

MEMORANDUM

To: Campus Climate Working Group
From: Grace Hum and Mary Wardell, Co-Chairs, Campus Climate Working Group
Re: Update on the University's Leadership to Implement the Campus Climate Focus Group Recommendations
Date: September 15, 2017

We write to provide an update regarding the University leadership's response to our August 4, 2017, memo entitled "Recommendations for Improvements to the Campus Climate." As you know, based on the Focus Group Report, we made specific suggestions regarding how to demonstrate a more inclusive environment for religious differences; how to demonstrate a more inclusive environment for people with disabilities; and how to improve the Public Safety Shuttle, as it relates to the Escort Service and Night Safety Program. The Cabinet met to discuss these recommendations, and the following information was provided to Mary and me.

(1) Demonstrating a More Inclusive Environment for Religious Differences

Provost Heller identified Don Crean as the individual who could assist with improving the "[Holidays from Various Faiths](#)" webpage by including additional religious holidays on the webpage and moving the webpage to a more prominent place on our USF website.

(2) Demonstrating a More Inclusive Environment for People with Disabilities

The Human Resources Office is taking the lead on reviewing signage regarding pets on campus and the use of service animals. Melissa Diaz is also reviewing the university's pet policy and consolidating all of the revisions from various departments, which will be reviewed by the General Counsel's Office. Tom Merrell, Mike London, and Melissa Diaz are researching best practices regarding access signage related to physical barriers and accommodations, and Tom and Mike will work together to implement the new signage.

(3) Improving the Public Safety Shuttle Service, as it relates to the Escort Service and Night Safety Program

Student Life is aware of the students' complaints about the Public Safety Shuttle. Julie Orio has discussed the specific concerns outlined in the Focus Group Recommendations with the ASUSF executive committee since the shuttle is a senate funded initiative. They are having ongoing conversations to address the waiting times and safety concerns. A third shuttle has been added to the rotation this academic semester (Fall 2017) to shorten the wait times. Student Life is also looking at options for communicating to students when the shuttle has arrived at a stop so that students can wait inside.

Finally, Julie Orio provided the following additional information about the Public Safety Shuttle, so that the CCWG would have a more complete understanding of the shuttle procedures:

- The shuttle operates during the academic year:
 - Sunday through Wednesday, 6 pm to 1 am, last call for shuttle pick up or drop off is at 12:30 am.
 - Thursday through Saturday, 6 pm to 3 am, last call for shuttle pick or drop off is at 2:30 am.
- USF IDs are required at all times in order to ride
- Boundaries
 - North Boundary: California Street
 - South Boundary: Frederick Street
 - East Boundary: Divisadero Street
 - West Boundary: 6th Avenue
- Average wait time in 2017 was 7.22 minutes

We look forward to our continued work with the University leadership to ensure that our campus climate and community members are positively affected by the focus group process.