	15.7%
	<b>Satisfied</b>	421	37.6%	365	37.6%	407	36.1%	479	36.0%	435	35.8%
	<b>Very satisfied</b>	337	30.1%	299	30.8%	347	30.8%	451	33.9%	435	35.8%



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<b>SAT19: My academic advisor helps me set goals to work toward.</b>	<b>Not satisfied at all</b>	72	6.6%	60	6.4%	49	4.7%	63	5.1%	50	4.4%
	<b>Not very satisfied</b>	66	6.1%	54	5.7%	47	4.5%	60	4.9%	52	4.6%
	<b>Somewhat dissatisfied</b>	116	10.7%	87	9.2%	87	8.3%	98	8.0%	90	8.0%
	<b>Neutral</b>	166	15.3%	150	15.9%	170	16.3%	192	15.6%	177	15.6%
	<b>Somewhat satisfied</b>	205	18.9%	167	17.7%	205	19.7%	228	18.6%	204	18.0%
	<b>Satisfied</b>	238	21.9%	235	24.9%	282	27.0%	293	23.9%	277	24.5%
	<b>Very satisfied</b>	223	20.5%	191	20.2%	203	19.5%	294	23.9%	282	24.9%
<b>SAT20: The business office is open during hours which are convenient for most students.</b>	<b>Not satisfied at all</b>	13	1.4%	18	2.2%	22	2.3%	25	2.3%	24	2.4%
	<b>Not very satisfied</b>	21	2.2%	13	1.6%	26	2.7%	28	2.5%	24	2.4%
	<b>Somewhat dissatisfied</b>	63	6.6%	56	6.8%	60	6.2%	87	7.9%	55	5.4%
	<b>Neutral</b>	172	18.0%	173	20.9%	203	20.9%	190	17.3%	178	17.6%
	<b>Somewhat satisfied</b>	190	19.9%	176	21.2%	214	22.1%	231	21.0%	196	19.4%
	<b>Satisfied</b>	308	32.3%	258	31.1%	303	31.2%	311	28.3%	323	31.9%
	<b>Very satisfied</b>	187	19.6%	135	16.3%	142	14.6%	228	20.7%	212	20.9%
<b>SAT:21 The amount of student parking space on campus is adequate.</b>	<b>Not satisfied at all</b>	329	35.7%	252	31.7%	229	24.9%	268	24.5%	305	29.8%
	<b>Not very satisfied</b>	158	17.2%	134	16.8%	163	17.7%	157	14.4%	141	13.8%
	<b>Somewhat dissatisfied</b>	119	12.9%	109	13.7%	144	15.7%	178	16.3%	126	12.3%
	<b>Neutral</b>	102	11.1%	112	14.1%	142	15.5%	158	14.5%	136	13.3%
	<b>Somewhat satisfied</b>	71	7.7%	68	8.5%	77	8.4%	122	11.2%	108	10.6%
	<b>Satisfied</b>	67	7.3%	63	7.9%	101	11.0%	108	9.9%	106	10.4%
	<b>Very satisfied</b>	75	8.1%	58	7.3%	63	6.9%	101	9.2%	101	9.9%
<b>SAT:22 Counseling staff care about students as individuals.</b>	<b>Not satisfied at all</b>	21	2.7%	22	3.0%	16	2.1%	18	2.0%	13	1.5%
	<b>Not very satisfied</b>	28	3.6%	16	2.2%	16	2.1%	15	1.7%	28	3.3%
	<b>Somewhat dissatisfied</b>	58	7.5%	45	6.2%	36	4.6%	40	4.5%	41	4.8%
	<b>Neutral</b>	172	22.2%	168	23.3%	157	20.2%	165	18.5%	157	18.5%
	<b>Somewhat satisfied</b>	148	19.1%	148	20.5%	171	22.0%	182	20.4%	165	19.4%
	<b>Satisfied</b>	198	25.5%	190	26.3%	246	31.6%	256	28.6%	222	26.1%
	<b>Very satisfied</b>	150	19.4%	133	18.4%	136	17.5%	218	24.4%	223	26.3%
<b>SAT:23 Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air conditioning, telephones, etc.).</b>	<b>Not satisfied at all</b>	55	6.9%	50	6.9%	32	4.6%	32	4.4%	27	4.3%
	<b>Not very satisfied</b>	78	9.8%	52	7.1%	47	6.7%	30	4.1%	37	5.8%
	<b>Somewhat dissatisfied</b>	117	14.8%	110	15.1%	89	12.7%	70	9.6%	61	9.6%
	<b>Neutral</b>	119	15.0%	129	17.7%	147	20.9%	137	18.8%	102	16.1%
	<b>Somewhat satisfied</b>	167	21.1%	145	19.9%	166	23.6%	179	24.5%	140	22.1%
	<b>Satisfied</b>	178	22.4%	178	24.5%	173	24.6%	194	26.6%	164	25.9%
	<b>Very satisfied</b>	79	10.0%	64	8.8%	49	7.0%	88	12.1%	102	16.1%
<b>SAT:24 The intercollegiate athletic programs contribute to a strong sense of school spirit.</b>	<b>Not satisfied at all</b>	81	10.1%	114	15.3%	95	12.0%	72	8.1%	45	5.9%
	<b>Not very satisfied</b>	64	8.0%	78	10.4%	82	10.4%	66	7.4%	54	7.1%
	<b>Somewhat dissatisfied</b>	117	14.6%	95	12.7%	119	15.1%	117	13.2%	82	10.7%
	<b>Neutral</b>	238	29.7%	208	27.8%	218	27.6%	220	24.8%	187	24.5%
	<b>Somewhat satisfied</b>	129	16.1%	106	14.2%	128	16.2%	176	19.9%	143	18.7%
	<b>Satisfied</b>	107	13.4%	101	13.5%	108	13.7%	142	16.0%	150	19.6%
	<b>Very satisfied</b>	65	8.1%	45	6.0%	40	5.1%	93	10.5%	103	13.5%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
SAT:25 Faculty are fair and unbiased in their treatment of individual students.	Not satisfied at all	22	2.0%	19	1.9%	16	1.4%	19	1.4%	32	2.5%
	Not very satisfied	11	1.0%	23	2.3%	22	1.9%	27	2.0%	18	1.4%
	Somewhat dissatisfied	85	7.5%	72	7.3%	71	6.1%	70	5.1%	74	5.7%
	Neutral	115	10.2%	115	11.7%	113	9.8%	116	8.5%	109	8.5%
	Somewhat satisfied	281	24.9%	211	21.5%	246	21.3%	280	20.6%	260	20.2%
	Satisfied	368	32.6%	326	33.2%	428	37.1%	469	34.5%	437	34.0%
	Very satisfied	246	21.8%	215	21.9%	259	22.4%	379	27.9%	357	27.7%
SAT:26 Computer labs are adequate and accessible.	Not satisfied at all	13	1.2%	11	1.2%	13	1.2%	12	1.0%	20	1.8%
	Not very satisfied	17	1.6%	12	1.3%	19	1.8%	22	1.8%	27	2.4%
	Somewhat dissatisfied	45	4.3%	35	3.8%	42	4.0%	59	4.8%	37	3.4%
	Neutral	79	7.6%	72	7.8%	93	8.8%	109	8.9%	124	11.2%
	Somewhat satisfied	198	19.0%	166	17.9%	192	18.2%	242	19.7%	193	17.5%
	Satisfied	353	33.8%	342	36.9%	370	35.0%	388	31.6%	338	30.6%
	Very satisfied	339	32.5%	288	31.1%	328	31.0%	394	32.1%	364	33.0%
SAT:27 The personnel involved in registration are helpful.	Not satisfied at all	29	2.7%	19	2.0%	22	2.1%	20	1.6%	24	2.1%
	Not very satisfied	20	1.8%	31	3.3%	19	1.8%	26	2.1%	28	2.4%
	Somewhat dissatisfied	70	6.5%	51	5.4%	58	5.4%	74	5.9%	52	4.5%
	Neutral	149	13.7%	122	12.8%	135	12.6%	160	12.7%	152	13.2%
	Somewhat satisfied	242	22.3%	218	22.9%	242	22.6%	283	22.4%	208	18.1%
	Satisfied	368	33.9%	324	34.1%	375	35.0%	393	31.1%	375	32.7%
	Very satisfied	206	19.0%	185	19.5%	221	20.6%	308	24.4%	309	26.9%
SAT:28 Parking lots are well-lighted and secure.	Not satisfied at all	39	4.4%	32	4.2%	29	3.3%	26	2.6%	39	4.2%
	Not very satisfied	38	4.3%	24	3.1%	33	3.8%	35	3.5%	41	4.4%
	Somewhat dissatisfied	104	11.7%	57	7.4%	77	8.8%	74	7.5%	92	9.9%
	Neutral	172	19.4%	170	22.1%	178	20.3%	209	21.1%	165	17.7%
	Somewhat satisfied	214	24.1%	171	22.3%	219	24.9%	214	21.6%	195	20.9%
	Satisfied	225	25.3%	219	28.5%	245	27.9%	267	26.9%	236	25.3%
	Very satisfied	96	10.8%	95	12.4%	97	11.0%	167	16.8%	166	17.8%
SAT:29 It is an enjoyable experience to be a student on this campus.	Not satisfied at all	19	1.7%	14	1.4%	16	1.4%	14	1.0%	28	2.2%
	Not very satisfied	27	2.4%	34	3.5%	26	2.3%	27	2.0%	41	3.2%
	Somewhat dissatisfied	58	5.2%	56	5.8%	53	4.6%	73	5.4%	48	3.8%
	Neutral	125	11.1%	107	11.0%	125	10.9%	127	9.4%	131	10.3%
	Somewhat satisfied	240	21.4%	219	22.6%	253	22.1%	320	23.6%	233	18.3%
	Satisfied	374	33.3%	327	33.7%	408	35.7%	439	32.4%	419	32.9%
	Very satisfied	281	25.0%	214	22.0%	262	22.9%	354	26.1%	373	29.3%
SAT:30 Residence hall staff are concerned about me as an individual.	Not satisfied at all	41	5.3%	33	4.7%	36	5.4%	20	2.9%	31	5.1%
	Not very satisfied	46	6.0%	32	4.6%	36	5.4%	24	3.5%	14	2.3%
	Somewhat dissatisfied	67	8.7%	68	9.7%	57	8.6%	59	8.5%	40	6.6%
	Neutral	180	23.4%	146	20.9%	174	26.1%	160	23.2%	115	18.9%
	Somewhat satisfied	152	19.8%	152	21.7%	143	21.5%	130	18.8%	117	19.2%
	Satisfied	175	22.8%	172	24.6%	146	21.9%	160	23.2%	158	26.0%
	Very satisfied	108	14.0%	97	13.9%	74	11.1%	138	20.0%	133	21.9%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:31 Males and females have equal opportunities to participate in intercollegiate athletics.</b>	Not satisfied at all	5	.8%	8	1.3%	9	1.4%	8	1.2%	10	1.7%
	Not very satisfied	7	1.1%	13	2.2%	10	1.6%	11	1.6%	4	.7%
	Somewhat dissatisfied	13	2.1%	13	2.2%	23	3.6%	16	2.3%	14	2.4%
	Neutral	166	26.4%	136	22.9%	159	25.2%	148	21.4%	112	19.3%
	Somewhat satisfied	83	13.2%	101	17.0%	93	14.7%	102	14.8%	79	13.6%
	Satisfied	193	30.7%	175	29.5%	195	30.9%	192	27.8%	178	30.6%
	Very satisfied	161	25.6%	148	24.9%	142	22.5%	214	31.0%	184	31.7%
<b>SAT:32 Tutoring services are readily available.</b>	Not satisfied at all	11	1.3%	10	1.3%	16	2.0%	16	1.8%	21	2.3%
	Not very satisfied	17	2.0%	10	1.3%	23	2.9%	12	1.4%	20	2.2%
	Somewhat dissatisfied	35	4.2%	27	3.6%	33	4.1%	46	5.2%	36	4.0%
	Neutral	127	15.3%	115	15.5%	136	17.0%	147	16.6%	146	16.2%
	Somewhat satisfied	145	17.4%	154	20.7%	164	20.5%	166	18.7%	172	19.0%
	Satisfied	266	32.0%	244	32.8%	244	30.5%	255	28.8%	255	28.2%
	Very satisfied	230	27.7%	184	24.7%	183	22.9%	244	27.5%	253	28.0%
<b>SAT:33 My academic advisor is knowledgeable about requirements in my major.</b>	Not satisfied at all	48	4.4%	39	4.1%	31	2.9%	37	3.0%	34	2.9%
	Not very satisfied	36	3.3%	37	3.9%	23	2.2%	23	1.9%	20	1.7%
	Somewhat dissatisfied	68	6.2%	57	5.9%	52	4.9%	52	4.2%	58	5.0%
	Neutral	102	9.3%	73	7.6%	102	9.6%	93	7.5%	103	8.8%
	Somewhat satisfied	164	14.9%	161	16.8%	141	13.2%	184	14.8%	152	13.0%
	Satisfied	279	25.3%	255	26.6%	289	27.1%	321	25.9%	299	25.6%
	Very satisfied	404	36.7%	338	35.2%	428	40.2%	531	42.8%	501	42.9%
<b>SAT:34 I am able to register for classes I need with few conflicts.</b>	Not satisfied at all	61	5.6%	56	5.8%	43	3.9%	56	4.2%	63	5.0%
	Not very satisfied	61	5.6%	58	6.0%	46	4.2%	61	4.6%	54	4.3%
	Somewhat dissatisfied	121	11.1%	118	12.2%	101	9.1%	96	7.2%	79	6.3%
	Neutral	91	8.3%	87	9.0%	92	8.3%	103	7.7%	97	7.7%
	Somewhat satisfied	207	19.0%	181	18.8%	201	18.1%	236	17.7%	190	15.1%
	Satisfied	287	26.3%	278	28.8%	304	27.4%	329	24.6%	324	25.7%
	Very satisfied	264	24.2%	186	19.3%	321	29.0%	455	34.1%	454	36.0%
<b>SAT:35 The assessment and course placement procedures are reasonable.</b>	Not satisfied at all	24	2.3%	17	1.9%	21	2.1%	20	1.7%	25	2.3%
	Not very satisfied	27	2.6%	28	3.1%	22	2.2%	22	1.9%	25	2.3%
	Somewhat dissatisfied	60	5.7%	56	6.3%	43	4.2%	69	6.0%	48	4.5%
	Neutral	158	15.1%	141	15.7%	144	14.2%	149	12.9%	128	11.9%
	Somewhat satisfied	220	21.0%	176	19.6%	213	21.0%	217	18.8%	196	18.3%
	Satisfied	345	33.0%	322	35.9%	368	36.4%	370	32.1%	350	32.6%
	Very satisfied	212	20.3%	156	17.4%	201	19.9%	307	26.6%	300	28.0%
<b>SAT:36 Security staff respond quickly in emergencies.</b>	Not satisfied at all	36	5.2%	27	4.1%	20	3.2%	19	2.7%	12	1.9%
	Not very satisfied	40	5.8%	30	4.6%	18	2.9%	8	1.1%	11	1.8%
	Somewhat dissatisfied	69	9.9%	48	7.3%	39	6.2%	24	3.4%	24	3.9%
	Neutral	144	20.7%	129	19.7%	126	20.0%	127	18.0%	103	16.6%
	Somewhat satisfied	123	17.7%	107	16.4%	125	19.9%	128	18.1%	101	16.3%
	Satisfied	172	24.8%	182	27.8%	181	28.8%	209	29.6%	191	30.8%
	Very satisfied	110	15.9%	131	20.0%	120	19.1%	192	27.2%	179	28.8%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:37 I feel a sense of pride about my campus.</b>	Not satisfied at all	30	2.7%	34	3.5%	34	3.0%	33	2.5%	42	3.3%
	Not very satisfied	39	3.5%	36	3.7%	42	3.7%	44	3.3%	39	3.1%
	Somewhat dissatisfied	62	5.6%	57	5.8%	67	5.8%	81	6.0%	56	4.4%
	Neutral	179	16.1%	164	16.8%	182	15.9%	188	14.0%	185	14.6%
	Somewhat satisfied	235	21.2%	209	21.3%	258	22.5%	298	22.2%	229	18.1%
	Satisfied	329	29.6%	277	28.3%	350	30.5%	402	30.0%	380	30.0%
	Very satisfied	236	21.3%	202	20.6%	214	18.7%	294	21.9%	334	26.4%
<b>SAT:38 There is an adequate selection of food available in the cafeteria.</b>	Not satisfied at all	96	9.3%	81	8.9%	102	9.9%	120	10.0%	145	13.3%
	Not very satisfied	89	8.6%	86	9.4%	95	9.2%	106	8.8%	107	9.8%
	Somewhat dissatisfied	175	17.0%	144	15.8%	145	14.1%	169	14.1%	150	13.8%
	Neutral	176	17.1%	129	14.1%	151	14.7%	177	14.7%	161	14.8%
	Somewhat satisfied	214	20.8%	198	21.7%	246	23.9%	252	21.0%	207	19.0%
	Satisfied	189	18.3%	172	18.9%	201	19.5%	212	17.6%	180	16.5%
	Very satisfied	92	8.9%	102	11.2%	89	8.6%	166	13.8%	139	12.8%
<b>SAT:39 I am able to experience intellectual growth here.</b>	Not satisfied at all	15	1.3%	12	1.2%	20	1.7%	8	.6%	12	.9%
	Not very satisfied	15	1.3%	17	1.7%	16	1.4%	28	2.0%	28	2.2%
	Somewhat dissatisfied	48	4.3%	36	3.7%	38	3.3%	50	3.7%	46	3.6%
	Neutral	92	8.2%	85	8.6%	81	7.0%	88	6.4%	89	6.9%
	Somewhat satisfied	202	18.0%	194	19.7%	203	17.6%	237	17.3%	226	17.5%
	Satisfied	411	36.7%	343	34.9%	432	37.5%	487	35.6%	425	33.0%
	Very satisfied	338	30.2%	296	30.1%	361	31.4%	469	34.3%	463	35.9%
<b>SAT:40 Residence hall regulations are reasonable.</b>	Not satisfied at all	55	7.1%	59	8.3%	56	8.2%	30	4.3%	16	2.6%
	Not very satisfied	44	5.7%	64	9.0%	38	5.6%	33	4.7%	22	3.6%
	Somewhat dissatisfied	85	10.9%	85	11.9%	88	13.0%	64	9.2%	33	5.5%
	Neutral	143	18.4%	125	17.5%	159	23.4%	139	20.0%	103	17.0%
	Somewhat satisfied	166	21.4%	135	18.9%	142	20.9%	138	19.9%	121	20.0%
	Satisfied	189	24.3%	180	25.2%	146	21.5%	180	25.9%	179	29.6%
	Very satisfied	95	12.2%	66	9.2%	50	7.4%	111	16.0%	131	21.7%
<b>SAT:41 There is a commitment to academic excellence on this campus.</b>	Not satisfied at all	24	2.1%	21	2.1%	15	1.3%	17	1.3%	17	1.3%
	Not very satisfied	31	2.8%	23	2.3%	26	2.3%	27	2.0%	29	2.3%
	Somewhat dissatisfied	55	4.9%	66	6.7%	63	5.5%	73	5.4%	51	4.0%
	Neutral	118	10.5%	103	10.5%	116	10.1%	124	9.1%	124	9.7%
	Somewhat satisfied	259	23.0%	218	22.2%	262	22.8%	290	21.4%	276	21.5%
	Satisfied	377	33.5%	323	32.9%	390	34.0%	435	32.1%	402	31.3%
	Very satisfied	260	23.1%	229	23.3%	275	24.0%	390	28.8%	384	29.9%
<b>SAT:42 There are a sufficient number of weekend activities for students.</b>	Not satisfied at all	36	4.6%	50	6.7%	48	6.2%	39	4.7%	36	4.7%
	Not very satisfied	48	6.2%	51	6.8%	61	7.9%	25	3.0%	30	3.9%
	Somewhat dissatisfied	87	11.2%	79	10.5%	97	12.5%	91	10.9%	82	10.6%
	Neutral	210	27.1%	183	24.4%	179	23.2%	184	22.1%	157	20.4%
	Somewhat satisfied	153	19.7%	144	19.2%	169	21.9%	157	18.8%	140	18.2%
	Satisfied	151	19.5%	151	20.1%	145	18.8%	189	22.7%	168	21.8%
	Very satisfied	91	11.7%	92	12.3%	74	9.6%	149	17.9%	158	20.5%



**Perceptions of Student Satisfaction  
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		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:43 Admissions counselors respond to prospective students' unique needs and requests.</b>	Not satisfied at all	18	2.0%	21	2.6%	21	2.4%	16	1.6%	24	2.6%
	Not very satisfied	33	3.7%	15	1.9%	20	2.2%	22	2.2%	19	2.1%
	Somewhat dissatisfied	47	5.3%	44	5.4%	51	5.7%	50	5.1%	49	5.3%
	Neutral	171	19.3%	169	20.9%	176	19.7%	171	17.3%	146	15.9%
	Somewhat satisfied	189	21.3%	173	21.4%	199	22.3%	200	20.3%	178	19.4%
	Satisfied	266	30.0%	252	31.1%	267	29.9%	285	28.9%	258	28.1%
	Very satisfied	164	18.5%	135	16.7%	159	17.8%	243	24.6%	244	26.6%
<b>SAT:44 Academic support services adequately meet the needs of students.</b>	Not satisfied at all	16	1.7%	18	2.2%	19	2.1%	12	1.1%	24	2.4%
	Not very satisfied	19	2.0%	16	1.9%	15	1.6%	15	1.4%	15	1.5%
	Somewhat dissatisfied	52	5.5%	42	5.1%	42	4.6%	59	5.5%	44	4.3%
	Neutral	167	17.8%	136	16.6%	134	14.7%	154	14.4%	131	12.9%
	Somewhat satisfied	191	20.3%	188	22.9%	221	24.2%	229	21.4%	201	19.9%
	Satisfied	302	32.2%	266	32.4%	325	35.6%	338	31.6%	307	30.3%
	Very satisfied	192	20.4%	155	18.9%	157	17.2%	262	24.5%	290	28.7%
<b>SAT:45 Students are made to feel welcome on this campus.</b>	Not satisfied at all	19	1.7%	24	2.4%	16	1.4%	16	1.2%	19	1.5%
	Not very satisfied	20	1.8%	25	2.5%	25	2.2%	23	1.7%	21	1.7%
	Somewhat dissatisfied	62	5.6%	49	5.0%	65	5.7%	62	4.6%	57	4.6%
	Neutral	135	12.1%	126	12.8%	130	11.3%	144	10.8%	123	9.9%
	Somewhat satisfied	212	19.0%	204	20.7%	226	19.7%	267	20.0%	218	17.5%
	Satisfied	391	35.0%	330	33.5%	415	36.1%	427	32.0%	404	32.4%
	Very satisfied	278	24.9%	226	23.0%	271	23.6%	396	29.7%	405	32.5%
<b>SAT:46 I can easily get involved in campus organizations.</b>	Not satisfied at all	18	1.9%	17	2.0%	21	2.2%	27	2.6%	25	2.4%
	Not very satisfied	23	2.4%	29	3.4%	35	3.7%	39	3.7%	32	3.1%
	Somewhat dissatisfied	63	6.6%	54	6.3%	67	7.0%	74	7.0%	60	5.9%
	Neutral	158	16.6%	161	18.8%	178	18.6%	158	14.9%	144	14.0%
	Somewhat satisfied	216	22.7%	174	20.3%	180	18.8%	202	19.1%	179	17.5%
	Satisfied	269	28.2%	248	29.0%	269	28.2%	295	27.9%	291	28.4%
	Very satisfied	206	21.6%	173	20.2%	205	21.5%	263	24.9%	294	28.7%
<b>SAT:47 Faculty provide timely feedback about student progress in a course.</b>	Not satisfied at all	23	2.1%	14	1.4%	23	2.0%	27	2.0%	30	2.4%
	Not very satisfied	37	3.3%	25	2.5%	41	3.6%	32	2.4%	54	4.3%
	Somewhat dissatisfied	86	7.7%	76	7.7%	85	7.4%	108	8.0%	86	6.8%
	Neutral	127	11.3%	121	12.3%	123	10.7%	149	11.0%	123	9.7%
	Somewhat satisfied	274	24.5%	232	23.5%	320	27.8%	322	23.7%	281	22.1%
	Satisfied	344	30.7%	314	31.8%	370	32.1%	423	31.1%	385	30.3%
	Very satisfied	229	20.4%	204	20.7%	190	16.5%	297	21.9%	310	24.4%
<b>SAT:48 Admissions counselors accurately portray the campus in their recruiting practices.</b>	Not satisfied at all	30	3.1%	28	3.3%	25	2.7%	27	2.5%	34	3.5%
	Not very satisfied	27	2.8%	38	4.5%	27	2.9%	40	3.7%	30	3.1%
	Somewhat dissatisfied	79	8.3%	74	8.8%	57	6.1%	77	7.1%	62	6.5%
	Neutral	198	20.8%	160	18.9%	159	16.9%	179	16.5%	147	15.3%
	Somewhat satisfied	189	19.8%	191	22.6%	208	22.1%	233	21.5%	196	20.4%
	Satisfied	266	27.9%	219	25.9%	305	32.4%	306	28.2%	280	29.2%
	Very satisfied	164	17.2%	135	16.0%	161	17.1%	222	20.5%	211	22.0%





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		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:49</b> There are adequate services to help me decide upon a career.	Not satisfied at all	25	2.6%	21	2.5%	33	3.5%	20	1.8%	31	3.1%
	Not very satisfied	30	3.1%	34	4.1%	42	4.4%	34	3.1%	28	2.8%
	Somewhat dissatisfied	77	8.0%	61	7.4%	70	7.3%	73	6.7%	57	5.6%
	Neutral	144	14.9%	130	15.8%	149	15.6%	167	15.4%	147	14.5%
	Somewhat satisfied	239	24.7%	204	24.8%	219	22.9%	268	24.7%	214	21.1%
	Satisfied	264	27.3%	226	27.4%	283	29.6%	288	26.6%	283	28.0%
	Very satisfied	187	19.4%	148	18.0%	160	16.7%	233	21.5%	252	24.9%
<b>SAT:50</b> Class change (drop/add) policies are reasonable.	Not satisfied at all	18	1.8%	19	2.1%	20	2.0%	20	1.7%	23	2.1%
	Not very satisfied	18	1.8%	25	2.8%	15	1.5%	23	1.9%	19	1.7%
	Somewhat dissatisfied	54	5.3%	46	5.1%	47	4.8%	42	3.5%	33	3.0%
	Neutral	128	12.6%	100	11.1%	101	10.3%	139	11.5%	119	10.7%
	Somewhat satisfied	175	17.3%	194	21.6%	189	19.2%	215	17.9%	177	15.9%
	Satisfied	378	37.4%	311	34.6%	378	38.4%	389	32.3%	383	34.4%
	Very satisfied	241	23.8%	203	22.6%	235	23.9%	376	31.2%	360	32.3%
<b>SAT:51</b> This institution has a good reputation within the community.	Not satisfied at all	8	.7%	8	.8%	6	.5%	5	.4%	19	1.5%
	Not very satisfied	16	1.5%	10	1.0%	13	1.1%	28	2.1%	16	1.3%
	Somewhat dissatisfied	40	3.6%	40	4.2%	48	4.2%	43	3.2%	45	3.6%
	Neutral	93	8.5%	102	10.7%	111	9.8%	130	9.7%	104	8.3%
	Somewhat satisfied	170	15.5%	163	17.1%	184	16.2%	253	18.9%	210	16.8%
	Satisfied	396	36.1%	321	33.6%	402	35.4%	417	31.1%	389	31.1%
	Very satisfied	375	34.2%	311	32.6%	372	32.7%	465	34.7%	468	37.4%
<b>SAT:52</b> The student center is a comfortable place for students to spend their leisure time.	Not satisfied at all	32	3.8%	22	2.8%	31	3.7%	14	1.3%	18	1.8%
	Not very satisfied	40	4.7%	26	3.3%	44	5.2%	19	1.8%	13	1.3%
	Somewhat dissatisfied	73	8.6%	67	8.5%	72	8.5%	51	4.8%	40	4.0%
	Neutral	173	20.4%	138	17.4%	162	19.1%	136	12.7%	142	14.4%
	Somewhat satisfied	175	20.6%	181	22.9%	186	22.0%	221	20.7%	191	19.3%
	Satisfied	210	24.7%	231	29.2%	232	27.4%	343	32.1%	287	29.0%
	Very satisfied	147	17.3%	126	15.9%	119	14.1%	286	26.7%	297	30.1%
<b>SAT:53</b> Faculty take into consideration student differences as they teach a course.	Not satisfied at all	17	1.6%	13	1.3%	18	1.6%	24	1.8%	31	2.5%
	Not very satisfied	35	3.2%	28	2.9%	22	1.9%	33	2.4%	34	2.7%
	Somewhat dissatisfied	92	8.4%	82	8.5%	84	7.4%	82	6.1%	81	6.5%
	Neutral	167	15.3%	144	14.9%	159	14.1%	161	11.9%	132	10.5%
	Somewhat satisfied	253	23.2%	230	23.7%	267	23.6%	308	22.8%	278	22.2%
	Satisfied	326	29.9%	284	29.3%	386	34.1%	417	30.9%	378	30.1%
	Very satisfied	200	18.3%	188	19.4%	195	17.2%	324	24.0%	321	25.6%
<b>SAT:54</b> Bookstore staff are helpful.	Not satisfied at all	17	1.6%	15	1.6%	20	1.8%	14	1.2%	14	1.3%
	Not very satisfied	20	1.9%	13	1.4%	17	1.6%	11	.9%	22	2.0%
	Somewhat dissatisfied	44	4.1%	31	3.3%	37	3.4%	36	3.0%	48	4.4%
	Neutral	139	12.9%	125	13.2%	138	12.7%	138	11.7%	141	12.9%
	Somewhat satisfied	201	18.6%	177	18.7%	202	18.6%	207	17.5%	175	16.1%
	Satisfied	366	33.9%	342	36.0%	348	32.0%	391	33.0%	336	30.9%
	Very satisfied	293	27.1%	246	25.9%	326	30.0%	387	32.7%	353	32.4%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:55 Major requirements are clear and reasonable.</b>	Not satisfied at all	13	1.2%	11	1.1%	12	1.0%	11	.8%	15	1.2%
	Not very satisfied	15	1.4%	15	1.5%	19	1.7%	14	1.0%	12	1.0%
	Somewhat dissatisfied	54	4.9%	57	5.9%	44	3.8%	56	4.2%	44	3.5%
	Neutral	100	9.0%	75	7.7%	86	7.5%	111	8.2%	81	6.5%
	Somewhat satisfied	217	19.6%	201	20.7%	208	18.2%	219	16.2%	222	17.8%
	Satisfied	386	34.8%	342	35.1%	439	38.4%	481	35.7%	406	32.5%
	Very satisfied	324	29.2%	272	28.0%	335	29.3%	457	33.9%	468	37.5%
<b>SAT:56 The student handbook provides helpful information about campus life.</b>	Not satisfied at all	14	1.5%	10	1.2%	20	2.3%	24	2.4%	21	2.3%
	Not very satisfied	31	3.3%	24	2.9%	20	2.3%	16	1.6%	18	2.0%
	Somewhat dissatisfied	37	3.9%	39	4.8%	45	5.2%	40	4.0%	34	3.7%
	Neutral	208	22.1%	193	23.6%	207	23.7%	237	23.8%	198	21.7%
	Somewhat satisfied	213	22.7%	159	19.4%	183	21.0%	194	19.5%	175	19.2%
	Satisfied	276	29.4%	243	29.7%	273	31.3%	277	27.8%	254	27.9%
	Very satisfied	161	17.1%	151	18.4%	124	14.2%	209	21.0%	212	23.2%
<b>SAT:57 I seldom get the 'run-around' when seeking information on this campus.</b>	Not satisfied at all	79	7.5%	75	8.2%	77	7.3%	56	4.6%	70	6.3%
	Not very satisfied	79	7.5%	56	6.1%	56	5.3%	54	4.4%	58	5.2%
	Somewhat dissatisfied	136	12.9%	95	10.4%	133	12.6%	143	11.7%	99	8.9%
	Neutral	141	13.4%	156	17.1%	133	12.6%	169	13.8%	149	13.4%
	Somewhat satisfied	212	20.2%	177	19.4%	223	21.1%	237	19.3%	189	17.0%
	Satisfied	247	23.5%	223	24.4%	296	28.0%	320	26.1%	305	27.4%
	Very satisfied	157	14.9%	132	14.4%	139	13.2%	248	20.2%	242	21.8%
<b>SAT:58 The quality of instruction I receive in most of my classes is excellent.</b>	Not satisfied at all	9	.8%	13	1.3%	12	1.0%	10	.7%	18	1.4%
	Not very satisfied	28	2.5%	19	1.9%	28	2.4%	28	2.0%	35	2.7%
	Somewhat dissatisfied	72	6.5%	47	4.8%	55	4.7%	77	5.6%	68	5.3%
	Neutral	80	7.2%	84	8.6%	83	7.1%	99	7.2%	87	6.8%
	Somewhat satisfied	265	23.8%	206	21.1%	244	21.0%	307	22.3%	265	20.6%
	Satisfied	374	33.6%	344	35.2%	457	39.4%	470	34.2%	425	33.0%
	Very satisfied	286	25.7%	264	27.0%	282	24.3%	383	27.9%	389	30.2%
<b>SAT:59 This institution shows concern for students as individuals.</b>	Not satisfied at all	19	1.7%	15	1.5%	28	2.4%	30	2.2%	37	2.9%
	Not very satisfied	35	3.1%	39	4.0%	33	2.9%	28	2.1%	36	2.8%
	Somewhat dissatisfied	66	5.9%	55	5.7%	53	4.6%	74	5.5%	58	4.6%
	Neutral	132	11.9%	130	13.4%	120	10.4%	137	10.1%	134	10.5%
	Somewhat satisfied	226	20.3%	223	23.0%	231	20.0%	272	20.1%	253	19.9%
	Satisfied	353	31.7%	291	30.0%	418	36.2%	427	31.5%	369	29.0%
	Very satisfied	281	25.3%	218	22.5%	271	23.5%	387	28.6%	386	30.3%
<b>SAT:60 I generally know what's happening on campus.</b>	Not satisfied at all	24	2.3%	30	3.2%	41	3.7%	33	2.6%	41	3.5%
	Not very satisfied	29	2.7%	34	3.6%	47	4.3%	47	3.8%	42	3.6%
	Somewhat dissatisfied	78	7.4%	70	7.4%	88	8.0%	100	8.0%	74	6.3%
	Neutral	179	16.9%	188	20.0%	190	17.3%	219	17.5%	191	16.3%
	Somewhat satisfied	229	21.6%	187	19.9%	271	24.7%	278	22.2%	245	21.0%
	Satisfied	311	29.3%	265	28.1%	305	27.8%	318	25.4%	330	28.2%
	Very satisfied	211	19.9%	168	17.8%	154	14.1%	255	20.4%	246	21.0%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
SAT:61 Adjunct faculty are competent as classroom instructors.	Not satisfied at all	19	2.0%	7	.8%	11	1.1%	25	2.0%	24	2.1%
	Not very satisfied	20	2.1%	13	1.5%	30	3.0%	27	2.2%	33	2.9%
	Somewhat dissatisfied	43	4.5%	36	4.2%	53	5.4%	53	4.3%	55	4.9%
	Neutral	114	11.9%	110	12.8%	111	11.2%	128	10.4%	108	9.5%
	Somewhat satisfied	212	22.2%	191	22.2%	198	20.0%	244	19.8%	214	18.9%
	Satisfied	319	33.3%	275	32.0%	355	35.9%	392	31.8%	327	28.9%
	Very satisfied	230	24.0%	227	26.4%	232	23.4%	364	29.5%	370	32.7%
SAT:62 There is a strong commitment to racial harmony on this campus.	Not satisfied at all	12	1.1%	9	1.0%	12	1.1%	16	1.3%	24	2.0%
	Not very satisfied	10	.9%	15	1.6%	15	1.4%	26	2.0%	20	1.7%
	Somewhat dissatisfied	29	2.7%	22	2.4%	35	3.2%	48	3.8%	39	3.2%
	Neutral	121	11.4%	121	12.9%	129	11.8%	150	11.8%	139	11.5%
	Somewhat satisfied	184	17.4%	154	16.5%	192	17.5%	189	14.8%	184	15.3%
	Satisfied	347	32.7%	315	33.7%	366	33.4%	420	33.0%	375	31.1%
	Very satisfied	357	33.7%	299	32.0%	346	31.6%	424	33.3%	423	35.1%
SAT:63 Student disciplinary procedures are fair.	Not satisfied at all	21	2.5%	16	2.1%	23	3.0%	16	1.8%	20	2.4%
	Not very satisfied	17	2.1%	25	3.2%	23	3.0%	19	2.1%	19	2.3%
	Somewhat dissatisfied	54	6.5%	43	5.6%	53	7.0%	43	4.8%	37	4.5%
	Neutral	147	17.8%	154	19.9%	140	18.4%	140	15.7%	140	17.1%
	Somewhat satisfied	144	17.4%	148	19.1%	145	19.0%	152	17.1%	130	15.9%
	Satisfied	269	32.5%	243	31.4%	246	32.3%	274	30.8%	248	30.3%
	Very satisfied	175	21.2%	144	18.6%	132	17.3%	246	27.6%	225	27.5%
SAT:64 New student orientation services help students adjust to college.	Not satisfied at all	32	3.2%	23	2.6%	27	2.8%	25	2.3%	25	2.5%
	Not very satisfied	35	3.5%	30	3.5%	38	3.9%	40	3.7%	37	3.6%
	Somewhat dissatisfied	61	6.2%	58	6.7%	82	8.5%	82	7.6%	63	6.2%
	Neutral	148	15.0%	146	16.8%	154	15.9%	147	13.7%	152	15.0%
	Somewhat satisfied	215	21.8%	173	19.9%	193	19.9%	199	18.5%	196	19.3%
	Satisfied	282	28.6%	253	29.1%	277	28.6%	320	29.8%	283	27.9%
	Very satisfied	213	21.6%	185	21.3%	197	20.4%	261	24.3%	259	25.5%
SAT:65 Faculty are usually available after class and during office hours.	Not satisfied at all	6	.6%	7	.7%	8	.7%	6	.4%	11	.9%
	Not very satisfied	11	1.0%	12	1.3%	13	1.1%	10	.7%	13	1.0%
	Somewhat dissatisfied	46	4.2%	22	2.3%	40	3.5%	51	3.8%	35	2.7%
	Neutral	82	7.5%	77	8.0%	82	7.2%	105	7.8%	99	7.8%
	Somewhat satisfied	186	17.1%	172	18.0%	212	18.7%	208	15.4%	188	14.7%
	Satisfied	383	35.2%	330	34.4%	409	36.0%	467	34.6%	417	32.7%
	Very satisfied	374	34.4%	338	35.3%	371	32.7%	503	37.3%	513	40.2%
SAT:66 Tuition paid is a worthwhile investment.	Not satisfied at all	80	7.3%	61	6.3%	53	4.6%	61	4.5%	69	5.4%
	Not very satisfied	89	8.1%	89	9.2%	61	5.4%	103	7.6%	87	6.8%
	Somewhat dissatisfied	153	14.0%	124	12.9%	136	11.9%	151	11.1%	146	11.5%
	Neutral	150	13.7%	127	13.2%	152	13.3%	164	12.1%	177	13.9%
	Somewhat satisfied	249	22.7%	205	21.3%	275	24.1%	306	22.6%	280	22.0%
	Satisfied	211	19.3%	202	21.0%	316	27.7%	360	26.6%	299	23.5%
	Very satisfied	163	14.9%	156	16.2%	147	12.9%	210	15.5%	217	17.0%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
SAT:67 Freedom of expression is protected on campus.	Not satisfied at all	17	1.7%	17	1.9%	14	1.3%	13	1.1%	17	1.5%
	Not very satisfied	15	1.5%	15	1.6%	18	1.7%	24	2.0%	20	1.8%
	Somewhat dissatisfied	33	3.2%	33	3.6%	41	3.9%	52	4.2%	36	3.2%
	Neutral	134	13.0%	120	13.1%	119	11.4%	162	13.2%	152	13.4%
	Somewhat satisfied	165	16.0%	161	17.5%	169	16.2%	187	15.3%	135	11.9%
	Satisfied	368	35.8%	305	33.2%	377	36.2%	380	31.0%	374	33.1%
	Very satisfied	297	28.9%	267	29.1%	303	29.1%	407	33.2%	397	35.1%
SAT:68 Nearly all of the faculty are knowledgeable in their field.	Not satisfied at all	7	.6%	7	.7%	12	1.1%	7	.5%	9	.7%
	Not very satisfied	18	1.6%	9	.9%	14	1.2%	14	1.0%	18	1.4%
	Somewhat dissatisfied	38	3.4%	23	2.4%	37	3.2%	47	3.4%	38	3.0%
	Neutral	80	7.2%	71	7.3%	63	5.5%	83	6.1%	66	5.1%
	Somewhat satisfied	175	15.8%	158	16.4%	195	17.1%	214	15.6%	195	15.2%
	Satisfied	405	36.7%	385	39.9%	443	38.9%	495	36.2%	429	33.4%
	Very satisfied	382	34.6%	313	32.4%	376	33.0%	508	37.1%	531	41.3%
SAT:69 There is a good variety of courses provided on this campus.	Not satisfied at all	18	1.7%	17	1.8%	22	2.0%	14	1.1%	19	1.6%
	Not very satisfied	33	3.1%	29	3.0%	25	2.3%	32	2.6%	28	2.3%
	Somewhat dissatisfied	89	8.3%	89	9.3%	76	7.0%	70	5.7%	56	4.6%
	Neutral	94	8.8%	95	9.9%	109	10.1%	112	9.0%	98	8.1%
	Somewhat satisfied	246	22.9%	203	21.2%	234	21.6%	246	19.9%	243	20.1%
	Satisfied	345	32.1%	305	31.8%	369	34.0%	403	32.6%	362	29.9%
	Very satisfied	249	23.2%	220	23.0%	249	23.0%	361	29.2%	403	33.3%
SAT:70 Graduate teaching assistants are competent as classroom instructors.	Not satisfied at all	8	1.4%	9	1.7%	15	2.5%	16	2.1%	16	2.4%
	Not very satisfied	15	2.7%	13	2.4%	14	2.3%	17	2.2%	14	2.1%
	Somewhat dissatisfied	28	5.0%	29	5.3%	42	7.0%	40	5.2%	26	4.0%
	Neutral	121	21.5%	117	21.5%	114	18.9%	113	14.8%	92	14.1%
	Somewhat satisfied	116	20.6%	108	19.9%	113	18.7%	145	19.0%	114	17.4%
	Satisfied	167	29.7%	158	29.0%	207	34.3%	236	31.0%	210	32.1%
	Very satisfied	107	19.0%	110	20.2%	98	16.3%	195	25.6%	182	27.8%
SAT:71 Channels for expressing student complaints are readily available.	Not satisfied at all	58	6.5%	51	6.2%	52	5.7%	48	4.4%	62	6.2%
	Not very satisfied	41	4.6%	52	6.4%	55	6.1%	49	4.5%	47	4.7%
	Somewhat dissatisfied	81	9.1%	86	10.5%	97	10.7%	106	9.7%	88	8.8%
	Neutral	184	20.7%	150	18.4%	161	17.8%	203	18.6%	171	17.1%
	Somewhat satisfied	183	20.6%	171	20.9%	196	21.6%	208	19.1%	176	17.6%
	Satisfied	198	22.2%	189	23.1%	234	25.8%	271	24.8%	255	25.5%
	Very satisfied	145	16.3%	118	14.4%	112	12.3%	206	18.9%	202	20.2%
SAT:72 On the whole, the campus is well-maintained.	Not satisfied at all	9	.8%	9	.9%	9	.8%	4	.3%	9	.7%
	Not very satisfied	15	1.4%	15	1.6%	13	1.1%	8	.6%	12	.9%
	Somewhat dissatisfied	21	1.9%	37	3.8%	25	2.2%	34	2.5%	22	1.7%
	Neutral	92	8.4%	63	6.5%	59	5.1%	75	5.5%	62	4.8%
	Somewhat satisfied	173	15.9%	148	15.4%	167	14.6%	164	12.1%	138	10.8%
	Satisfied	382	35.0%	362	37.6%	429	37.4%	447	33.0%	415	32.4%
	Very satisfied	399	36.6%	330	34.2%	445	38.8%	622	45.9%	621	48.6%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:73 Student activities fees are put to good use.</b>	<b>Not satisfied at all</b>	58	6.4%	51	6.3%	50	5.9%	52	5.2%	64	6.6%
	<b>Not very satisfied</b>	56	6.1%	44	5.4%	43	5.1%	50	5.0%	42	4.3%
	<b>Somewhat dissatisfied</b>	106	11.6%	103	12.7%	82	9.7%	86	8.6%	83	8.5%
	<b>Neutral</b>	197	21.6%	173	21.4%	212	25.2%	208	20.8%	209	21.4%
	<b>Somewhat satisfied</b>	195	21.4%	190	23.5%	199	23.6%	239	23.9%	222	22.7%
	<b>Satisfied</b>	192	21.1%	144	17.8%	187	22.2%	229	22.9%	204	20.9%
	<b>Very satisfied</b>	107	11.7%	104	12.9%	69	8.2%	136	13.6%	152	15.6%
<b>SAT:84 Satisfaction that campus demonstrates commitment to Part-time students</b>	<b>Not satisfied at all</b>	7	1.6%	7	1.8%	9	1.9%	16	2.6%	21	3.3%
	<b>Not very satisfied</b>	4	.9%	9	2.3%	9	1.9%	16	2.6%	18	2.8%
	<b>Somewhat dissatisfied</b>	17	4.0%	9	2.3%	24	5.0%	33	5.4%	35	5.5%
	<b>Neutral</b>	110	25.6%	107	27.4%	79	16.5%	95	15.7%	88	13.8%
	<b>Somewhat satisfied</b>	76	17.7%	65	16.6%	104	21.7%	114	18.8%	121	19.0%
	<b>Satisfied</b>	105	24.5%	105	26.9%	165	34.4%	175	28.9%	180	28.2%
	<b>Very satisfied</b>	110	25.6%	89	22.8%	90	18.8%	157	25.9%	175	27.4%
<b>SAT:85 Satisfaction that campus demonstrates commitment to Evening students</b>	<b>Not satisfied at all</b>	10	1.8%	9	1.9%	13	2.0%	13	1.5%	25	3.1%
	<b>Not very satisfied</b>	8	1.4%	10	2.1%	18	2.8%	25	2.9%	25	3.1%
	<b>Somewhat dissatisfied</b>	22	4.0%	17	3.6%	35	5.4%	37	4.4%	50	6.2%
	<b>Neutral</b>	107	19.3%	114	24.4%	80	12.3%	104	12.2%	81	10.0%
	<b>Somewhat satisfied</b>	103	18.6%	72	15.4%	112	17.3%	150	17.7%	146	18.1%
	<b>Satisfied</b>	152	27.5%	120	25.7%	242	37.3%	267	31.4%	256	31.8%
	<b>Very satisfied</b>	151	27.3%	125	26.8%	148	22.8%	253	29.8%	223	27.7%
<b>SAT:86 Satisfaction that campus demonstrates commitment to Older, returning learners</b>	<b>Not satisfied at all</b>	9	1.6%	8	1.7%	14	2.3%	10	1.3%	19	2.5%
	<b>Not very satisfied</b>	8	1.4%	7	1.5%	8	1.3%	23	3.0%	23	3.1%
	<b>Somewhat dissatisfied</b>	27	4.9%	12	2.6%	25	4.0%	24	3.1%	32	4.3%
	<b>Neutral</b>	89	16.0%	92	19.7%	67	10.8%	98	12.9%	90	12.0%
	<b>Somewhat satisfied</b>	76	13.7%	50	10.7%	105	16.9%	126	16.5%	133	17.7%
	<b>Satisfied</b>	150	27.0%	131	28.1%	220	35.4%	211	27.7%	221	29.4%
	<b>Very satisfied</b>	196	35.3%	167	35.8%	182	29.3%	270	35.4%	234	31.1%
<b>SAT:87 Satisfaction that campus demonstrates commitment to Under-represented populations</b>	<b>Not satisfied at all</b>	12	1.7%	11	1.9%	13	1.7%	19	2.2%	22	2.6%
	<b>Not very satisfied</b>	11	1.6%	10	1.8%	12	1.6%	28	3.3%	23	2.7%
	<b>Somewhat dissatisfied</b>	29	4.1%	23	4.0%	42	5.5%	47	5.5%	53	6.3%
	<b>Neutral</b>	116	16.5%	116	20.4%	116	15.1%	113	13.2%	119	14.1%
	<b>Somewhat satisfied</b>	123	17.5%	91	16.0%	142	18.5%	150	17.5%	157	18.6%
	<b>Satisfied</b>	208	29.5%	152	26.7%	266	34.7%	258	30.1%	239	28.4%
	<b>Very satisfied</b>	205	29.1%	166	29.2%	175	22.8%	241	28.2%	230	27.3%
<b>SAT:88 Satisfaction that campus demonstrates commitment to Commuters</b>	<b>Not satisfied at all</b>	47	7.1%	39	6.7%	35	4.6%	53	5.5%	45	4.9%
	<b>Not very satisfied</b>	42	6.4%	33	5.7%	46	6.0%	49	5.1%	43	4.7%
	<b>Somewhat dissatisfied</b>	82	12.4%	57	9.8%	82	10.7%	102	10.6%	88	9.7%
	<b>Neutral</b>	114	17.3%	115	19.9%	129	16.9%	145	15.0%	132	14.5%
	<b>Somewhat satisfied</b>	111	16.8%	98	16.9%	142	18.6%	183	19.0%	171	18.8%
	<b>Satisfied</b>	157	23.8%	131	22.6%	212	27.7%	220	22.8%	225	24.7%
	<b>Very satisfied</b>	106	16.1%	106	18.3%	118	15.4%	213	22.1%	207	22.7%



**Perceptions of Student Satisfaction  
Frequency Results  
2007 - 2014**

Student satisfaction Inventory [All Students]		Spring 2007		Spring 2008		Spring 2010		Spring 2012		Spring 2014	
		N=1161		N=1010		N=1176		N=1408		N=1307	
		Count	N %	Count	N %	Count	N %	Count	N %	Count	N %
<b>SAT:89</b> Satisfaction that campus demonstrates commitment to Students with disabilities	Not satisfied at all	5	1.0%	7	1.5%	3	.5%	8	1.2%	11	1.7%
	Not very satisfied	9	1.7%	6	1.3%	8	1.4%	11	1.7%	11	1.7%
	Somewhat dissatisfied	15	2.9%	15	3.2%	32	5.5%	21	3.2%	22	3.5%
	Neutral	103	19.8%	105	22.5%	83	14.2%	111	17.1%	101	16.0%
	Somewhat satisfied	81	15.6%	57	12.2%	85	14.6%	78	12.0%	70	11.1%
	Satisfied	150	28.8%	141	30.3%	214	36.7%	194	29.8%	178	28.3%
	Very satisfied	157	30.2%	135	29.0%	158	27.1%	228	35.0%	237	37.6%
<b>SAT:99</b> So far, how has your college experience met your expectations?	Much worse than I expected	22	1.9%	24	2.4%	19	1.6%	23	1.6%	26	2.0%
	Quite a bit worse than I expected	27	2.4%	27	2.7%	30	2.6%	37	2.6%	56	4.3%
	Worse than I expected	146	12.8%	110	11.1%	121	10.3%	173	12.4%	165	12.7%
	About what I expected	366	32.2%	336	34.0%	407	34.8%	489	34.9%	437	33.7%
	Better than I expected	284	25.0%	245	24.8%	337	28.8%	362	25.9%	324	25.0%
	Quite a bit better than I expected	154	13.5%	136	13.8%	162	13.8%	168	12.0%	168	13.0%
	Much better than I expected	138	12.1%	110	11.1%	95	8.1%	148	10.6%	121	9.3%
<b>SAT:100</b> Rate your overall satisfaction with your experience here thus far.	Not satisfied at all	12	1.1%	13	1.3%	15	1.3%	18	1.3%	22	1.7%
	Not very satisfied	40	3.5%	38	3.9%	35	3.0%	45	3.2%	64	4.9%
	Somewhat dissatisfied	107	9.4%	79	8.0%	88	7.5%	119	8.5%	120	9.2%
	Neutral	87	7.7%	76	7.7%	95	8.1%	118	8.5%	106	8.2%
	Somewhat satisfied	194	17.1%	192	19.5%	235	20.1%	276	19.8%	225	17.3%
	Satisfied	442	38.9%	391	39.6%	474	40.5%	562	40.3%	501	38.6%
	Very satisfied	253	22.3%	198	20.1%	228	19.5%	257	18.4%	261	20.1%
<b>SAT:101</b> All in all, if you had it to do over again, would you enroll here?	Definitely not	35	3.1%	35	3.5%	28	2.4%	30	2.1%	44	3.4%
	Probably not	74	6.5%	59	6.0%	54	4.6%	106	7.6%	85	6.5%
	Maybe not	89	7.8%	73	7.4%	81	6.9%	108	7.7%	104	8.0%
	I don't know	100	8.8%	95	9.6%	111	9.5%	132	9.4%	122	9.4%
	Maybe yes	114	10.0%	133	13.5%	167	14.3%	205	14.6%	174	13.4%
	Probably yes	322	28.3%	257	26.0%	370	31.6%	414	29.6%	364	28.0%
	Definitely yes	402	35.4%	336	34.0%	360	30.7%	405	28.9%	406	31.3%