



Student satisfaction Inventory [All Students]	Spring 2007	Spring 2008	Spring 2010	Spring 2012	Spring 2014	Mean Dif. 2014- 2012
	Mean N=1161	Mean N=1010	Mean N=1176	Mean N=1408	Mean N=1307	
SAT1: Most students feel a sense of belonging here.	5.12	5.08	4.97	5.11	5.16	0.05
SAT2: The campus staff are caring and helpful.	5.55	5.44	5.44	5.57	5.54	-0.03
SAT3: Faculty care about me as an individual.	5.56	5.58	5.57	5.66	5.63	-0.03
SAT4: Admissions staff are knowledgeable.	5.25	5.26	5.28	5.38	5.39	0.01
SAT5: Financial aid counselors are helpful.	4.86	4.89	5.01	5.07	4.98	-0.09
SAT6: My academic advisor is approachable.	5.32	5.45	5.55	5.56	5.65	0.09
SAT7: The campus is safe and secure for all students.	5.25	5.58	5.56	5.82	5.71	-0.10
SAT8: The content of the courses within my major is valuable.	5.61	5.70	5.66	5.65	5.65	0.00
SAT9: A variety of intramural activities are offered.	5.04	4.98	4.95	5.09	5.13	0.04
SAT10: Administrators are approachable to students.	5.14	5.14	5.12	5.35	5.27	-0.08
SAT11: Billing policies are reasonable.	4.45	4.44	4.71	4.85	4.72	-0.13
SAT12: Financial aid awards are announced to students in time to be helpful in college planning.	4.87	4.73	4.87	5.12	5.00	-0.12
SAT13: Library staff are helpful and approachable.	5.79	5.76	5.83	5.87	5.93	0.06
SAT14: My academic advisor is concerned about my success as an individual.	5.17	5.27	5.37	5.38	5.42	0.04
SAT15: The staff in the health services area are competent.	4.73	4.92	4.87	5.10	5.15	0.05
SAT16: The instruction in my major field is excellent.	5.54	5.55	5.53	5.58	5.56	-0.02
SAT17: Adequate financial aid is available for most students.	4.49	4.42	4.80	4.74	4.54	-0.20
SAT18: Library resources and services are adequate.	5.79	5.78	5.77	5.85	5.87	0.02
SAT19: My academic advisor helps me set goals to work toward.	4.82	4.88	5.01	5.05	5.11	0.06
SAT20: The business office is open during hours which are convenient for most students.	5.28	5.16	5.10	5.20	5.29	0.09
SAT21: The amount of student parking space on campus is adequate.	2.92	3.04	3.25	3.40	3.32	-0.08
SAT22: Counseling staff care about students as individuals.	5.05	5.09	5.23	5.37	5.35	-0.02
SAT23: Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air conditioning, telephones, etc.).	4.41	4.45	4.54	4.83	4.88	0.05
SAT24: The intercollegiate athletic programs contribute to a strong sense of school spirit.	4.06	3.80	3.87	4.31	4.56*	0.25
SAT25: Faculty are fair and unbiased in their treatment of individual students.	5.40	5.36	5.49	5.60	5.55	-0.05
SAT26: Computer labs are adequate and accessible.	5.73	5.75	5.70	5.68	5.64	-0.04
SAT27: The personnel involved in registration are helpful.	5.29	5.32	5.39	5.43	5.49	0.06
SAT28: Parking lots are well-lighted and secure.	4.74	4.90	4.88	5.04	4.94	-0.10
SAT29: It is an enjoyable experience to be a student on this campus.	5.48	5.39	5.49	5.54	5.55	0.01
SAT30: Residence hall staff are concerned about me as an individual.	4.71	4.79	4.63	5.01	5.10	0.09

Student satisfaction Inventory [All Students]	Spring 2007	Spring 2008	Spring 2010	Spring 2012	Spring 2014	Mean Dif. 2014- 2012
	Mean N=1161	Mean N=1010	Mean N=1176	Mean N=1408	Mean N=1307	
SAT:31 Males and females have equal opportunities to participate in intercollegiate athletics.	5.45	5.40	5.33	5.54	5.61	0.07
SAT:32 Tutoring services are readily available.	5.52	5.50	5.34	5.46	5.44	-0.01
SAT:33 My academic advisor is knowledgeable about requirements in my major.	5.50	5.50	5.70	5.78	5.76	-0.02
SAT:34 I am able to register for classes I need with few conflicts.	5.05	4.93	5.31	5.40	5.45	0.04
SAT:35 The assessment and course placement procedures are reasonable.	5.30	5.26	5.39	5.48	5.51	0.04
SAT:36 Security staff respond quickly in emergencies.	4.78	5.03	5.13	5.45	5.51	0.06
SAT:37 I feel a sense of pride about my campus.	5.24	5.16	5.17	5.28	5.37	0.09
SAT:38 There is an adequate selection of food available in the cafeteria.	4.22	4.32	4.27	4.36	4.17	-0.19
SAT:39 I am able to experience intellectual growth here.	5.71	5.69	5.75	5.82	5.81	-0.01
SAT:40 Residence hall regulations are reasonable.	4.63	4.42	4.37	4.88	5.24*	0.36
SAT:41 There is a commitment to academic excellence on this campus.	5.43	5.40	5.49	5.59	5.61	0.03
SAT:42 There are a sufficient number of weekend activities for students.	4.56	4.52	4.41	4.87	4.91	0.04
SAT:43 Admissions counselors respond to prospective students' unique needs and requests.	5.18	5.17	5.18	5.37	5.38	0.01
SAT:44 Academic support services adequately meet the needs of students.	5.31	5.29	5.33	5.46	5.52	0.06
SAT:45 Students are made to feel welcome on this campus.	5.49	5.39	5.49	5.61	5.67	0.06
SAT:46 I can easily get involved in campus organizations.	5.27	5.20	5.19	5.27	5.41	0.13
SAT:47 Faculty provide timely feedback about student progress in a course.	5.27	5.32	5.21	5.33	5.34	0.01
SAT:48 Admissions counselors accurately portray the campus in their recruiting practices.	5.04	4.95	5.18	5.17	5.21	0.04
SAT:49 There are adequate services to help me decide upon a career.	5.16	5.10	5.06	5.24	5.31	0.08
SAT:50 Class change (drop/add) policies are reasonable.	5.49	5.42	5.54	5.64	5.69	0.05
SAT:51 This institution has a good reputation within the community.	5.81	5.73	5.77	5.77	5.80	0.04
SAT:52 The student center is a comfortable place for students to spend their leisure time.	4.93	5.06	4.89	5.53	5.55	0.03
SAT:53 Faculty take into consideration student differences as they teach a course.	5.19	5.22	5.27	5.40	5.40	-0.01
SAT:54 Bookstore staff are helpful.	5.55	5.58	5.60	5.73	5.63	-0.10
SAT:55 Major requirements are clear and reasonable.	5.66	5.62	5.73	5.81	5.86	0.06
SAT:56 The student handbook provides helpful information about campus life.	5.18	5.20	5.10	5.23	5.30	0.07
SAT:57 I seldom get the 'run-around' when seeking information on this campus.	4.61	4.64	4.72	4.98	4.99	0.01

Student satisfaction Inventory [All Students]	Spring 2007	Spring 2008	Spring 2010	Spring 2012	Spring 2014	Mean Dif. 2014- 2012
	Mean N=1161	Mean N=1010	Mean N=1176	Mean N=1408	Mean N=1307	
SAT:58 The quality of instruction I receive in most of my classes is excellent.	5.54	5.60	5.60	5.63	5.62	0.00
SAT:59 This institution shows concern for students as individuals.	5.42	5.32	5.45	5.53	5.50	-0.03
SAT:60 I generally know what's happening on campus.	5.20	5.05	4.95	5.11	5.17	0.06
SAT:61 Adjunct faculty are competent as classroom instructors.	5.46	5.56	5.47	5.57	5.58	0.01
SAT:62 There is a strong commitment to racial harmony on this campus.	5.76	5.71	5.70	5.69	5.70	0.01
SAT:63 Student disciplinary procedures are fair.	5.28	5.20	5.14	5.47	5.42	-0.05
SAT:64 New student orientation services help students adjust to college.	5.21	5.21	5.14	5.29	5.31	0.02
SAT:65 Faculty are usually available after class and during office hours.	5.83	5.86	5.81	5.90	5.93	0.04
SAT:66 Tuition paid is a worthwhile investment.	4.54	4.61	4.82	4.82	4.79	-0.04
SAT:67 Freedom of expression is protected on campus.	5.63	5.59	5.65	5.66	5.72	0.07
SAT:68 Nearly all of the faculty are knowledgeable in their field.	5.84	5.87	5.85	5.92	5.98	0.06
SAT:69 There is a good variety of courses provided on this campus.	5.37	5.33	5.41	5.58	5.66	0.08
SAT:70 Graduate teaching assistants are competent as classroom instructors.	5.23	5.24	5.17	5.42	5.50	0.08
SAT:71 Channels for expressing student complaints are readily available.	4.76	4.69	4.70	4.93	4.92	-0.01
SAT:72 On the whole, the campus is well-maintained.	5.88	5.83	5.99	6.11	6.16	0.04
SAT:73 Student activities fees are put to good use.	4.56	4.55	4.55	4.76	4.74	-0.02
SAT:84 Satisfaction that campus demonstrates commitment to Part-time students	5.33	5.26	5.32	5.36	5.37	0.01
SAT:85 Satisfaction that campus demonstrates commitment to Evening students	5.43	5.33	5.44	5.55	5.43	-0.12
SAT:86 Satisfaction that campus demonstrates commitment to Older, returning learners	5.61	5.63	5.62	5.65	5.52	-0.13
SAT:87 Satisfaction that campus demonstrates commitment to Under-represented populations	5.52	5.44	5.43	5.44	5.38	-0.06
SAT:88 Satisfaction that campus demonstrates commitment to Commuters	4.66	4.76	4.84	4.94	5.02	0.09
SAT:89 Satisfaction that campus demonstrates commitment to Students with disabilities	5.55	5.49	5.60	5.66	5.68	0.02
SAT:99 So far, how has your college experience met your expectations?	4.65	4.62	4.60	4.59	4.52	-0.07
SAT:100 Rate your overall satisfaction with your experience here thus far.	5.42	5.39	5.42	5.37	5.31	-0.06
SAT:101 All in all, if you had it to do over again, would you enroll here?	5.43	5.38	5.46	5.31	5.32	0.01