

University of San Francisco - 5/2008

Institutional Summary



Scale	University of San Francisco			National Four-Year Private Institutions			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▼ Student Centeredness	6.33	5.29 / 1.10	1.04	6.15	5.25 / 1.16	0.90	0.04
1. Most students feel a sense of belonging here.	6.09	5.08 / 1.46	1.01	5.82	5.13 / 1.45	0.69	-0.05
2. The campus staff are caring and helpful.	6.40	5.44 / 1.31	0.96	6.30	5.40 / 1.37	0.90	0.04
10. Administrators are approachable to students.	6.09	5.14 / 1.39	0.95	5.91	5.07 / 1.41	0.84	0.07
29. It is an enjoyable experience to be a student on this campus.	6.52	5.39 / 1.40	1.13	6.35	5.28 / 1.54	1.07	0.11 *
45. Students are made to feel welcome on this campus.	6.41	5.39 / 1.43	1.02	6.24	5.40 / 1.45	0.84	-0.01
59. This institution shows concern for students as individuals.	6.46	5.32 / 1.44	1.14	6.29	5.20 / 1.52	1.09	0.12 *
▼ Campus Life	5.92	4.85 / 1.09	1.07	5.70	4.78 / 1.09	0.92	0.07 *
9. A variety of intramural activities are offered.	5.15	4.98 / 1.41	0.17	4.90	4.74 / 1.54	0.16	0.24 ***
23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	6.32	4.45 / 1.68	1.87	5.99	4.51 / 1.70	1.48	-0.06
24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	5.29	3.80 / 1.76	1.49	5.12	4.34 / 1.69	0.78	-0.54 ***
30. Residence hall staff are concerned about me as an individual.	5.81	4.79 / 1.59	1.02	5.64	4.82 / 1.62	0.82	-0.03
31. Males and females have equal opportunities to participate in intercollegiate athletics.	5.75	5.40 / 1.36	0.35	5.44	5.15 / 1.51	0.29	0.25 ***
38. There is an adequate selection of food available in the cafeteria.	6.24	4.31 / 1.79	1.93	5.91	4.10 / 1.87	1.81	0.21 ***
40. Residence hall regulations are reasonable.	6.09	4.42 / 1.75	1.67	5.77	4.59 / 1.70	1.18	-0.17 **
42. There are a sufficient number of weekend activities for students.	5.51	4.52 / 1.68	0.99	5.34	4.38 / 1.66	0.96	0.14 *
46. I can easily get involved in campus organizations.	6.04	5.20 / 1.46	0.84	5.74	5.16 / 1.48	0.58	0.04
52. The student center is a comfortable place for students to spend their leisure time.	6.01	5.06 / 1.48	0.95	5.81	4.87 / 1.68	0.94	0.19 **
56. The student handbook provides helpful information about campus life.	5.68	5.20 / 1.37	0.48	5.65	5.11 / 1.45	0.54	0.09
63. Student disciplinary procedures are fair.	6.17	5.19 / 1.44	0.98	6.00	5.01 / 1.55	0.99	0.18 **
64. New student orientation services help students adjust to college.	6.13	5.20 / 1.51	0.93	5.90	5.08 / 1.56	0.82	0.12 *
67. Freedom of expression is protected on campus.	6.35	5.58 / 1.37	0.77	6.14	5.12 / 1.56	1.02	0.46 ***
73. Student activities fees are put to good use.	6.21	4.55 / 1.65	1.66	6.02	4.54 / 1.68	1.48	0.01
▼ Instructional Effectiveness	6.51	5.53 / 0.99	0.98	6.32	5.32 / 1.03	1.00	0.21 ***
3. Faculty care about me as an individual.	6.37	5.58 / 1.24	0.79	6.18	5.34 / 1.39	0.84	0.24 ***
8. The content of the courses within my major is valuable.	6.67	5.70 / 1.27	0.97	6.58	5.51 / 1.34	1.07	0.19 ***
16. The instruction in my major field is excellent.	6.66	5.55 / 1.37	1.11	6.54	5.47 / 1.39	1.07	0.08
25. Faculty are fair and unbiased in their treatment of individual students.	6.54	5.36 / 1.42	1.18	6.36	5.15 / 1.51	1.21	0.21 ***
39. I am able to experience intellectual growth here.	6.62	5.69 / 1.29	0.93	6.39	5.48 / 1.38	0.91	0.21 ***
41. There is a commitment to academic excellence on this campus.	6.51	5.40 / 1.42	1.11	6.30	5.38 / 1.41	0.92	0.02
47. Faculty provide timely feedback about student progress in a course.	6.46	5.32 / 1.39	1.14	6.25	5.08 / 1.49	1.17	0.24 ***
53. Faculty take into consideration student differences as they teach a course.	6.27	5.22 / 1.41	1.05	6.12	4.99 / 1.50	1.13	0.23 ***

58. The quality of instruction I receive in most of my classes is excellent.	6.65	5.60 / 1.32	1.05	6.47	5.41 / 1.38	1.06	0.19 ***
61. Adjunct faculty are competent as classroom instructors.	6.39	5.56 / 1.28	0.83	6.09	5.16 / 1.44	0.93	0.40 ***
65. Faculty are usually available after class and during office hours.	6.44	5.85 / 1.20	0.59	6.29	5.52 / 1.39	0.77	0.33 ***
68. Nearly all of the faculty are knowledgeable in their field.	6.64	5.86 / 1.15	0.78	6.50	5.69 / 1.32	0.81	0.17 ***
69. There is a good variety of courses provided on this campus.	6.58	5.33 / 1.47	1.25	6.38	5.18 / 1.54	1.20	0.15 **
70. Graduate teaching assistants are competent as classroom instructors.	6.22	5.23 / 1.41	0.99	5.86	4.96 / 1.41	0.90	0.27 ***
▼Recruitment and Financial Aid	6.29	4.91 / 1.23	1.38	6.14	4.92 / 1.20	1.22	-0.01
4. Admissions staff are knowledgeable.	6.29	5.26 / 1.37	1.03	6.16	5.18 / 1.47	0.98	0.08
5. Financial aid counselors are helpful.	6.26	4.89 / 1.60	1.37	6.20	4.91 / 1.65	1.29	-0.02
12. Financial aid awards are announced to students in time to be helpful in college planning.	6.36	4.73 / 1.68	1.63	6.19	4.77 / 1.65	1.42	-0.04
17. Adequate financial aid is available for most students.	6.48	4.42 / 1.81	2.06	6.36	4.70 / 1.69	1.66	-0.28 ***
43. Admissions counselors respond to prospective students' unique needs and requests.	6.16	5.17 / 1.40	0.99	5.92	5.04 / 1.47	0.88	0.13 *
48. Admissions counselors accurately portray the campus in their recruiting practices.	6.18	4.95 / 1.54	1.23	6.02	4.89 / 1.61	1.13	0.06
▼Campus Support Services	6.17	5.55 / 0.90	0.62	6.00	5.26 / 1.02	0.74	0.29 ***
13. Library staff are helpful and approachable.	5.87	5.76 / 1.22	0.11	5.71	5.43 / 1.38	0.28	0.33 ***
18. Library resources and services are adequate.	6.32	5.78 / 1.16	0.54	6.10	5.28 / 1.41	0.82	0.50 ***
26. Computer labs are adequate and accessible.	6.35	5.75 / 1.26	0.60	6.26	5.29 / 1.56	0.97	0.46 ***
32. Tutoring services are readily available.	6.14	5.50 / 1.31	0.64	5.88	5.27 / 1.45	0.61	0.23 ***
44. Academic support services adequately meet the needs of students.	6.27	5.29 / 1.38	0.98	6.02	5.09 / 1.40	0.93	0.20 ***
49. There are adequate services to help me decide upon a career.	6.34	5.10 / 1.49	1.24	6.18	5.04 / 1.53	1.14	0.06
54. Bookstore staff are helpful.	5.91	5.58 / 1.31	0.33	5.82	5.36 / 1.49	0.46	0.22 ***
▼Academic Advising	6.46	5.35 / 1.35	1.11	6.27	5.30 / 1.29	0.97	0.05
6. My academic advisor is approachable.	6.50	5.45 / 1.72	1.05	6.36	5.51 / 1.60	0.85	-0.06
14. My academic advisor is concerned about my success as an individual.	6.41	5.27 / 1.67	1.14	6.24	5.25 / 1.63	0.99	0.02
19. My academic advisor helps me set goals to work toward.	6.22	4.88 / 1.76	1.34	5.97	4.83 / 1.68	1.14	0.05
33. My academic advisor is knowledgeable about requirements in my major.	6.66	5.49 / 1.66	1.17	6.45	5.49 / 1.60	0.96	0.00
55. Major requirements are clear and reasonable.	6.52	5.62 / 1.31	0.90	6.35	5.40 / 1.41	0.95	0.22 ***
▼Registration Effectiveness	6.33	5.04 / 1.11	1.29	6.14	4.99 / 1.15	1.15	0.05
11. Billing policies are reasonable.	6.28	4.44 / 1.75	1.84	6.09	4.51 / 1.64	1.58	-0.07
20. The business office is open during hours which are convenient for most students.	6.03	5.16 / 1.38	0.87	5.94	5.06 / 1.47	0.88	0.10
27. The personnel involved in registration are helpful.	6.34	5.32 / 1.41	1.02	6.16	5.24 / 1.47	0.92	0.08
34. I am able to register for classes I need with few conflicts.	6.66	4.93 / 1.76	1.73	6.47	4.93 / 1.75	1.54	0.00
50. Class change (drop/add) policies are reasonable.	6.29	5.41 / 1.41	0.88	6.07	5.20 / 1.53	0.87	0.21 ***
▼Safety and Security	6.20	4.67 / 1.30	1.53	6.17	4.74 / 1.27	1.43	-0.07
7. The campus is safe and secure for all students.	6.47	5.58 / 1.32	0.89	6.38	5.50 / 1.44	0.88	0.08
21. The amount of student parking space on campus is adequate.	5.84	3.04 / 1.95	2.80	6.02	3.68 / 2.02	2.34	-0.64 ***
28. Parking lots are well-lighted and secure.	6.01	4.90 / 1.50	1.11	6.06	4.87 / 1.66	1.19	0.03
36. Security staff respond quickly in emergencies.	6.43	5.03 / 1.63	1.40	6.20	4.84 / 1.58	1.36	0.19 **
▼Concern for the Individual	6.32	5.27 / 1.10	1.05	6.13	5.14 / 1.14	0.99	0.13 ***
3. Faculty care about me as an individual.	6.37	5.58 / 1.24	0.79	6.18	5.34 / 1.39	0.84	0.24 ***
14. My academic advisor is concerned about my success as an individual.	6.41	5.27 / 1.67	1.14	6.24	5.25 / 1.63	0.99	0.02
22. Counseling staff care about students as individuals.	6.17	5.08 / 1.47	1.09	5.94	4.96 / 1.45	0.98	0.12 *
25. Faculty are fair and unbiased in their treatment of individual students.	6.54	5.36 / 1.42	1.18	6.36	5.15 / 1.51	1.21	0.21 ***

30. Residence hall staff are concerned about me as an individual.	5.81	4.79 / 1.59	1.02	5.64	4.82 / 1.62	0.82	-0.03
59. This institution shows concern for students as individuals.	6.46	5.32 / 1.44	1.14	6.29	5.20 / 1.52	1.09	0.12 *
▼Service Excellence	6.17	5.13 / 1.04	1.04	5.99	5.02 / 1.07	0.97	0.11 **
2. The campus staff are caring and helpful.	6.40	5.44 / 1.31	0.96	6.30	5.40 / 1.37	0.90	0.04
13. Library staff are helpful and approachable.	5.87	5.76 / 1.22	0.11	5.71	5.43 / 1.38	0.28	0.33 ***
15. The staff in the health services area are competent.	6.12	4.92 / 1.55	1.20	5.82	4.83 / 1.56	0.99	0.09
22. Counseling staff care about students as individuals.	6.17	5.08 / 1.47	1.09	5.94	4.96 / 1.45	0.98	0.12 *
27. The personnel involved in registration are helpful.	6.34	5.32 / 1.41	1.02	6.16	5.24 / 1.47	0.92	0.08
57. I seldom get the "run-around" when seeking information on this campus.	6.31	4.64 / 1.77	1.67	6.13	4.61 / 1.78	1.52	0.03
60. I generally know what's happening on campus.	5.95	5.05 / 1.52	0.90	5.81	4.97 / 1.55	0.84	0.08
71. Channels for expressing student complaints are readily available.	6.23	4.68 / 1.70	1.55	6.00	4.64 / 1.62	1.36	0.04
▼Responsiveness to Diverse Populations		5.28 / 1.42			5.04 / 1.33		0.24 ***
84. Institution's commitment to part-time students?		5.23 / 1.43			5.03 / 1.43		0.20 **
85. Institution's commitment to evening students?		5.32 / 1.45			5.03 / 1.47		0.29 ***
86. Institution's commitment to older, returning learners?		5.60 / 1.44			5.15 / 1.41		0.45 ***
87. Institution's commitment to under-represented populations?		5.42 / 1.45			5.02 / 1.44		0.40 ***
88. Institution's commitment to commuters?		4.75 / 1.75			4.91 / 1.59		-0.16 *
89. Institution's commitment to students with disabilities?		5.48 / 1.40			5.11 / 1.48		0.37 ***
▼Campus Climate	6.32	5.27 / 1.00	1.05	6.13	5.16 / 1.08	0.97	0.11 **
1. Most students feel a sense of belonging here.	6.09	5.08 / 1.46	1.01	5.82	5.13 / 1.45	0.69	-0.05
2. The campus staff are caring and helpful.	6.40	5.44 / 1.31	0.96	6.30	5.40 / 1.37	0.90	0.04
3. Faculty care about me as an individual.	6.37	5.58 / 1.24	0.79	6.18	5.34 / 1.39	0.84	0.24 ***
7. The campus is safe and secure for all students.	6.47	5.58 / 1.32	0.89	6.38	5.50 / 1.44	0.88	0.08
10. Administrators are approachable to students.	6.09	5.14 / 1.39	0.95	5.91	5.07 / 1.41	0.84	0.07
29. It is an enjoyable experience to be a student on this campus.	6.52	5.39 / 1.40	1.13	6.35	5.28 / 1.54	1.07	0.11 *
37. I feel a sense of pride about my campus.	6.02	5.16 / 1.54	0.86	5.82	5.04 / 1.59	0.78	0.12 *
41. There is a commitment to academic excellence on this campus.	6.51	5.40 / 1.42	1.11	6.30	5.38 / 1.41	0.92	0.02
45. Students are made to feel welcome on this campus.	6.41	5.39 / 1.43	1.02	6.24	5.40 / 1.45	0.84	-0.01
51. This institution has a good reputation within the community.	6.37	5.73 / 1.27	0.64	6.17	5.49 / 1.46	0.68	0.24 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.31	4.64 / 1.77	1.67	6.13	4.61 / 1.78	1.52	0.03
59. This institution shows concern for students as individuals.	6.46	5.32 / 1.44	1.14	6.29	5.20 / 1.52	1.09	0.12 *
60. I generally know what's happening on campus.	5.95	5.05 / 1.52	0.90	5.81	4.97 / 1.55	0.84	0.08
62. There is a strong commitment to racial harmony on this campus.	6.26	5.71 / 1.28	0.55	5.96	5.29 / 1.46	0.67	0.42 ***
66. Tuition paid is a worthwhile investment.	6.61	4.61 / 1.79	2.00	6.43	4.75 / 1.71	1.68	-0.14 *
67. Freedom of expression is protected on campus.	6.35	5.58 / 1.37	0.77	6.14	5.12 / 1.56	1.02	0.46 ***
71. Channels for expressing student complaints are readily available.	6.23	4.68 / 1.70	1.55	6.00	4.64 / 1.62	1.36	0.04

National Group Means are based on 268786 records