

Strengths and Challenges

Strengths

- 8. The content of the courses within my major is valuable.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 81. Campus item: USF meets my expectations for a quality education.
- 39. I am able to experience intellectual growth here.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 55. Major requirements are clear and reasonable.
- 7. The campus is safe and secure for all students.
- 65. Faculty are usually available after class and during office hours.
- 3. Faculty care about me as an individual.
- 51. This institution has a good reputation within the community.
- 72. On the whole, the campus is well-maintained.
- 78. Campus item: The Library services have been very useful to me.
- 79. Campus item: The offerings in the library are adequate.
- 18. Library resources and services are adequate.
- 67. Freedom of expression is protected on campus.

Challenges

- 8. The content of the courses within my major is valuable.
- 16. The instruction in my major field is excellent.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 81. Campus item: USF meets my expectations for a quality education.
- 34. I am able to register for classes I need with few conflicts.
- 66. Tuition paid is a worthwhile investment.
- 47. Faculty provide timely feedback about student progress in a course.
- 17. Adequate financial aid is available for most students.
- 14. My academic advisor is concerned about my success as an individual.
- 12. Financial aid awards are announced to students in time to be helpful in college planning.
- 49. There are adequate services to help me decide upon a career.
- 5. Financial aid counselors are helpful.
- 11. Billing policies are reasonable.
- 57. I seldom get the "run-around" when seeking information on this campus.

Benchmarks

Higher Satisfaction vs. National Four-Year Privates

- 58. The quality of instruction I receive in most of my classes is excellent.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 34. I am able to register for classes I need with few conflicts.
- 39. I am able to experience intellectual growth here.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 41. There is a commitment to academic excellence on this campus.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 69. There is a good variety of courses provided on this campus.
- 55. Major requirements are clear and reasonable.
- 7. The campus is safe and secure for all students.
- 59. This institution shows concern for students as individuals.
- 36. Security staff respond quickly in emergencies.

29. It is an enjoyable experience to be a student on this campus.

47. Faculty provide timely feedback about student progress in a course.

61. Adjunct faculty are competent as classroom instructors.

65. Faculty are usually available after class and during office hours.

3. Faculty care about me as an individual.

51. This institution has a good reputation within the community.

72. On the whole, the campus is well-maintained.

35. The assessment and course placement procedures are reasonable.

12. Financial aid awards are announced to students in time to be helpful in college planning.

44. Academic support services adequately meet the needs of students.

18. Library resources and services are adequate.

53. Faculty take into consideration student differences as they teach a course.

67. Freedom of expression is protected on campus.

Lower Satisfaction vs. National Four-Year Privates

6. My academic advisor is approachable.

17. Adequate financial aid is available for most students.

Higher Importance vs. National Four-Year Privates

61. Adjunct faculty are competent as classroom instructors.