



<b>excellence on this campus.</b>	6.47	5.57 / 1.34	0.90	6.33	5.43 / 1.40	0.90	
<b>47. Faculty provide timely feedback about student progress in a course.</b>	6.41	5.28 / 1.42	1.13	6.28	5.14 / 1.49	1.14	0.14 ***
<b>53. Faculty take into consideration student differences as they teach a course.</b>	6.21	5.35 / 1.38	0.86	6.16	5.07 / 1.50	1.09	0.28 ***
<b>58. The quality of instruction I receive in most of my classes is excellent.</b>	6.63	5.66 / 1.30	0.97	6.48	5.45 / 1.38	1.03	0.21 ***
<b>61. Adjunct faculty are competent as classroom instructors.</b>	6.37	5.54 / 1.37	0.83	6.13	5.25 / 1.43	0.88	0.29 ***
<b>65. Faculty are usually available after class and during office hours.</b>	6.42	5.87 / 1.20	0.55	6.30	5.56 / 1.38	0.74	0.31 ***
<b>68. Nearly all of the faculty are knowledgeable in their field.</b>	6.64	5.91 / 1.20	0.73	6.52	5.74 / 1.32	0.78	0.17 ***
<b>69. There is a good variety of courses provided on this campus.</b>	6.52	5.49 / 1.42	1.03	6.39	5.27 / 1.52	1.12	0.22 ***
<b>70. Graduate teaching assistants are competent as classroom instructors.</b>	6.15	5.26 / 1.44	0.89	5.92	5.07 / 1.41	0.85	0.19 ***
<b>▼Recruitment and Financial Aid</b>	6.22	5.13 / 1.21	1.09	6.18	5.00 / 1.21	1.18	0.13 ***
<b>4. Admissions staff are knowledgeable.</b>	6.19	5.34 / 1.38	0.85	6.21	5.28 / 1.45	0.93	0.06
<b>5. Financial aid counselors are helpful.</b>	6.24	5.08 / 1.61	1.16	6.25	5.01 / 1.66	1.24	0.07
<b>12. Financial aid awards are announced to students in time to be helpful in college planning.</b>	6.34	4.94 / 1.68	1.40	6.20	4.83 / 1.65	1.37	0.11 *
<b>17. Adequate financial aid is available for most students.</b>	6.38	4.87 / 1.71	1.51	6.38	4.78 / 1.69	1.60	0.09
<b>43. Admissions counselors respond to prospective students' unique needs and requests.</b>	6.04	5.27 / 1.43	0.77	5.97	5.13 / 1.46	0.84	0.14 **
<b>48. Admissions counselors accurately portray the campus in their recruiting practices.</b>	6.14	5.26 / 1.46	0.88	6.06	4.97 / 1.62	1.09	0.29 ***
<b>▼Campus Support Services</b>	6.08	5.61 / 0.94	0.47	6.04	5.33 / 1.02	0.71	0.28 ***
<b>13. Library staff are helpful and approachable.</b>	5.85	5.89 / 1.17	-0.04	5.74	5.49 / 1.37	0.25	0.40 ***
<b>18. Library resources and services are adequate.</b>	6.28	5.83 / 1.17	0.45	6.12	5.38 / 1.37	0.74	0.45 ***
<b>26. Computer labs are adequate and accessible.</b>	6.23	5.75 / 1.31	0.48	6.29	5.35 / 1.55	0.94	0.40 ***
<b>32. Tutoring services are readily available.</b>	5.94	5.39 / 1.45	0.55	5.94	5.36 / 1.45	0.58	0.03
<b>44. Academic support services adequately meet the needs of students.</b>	6.23	5.41 / 1.34	0.82	6.07	5.18 / 1.40	0.89	0.23 ***
<b>49. There are adequate services to help me decide upon a career.</b>	6.27	5.14 / 1.55	1.13	6.22	5.13 / 1.52	1.09	0.01
<b>54. Bookstore staff are helpful.</b>	5.74	5.66 / 1.36	0.08	5.88	5.42 / 1.48	0.46	0.24 ***
<b>▼Academic Advising</b>	6.40	5.53 / 1.27	0.87	6.30	5.36 / 1.28	0.94	0.17 ***
<b>6. My academic advisor is approachable.</b>	6.47	5.59 / 1.60	0.88	6.38	5.57 / 1.57	0.81	0.02
<b>14. My academic advisor is concerned about my success as an individual.</b>	6.38	5.43 / 1.61	0.95	6.26	5.32 / 1.62	0.94	0.11 *
<b>19. My academic advisor helps me set goals to work toward.</b>	6.11	5.07 / 1.66	1.04	6.01	4.90 / 1.68	1.11	0.17 ***
<b>33. My academic advisor is knowledgeable about requirements in my major.</b>	6.54	5.75 / 1.53	0.79	6.46	5.55 / 1.57	0.91	0.20 ***
<b>55. Major requirements are clear and reasonable.</b>	6.48	5.79 / 1.25	0.69	6.38	5.47 / 1.39	0.91	0.32 ***
<b>▼Registration Effectiveness</b>	6.21	5.27 / 1.12	0.94	6.18	5.07 / 1.15	1.11	0.20 ***
<b>11. Billing policies are reasonable.</b>	6.20	4.79 / 1.63	1.41	6.11	4.59 / 1.64	1.52	0.20 ***
<b>20. The business office is open during hours which are convenient for most students.</b>	5.90	5.18 / 1.42	0.72	5.98	5.16 / 1.46	0.82	0.02
<b>27. The personnel involved in registration are helpful.</b>	6.19	5.48 / 1.38	0.71	6.20	5.34 / 1.45	0.86	0.14 **
<b>34. I am able to register for classes I need with few conflicts.</b>	6.62	5.39 / 1.67	1.23	6.48	5.03 / 1.73	1.45	0.36 ***
<b>50. Class change (drop/add) policies are reasonable.</b>	6.12	5.58 / 1.38	0.54	6.10	5.25 / 1.54	0.85	0.33 ***

<b>▼Safety and Security</b>	6.13	4.80 / 1.24	1.33	6.18	4.86 / 1.27	1.32	-0.06
<b>7. The campus is safe and secure for all students.</b>	6.47	5.61 / 1.25	0.86	6.41	5.59 / 1.40	0.82	0.02
<b>21. The amount of student parking space on campus is adequate.</b>	5.67	3.35 / 1.98	2.32	6.00	3.90 / 2.05	2.10	-0.55 ***
<b>28. Parking lots are well-lighted and secure.</b>	5.94	4.95 / 1.51	0.99	6.06	4.96 / 1.65	1.10	-0.01
<b>36. Security staff respond quickly in emergencies.</b>	6.41	5.20 / 1.52	1.21	6.24	4.94 / 1.58	1.30	0.26 ***
<b>▼Concern for the Individual</b>	6.27	5.42 / 1.08	0.85	6.16	5.20 / 1.15	0.96	0.22 ***
<b>3. Faculty care about me as an individual.</b>	6.33	5.62 / 1.27	0.71	6.20	5.39 / 1.38	0.81	0.23 ***
<b>14. My academic advisor is concerned about my success as an individual.</b>	6.38	5.43 / 1.61	0.95	6.26	5.32 / 1.62	0.94	0.11 *
<b>22. Counseling staff care about students as individuals.</b>	6.12	5.30 / 1.39	0.82	5.98	5.05 / 1.45	0.93	0.25 ***
<b>25. Faculty are fair and unbiased in their treatment of individual students.</b>	6.49	5.56 / 1.33	0.93	6.37	5.22 / 1.50	1.15	0.34 ***
<b>30. Residence hall staff are concerned about me as an individual.</b>	5.63	4.70 / 1.61	0.93	5.66	4.84 / 1.64	0.82	-0.14 *
<b>59. This institution shows concern for students as individuals.</b>	6.43	5.53 / 1.43	0.90	6.31	5.27 / 1.51	1.04	0.26 ***
<b>▼Service Excellence</b>	6.09	5.25 / 1.03	0.84	6.02	5.10 / 1.07	0.92	0.15 ***
<b>2. The campus staff are caring and helpful.</b>	6.37	5.51 / 1.32	0.86	6.32	5.47 / 1.35	0.85	0.04
<b>13. Library staff are helpful and approachable.</b>	5.85	5.89 / 1.17	-0.04	5.74	5.49 / 1.37	0.25	0.40 ***
<b>15. The staff in the health services area are competent.</b>	5.94	4.94 / 1.56	1.00	5.85	4.87 / 1.58	0.98	0.07
<b>22. Counseling staff care about students as individuals.</b>	6.12	5.30 / 1.39	0.82	5.98	5.05 / 1.45	0.93	0.25 ***
<b>27. The personnel involved in registration are helpful.</b>	6.19	5.48 / 1.38	0.71	6.20	5.34 / 1.45	0.86	0.14 **
<b>57. I seldom get the "run-around" when seeking information on this campus.</b>	6.23	4.83 / 1.75	1.40	6.14	4.70 / 1.76	1.44	0.13 *
<b>60. I generally know what's happening on campus.</b>	5.83	5.01 / 1.55	0.82	5.85	5.03 / 1.55	0.82	-0.02
<b>71. Channels for expressing student complaints are readily available.</b>	6.19	4.81 / 1.69	1.38	6.02	4.72 / 1.63	1.30	0.09
<b>▼Responsiveness to Diverse Populations</b>		5.45 / 1.31			5.13 / 1.34		0.32 ***
<b>84. Institution's commitment to part-time students?</b>		5.43 / 1.40			5.13 / 1.45		0.30 ***
<b>85. Institution's commitment to evening students?</b>		5.54 / 1.43			5.13 / 1.49		0.41 ***
<b>86. Institution's commitment to older, returning learners?</b>		5.73 / 1.36			5.23 / 1.42		0.50 ***
<b>87. Institution's commitment to under-represented populations?</b>		5.51 / 1.38			5.12 / 1.44		0.39 ***
<b>88. Institution's commitment to commuters?</b>		4.95 / 1.70			4.99 / 1.60		-0.04
<b>89. Institution's commitment to students with disabilities?</b>		5.67 / 1.31			5.19 / 1.48		0.48 ***
<b>▼Campus Climate</b>	6.26	5.38 / 0.99	0.88	6.16	5.23 / 1.08	0.93	0.15 ***
<b>1. Most students feel a sense of belonging here.</b>	5.92	5.05 / 1.38	0.87	5.85	5.20 / 1.43	0.65	-0.15 ***
<b>2. The campus staff are caring and helpful.</b>	6.37	5.51 / 1.32	0.86	6.32	5.47 / 1.35	0.85	0.04
<b>3. Faculty care about me as an individual.</b>	6.33	5.62 / 1.27	0.71	6.20	5.39 / 1.38	0.81	0.23 ***
<b>7. The campus is safe and secure for all students.</b>	6.47	5.61 / 1.25	0.86	6.41	5.59 / 1.40	0.82	0.02
<b>10. Administrators are approachable to students.</b>	6.03	5.20 / 1.41	0.83	5.96	5.18 / 1.39	0.78	0.02
<b>29. It is an enjoyable experience to be a student on this campus.</b>	6.48	5.56 / 1.34	0.92	6.37	5.33 / 1.54	1.04	0.23 ***
<b>37. I feel a sense of pride about my campus.</b>	5.92	5.26 / 1.51	0.66	5.86	5.09 / 1.59	0.77	0.17 ***
<b>41. There is a commitment to academic excellence on this campus.</b>	6.47	5.57 / 1.34	0.90	6.33	5.43 / 1.40	0.90	0.14 ***

<b>45. Students are made to feel welcome on this campus.</b>	6.31	5.56 / 1.36	0.75	6.27	5.47 / 1.43	0.80	0.09 *
<b>51. This institution has a good reputation within the community.</b>	6.34	5.83 / 1.24	0.51	6.21	5.53 / 1.44	0.68	0.30 ***
<b>57. I seldom get the "run-around" when seeking information on this campus.</b>	6.23	4.83 / 1.75	1.40	6.14	4.70 / 1.76	1.44	0.13 *
<b>59. This institution shows concern for students as individuals.</b>	6.43	5.53 / 1.43	0.90	6.31	5.27 / 1.51	1.04	0.26 ***
<b>60. I generally know what's happening on campus.</b>	5.83	5.01 / 1.55	0.82	5.85	5.03 / 1.55	0.82	-0.02
<b>62. There is a strong commitment to racial harmony on this campus.</b>	6.17	5.76 / 1.29	0.41	5.99	5.40 / 1.44	0.59	0.36 ***
<b>66. Tuition paid is a worthwhile investment.</b>	6.63	4.93 / 1.65	1.70	6.45	4.83 / 1.71	1.62	0.10 *
<b>67. Freedom of expression is protected on campus.</b>	6.32	5.72 / 1.33	0.60	6.18	5.25 / 1.53	0.93	0.47 ***
<b>71. Channels for expressing student complaints are readily available.</b>	6.19	4.81 / 1.69	1.38	6.02	4.72 / 1.63	1.30	0.09

National Group Means are based on 253294 records