

University of San Francisco - 5/2010  
**Strategic Planning Overview**

**Strengths and Challenges**

**Strengths**

- 8. The content of the courses within my major is valuable.
- 16. The instruction in my major field is excellent.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 39. I am able to experience intellectual growth here.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 55. Major requirements are clear and reasonable.
- 6. My academic advisor is approachable.
- 7. The campus is safe and secure for all students.
- 65. Faculty are usually available after class and during office hours.
- 82. Campus item 9
- 51. This institution has a good reputation within the community.
- 3. Faculty care about me as an individual.
- 67. Freedom of expression is protected on campus.
- 72. On the whole, the campus is well-maintained.
- 18. Library resources and services are adequate.
- 26. Computer labs are adequate and accessible.

**Challenges**

- 66. Tuition paid is a worthwhile investment.
- 34. I am able to register for classes I need with few conflicts.
- 36. Security staff respond quickly in emergencies.
- 79. Campus item 6
- 17. Adequate financial aid is available for most students.
- 83. Campus item 10
- 78. Campus item 5
- 74. Campus item 1
- 12. Financial aid awards are announced to students in time to be helpful in college planning.
- 75. Campus item 2
- 5. Financial aid counselors are helpful.
- 57. I seldom get the "run-around" when seeking information on this campus.

**Benchmarks**

**Higher Satisfaction vs. National Four-Year Privates**

- 8. The content of the courses within my major is valuable.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 66. Tuition paid is a worthwhile investment.
- 34. I am able to register for classes I need with few conflicts.
- 39. I am able to experience intellectual growth here.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 69. There is a good variety of courses provided on this campus.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 29. It is an enjoyable experience to be a student on this campus.
- 55. Major requirements are clear and reasonable.
- 41. There is a commitment to academic excellence on this campus.

59. This institution shows concern for students as individuals.

65. Faculty are usually available after class and during office hours.

36. Security staff respond quickly in emergencies.

47. Faculty provide timely feedback about student progress in a course.

14. My academic advisor is concerned about my success as an individual.

61. Adjunct faculty are competent as classroom instructors.

12. Financial aid awards are announced to students in time to be helpful in college planning.

51. This institution has a good reputation within the community.

3. Faculty care about me as an individual.

67. Freedom of expression is protected on campus.

45. Students are made to feel welcome on this campus.

72. On the whole, the campus is well-maintained.

35. The assessment and course placement procedures are reasonable.

18. Library resources and services are adequate.

### **Higher Importance vs. National Four-Year Privates**

66. Tuition paid is a worthwhile investment.

39. I am able to experience intellectual growth here.

36. Security staff respond quickly in emergencies.

61. Adjunct faculty are competent as classroom instructors.

18. Library resources and services are adequate.