# Commission on Peer Review and Accreditation of the Network of Schools of Public Policy, Affairs, and Administration Annual Accreditation Report 

## Instructions:

Please fill in the following narrative and quantitative fields with information related to conformance with Network of Schools of Public Policy, Affairs, and Administration Accreditation Standards. If the program wishes to provide additional context to its data, supplementary documents may be uploaded at the bottom of the form.

Programs should fill out a separate report for each accredited degree. Programs with multiple campuses or modalities should upload a supplemental table that disaggregates all faculty and student data by campus or modality. Multiple modalities refers to differing modes of pedagogy within the same program, be they geographic, technological, curricular, or temporal. Typical structures that fall in this category are distance campuses, online education, and unique student cohorts within the program, such as executive or $3+2$ cohorts.

This annual report form is designed to accommodate programs accredited under both the pre-2009 and the current accreditation standards (approved in 10/2009). Some questions are designated as optional for programs accredited under the pre-2009 standards. All questions are required for programs accredited under the current accreditation standards.

The annual data report year is defined as the Academic Year prior to the report's submission. The program will indicate in the report if its university defines its Academic Year as "Fall, Spring, Summer" or "Summer, Fall, Spring".

Advisory: Where possible, COPRA attempts to collect data in the formats used by IPEDS and the Common Data Set initiatives in order to facilitate the program's efforts in obtaining information from institutional research departments at their campuses. COPRA recommends liaising with the appropriate offices at your university when reporting accreditation data.


#### Abstract

1. The mission of your program will automatically populate below from your last report. If it does not, please provide it below. Please note that the mission provided below will be used to populate your program's profile on the NASPAA website. If there have been any changes to your program's mission since your last review or annual report, please click here to enter the revised mission statement. Please describe the changes and the mission revision process (Question 3) regarding substantive change.


Preamble

We offer demanding programs focused on government and nonprofit management. Since 1978, our Master of Public Administration program has provided exceptional teaching, relevant research and dedicated service to the profession and greater community. The program design and delivery draws on 476 years of Jesuit tradition and 161 years of value-centered education at the University of San Francisco, imparting perspective through our global network of universities, faculty, students, and public-private partnerships.

Mission

We prepare our graduates for public leadership by advancing a challenging curriculum while pursuing complementary research, transforming learning into actions that serve our communities, especially the most vulnerable among us.

Vision

Our diverse graduates become outstanding leaders who provide ethical, workable solutions to societal needs and advance justice.

Values

We are committed to:

Social Justice for all people.
Diversity in all its forms.
Integrity in all we do.
Accountability to all we serve.
Excellence in academic programs, teaching, research, and student services.

> 2a. Please indicate the additional delivery modalities of your program (Check all that apply):
b. In person instruction with online coursework available
d. Completely online (students never have to come to campus)

> 2b. If applicable, please check the satellite campuses checkbox and indicate at which satellite campuses the entire degree may Satellite Campuses be completed.

If applicable, please list your satellite campuses.

## Sacramento

San Jose
2c. Does the program include an executive cohort or track?
3. Has your program made any substantive changes since the most recent review or annual report? If so, please elaborate.
No substantive changes.
4. Program Evaluation: Please discuss how the program has collected, applied, and reported information about its performance and its operations to guide the evolution of the program's mission and the program's design and continuous improvement in the past year. If you wish to upload any supplements, you may do so at the bottom of the form.

The MPA Program's program evaluation continues to follows a multi-year plan as part of the School of Management's assessment activities that are submitted to AACSB and WASC.

The MPA nucleus faculty makes programmatic level evaluation and competency assessment improvements in conjunction with the school-wide and university-wide assessment process development cycles. This year's review of outcomes has triggered course level and program-level improvements.

1) We continue to use a periodic faculty sufficiency review and forward planning process to assure course coverage by full-time faculty meets or exceeds $50 \%$ of all MPA courses (on-ground at all campuses and online), and that students are taught by academically qualified full-time faculty,
principally members of the MPA nucleus faculty. We have participated in the school-wide development of a Preferred Hiring Pool for part time faculty to assure our part-time faculty have strong academic and professional qualifications.
2) Student and faculty feedback on online courses has been discussed in faculty meetings; revisions to improve the student experience and student engagement continue to be important concerns. Most of the MPA faculty has now taught at least one course online. We improved our systematic review of online and on ground student profiles in the admissions process and seek supplemental information and provide additional guidance to students prior to enrollment. We have added flexibility for ongoing students to switch from the online to on-ground program, or to take an online course for a semester or the remainder of the program if their work schedule precludes continuing on ground.
3) The software-based data engine for collecting/aggregating/analyzing course and program materials for assurance of learning was tested for two years in our program and at the School of Management. The outcome of that experience resulted in the school deciding to no longer use the particular fee-based software package. At this time no replacement package has been selected and it's not certain the university will select a new package in the near term. So we have returned to our prior organization of program level assessment worksheets and documentation. Faculty are working with our earlier assurance of learning and assessment worksheets, used in our initial years of accreditation by the program director, department chair, faculty, and staff to collect/aggregate course and faculty feedback, while continuing to coordinate with school and university level assessment activities toward specific confirmation of learning and recommendations for curriculum review and improvement.
4) The School has a unit whose responsibilities include assessment, and those staff and our data director have been very responsive in working with the MPA Program Director and the Chair of the Department of Public and Nonprofit Administration on collecting and updating information from individual faculty and courses that is then shared back with faculty in the aggregate for their discussion on Universal and Mission-specific Competencies.
5) Information is shared with the MPA Advisory Board and their observations/recommendations reported back to faculty.

Through these processes, the faculty continues to make curricular changes to maintain and improve the quality of the student educational experience and its applicability to professional development and community services.

We continue to review prospective student, applicant, and new student preferences in location and modality. This informs where the program is offered, and with what frequency of new starts, within the system of USF satellite campuses and online modality.

The alignment of the MPA curriculum and schedule with other degree programs at USF and the creation of two-units in elective course credit within the MPA has allowed new opportunities for our students to interact or take a course with students interested in the private or non-profit sectors, and to participate in Academic Global Immersion (AGI) short courses. While we offer elective courses designated by catalog for the MPA program (a 2-unit strategic communication course in Intersession 2016) students also use the short course elective opportunity for specific learning that boosts the value of our MPA for specific career opportunities in refugee services, environmental management and health service. We continue to work on offering in a more systematic way special topics courses of interest to our MPA students using short term format.

Nucleus faculty information should be entered using the "Add/ View a Faculty Member" tab at the top of the page. You only have to enter information for at least 5 nucleus faculty members. If you have previously entered faculty information in a Self-Study Report or Annual Report within this system, the information will be auto-populated in the tab. Every year you must check to verify the accuracy of the information and edit as necessary.
6. Please provide the percentage of courses in each category that are taught by full and part-time faculty in the annual report year. Programs with multiple campuses or modalities should upload a supplemental table that breaks this information down by campus or modality.

|  | Full Time Faculty | Part Time Faculty |
| :--- | :--- | :--- |
| \% All courses | 61 | 39 |
| \% Courses delivering required <br> competencies | 61 | 39 |

## 7. Data Explanations:

The following blank field is offered in case the program would like to provide any narrative context or explanation for any of the faculty data, including course coverage, in this form. If modality information is required, you may also use the box to provide additional breakdowns. (Optional for all programs)


The MPA program exceeded the $50 \%$ rule for the sum of 69 courses in four locations/modality, but fell short by one course section in Sacramento ( 5 of 11 sections taught by fulltime faculty member) due to a 2014 summer semester shortfall. Members of the fulltime faculty are not contractually required to teach summers. Many volunteer but that semester one faculty member was on sabbatical.
8. Indicate how the program defines its
Academic Year Calendar

Summer, Fall, Spring

## 9. Admissions:

Please fill out this table describing your program's applicant pool for the annual report year. Combine applicants across the year into one pool. The number of enrolled students should only include those students who were admitted and enrolled within the annual report year. This number should not reflect total student enrollment. Programs with multiple campuses or modalities should upload a supplemental table that breaks this information down by campus or modality.
Applicants ..... 198
Admitted Students ..... 157
Enrolled Students ..... 99
(This question is optional for programs using the pre-2009 standards.)
10. Below, using the ARY-5 cohort, indicate the cohort's initial enrollment numbers, how many of
those enrolled graduated within the program design length, and within $150 \%$ and $200 \%$ of program design length. Note that the numbers in each successive column are cumulative, meaning that the number of students in the column for $200 \%$ of degree length should include the numbers of students from the $150 \%$ column, plus those that graduated within $150-200 \%$ of program length. For example, if 15 students initially enrolled, 10 graduated in 100\%, 2 graduated in $150 \%$ and 1 graduated in 200\% you would enter: 15; 10; 12; 13. NOT 15; 10; 2; 1. Programs with multiple campuses or modalities should upload a supplemental table that breaks this information down by campus or modality.

|  | Initially Enrolled | Graduated 100\% <br> or Degree <br> Program Length | Graduated <br> of Degree <br> Program Length | Graduated <br> of Degree |
| :--- | :--- | :--- | :--- | :--- |
| Program Length |  |  |  |  |
| Total Number of <br> Students in the <br> ARY-5 Cohort | 75 | 61 | 69 | 71 |

11. Please define your program design length:

## Semesters

## 4

12. Report the job placement statistics (number) for the year PRIOR TO the annual program survey year, of students who were employed in the "profession" within six months of graduation, by employment sector, using the table below. Programs with multiple campuses or modalities should upload a supplemental table that breaks this information down by campus or modality.
National or central government in the ..... 2 same country as the program
State, provincial or regional government in ..... 9 the same country as the program
City, County, or other local government in the same country as the program ..... 17
Government not in the same country as the program (all levels) or international ..... 0
quasi-governmental
Nonprofit domestic-oriented ..... 17
Nonprofit/NGOs internationally-oriented ..... 0
Private Sector - Research/Consulting ..... 2
Private Sector but not research/ consulting ..... 9
Obtaining further education ..... 1
Military Service ..... 0
Unemployed (not seeking employment) ..... 0
Unemployed (seeking employment) ..... 0
Status Unknown ..... 7
Total64
13. CHEA requires NASPAA to ensure that programmatic outcomes are provided on all public communication materials. Please copy and paste an URL link to where your program website presents employment statistics (or other programmatic outcomes) to show student success.

## 14. Data Explanations: <br> The following blank field is offered in case the program would like to provide any narrative context or explanation for any of the student data - enrollment information, graduation and employment rates, - in this form. If modality information is required, you may also use the box to provide additional breakdowns. (Optional for all programs)

Question 9: Information by campus/modality. Number applied, admitted, enrolled.
CAMPUS/MODALITY....Applied....Admitted....Enrolled


Question 10: Information by campus/modality. Number graduated within 100\%, 150\%, and 200\% program design length.
CAMPUS/MODALITY......100\%......150\%......200\%

......San Francisco............36............42............ 43
.Sacramento...............11............11............ 12
South Bay.................14............16............ 16


SUM CAMPUSES............61............69............ 71

Question 12: Job placement statistics by campus/modality. Number per category. CAMPUS/MODALITY....San Francisco....Online....South Bay....Sacramento

| National............................. 0 | .0.............2.................. 0 |
| :---: | :---: |
| State.................................. 3 | .2.............0.................. 4 |
| City/County.........................5. | ..8..............3.................. 1 |
| International government......0. | ..0.............0.................. 0 |
| Non-profit, domestic.............6.. | 4.............3.................. 4 |
| Nonprofit/NGO international..0 | 0.............0.................. 0 |
| Private sector/consulting...... 1. | .0.............1.................. 0 |
| Private sector/not consulting.3. | ..2.............3.................. 1 |
| Obtaining further education...1. | ...0.............0.................. 0 |
| Military service....................0.. | ...0.............0.................. 0 |
| Unemployed (not seeking)..... 0 | .....0.............0.................. 0 |
| Unemployed (seeking).......... 0 | ....0.............0.................. 0 |
| Status unknown.................1... |  |

SUM CAMPUSES
15. If there have been any significant changes in resource trends and the sufficiency of resources available to the program to pursue its mission, objectives, and continuous improvement. (If there are no changes, the program may leave this field blank.) no significant changes.
16. If your program is being monitored on a specific Standard, you are required to provide updated information on the issue raised by COPRA in your decision letter each year until which you are notified that COPRA has removed the monitoring. Please refer to your most recent decision letter, available in the Documents tab, to review COPRA's request for ongoing information. Your program is being monitored on the following standards:

Standard 1.1 No
Standard 1.2 No
Standard 1.3 No
Standard 2.1 No
Standard 2.2 No
Standard 3.1 No
Standard 3.2 No
Standard 3.3 No
Standard 4.1 No
Standard 4.2 No
Standard 4.3 No
Standard 4.4 No
Standard 5.1 No
Standard 5.2 No
Standard 5.3 No
Standard 5.4 No
Standard 6.1 No
Standard 7.1 No
Monitored under old Standards No
End Accreditation Maintenance Report

## Hide Annual Program Survey

If your school has more than one degree that falls under your NASPAA membership, you should aggregate the data for each degree into one response for these questions. You will only need to complete this section for your first degree program.
18. Last fall semester/quarter, what was the number of each of the following? (use headcount, not FTE. If you have only FTE data, please indicate this in the Comments \& Caveats section below.)

## Total Instructional Faculty for your NASPAA degree program(s)

Total sections offered by your NASPAA degree program(s)

Percentage of those sections taught by full-time faculty

## Hide Tuition

For the following questions relating to tuition/fees, the program should provide data for a student enrolled on a FULL TIME basis. Please include all mandatory fees as well as tuition in your calculations. Do not include adjustments for financial aid offered to students. If appropriate, report the following separately (Private Institutions should report their tuition under Level 1):

- Level 1: The highest level of tuition (Typically for Out of State students)
- Level 2: For those programs with a second, lower tuition rate (Typically for In State students)

19. What is the total, non-discounted cost (tuition/fees) for a Full Time Student who enrolled in fall of the survey year to complete the degree program?

|  | Out-of-state | In-state |
| :--- | :--- | :--- |
| Tuition | 42,580 | 42,580 |
| Fees | 100 | 100 |
| Total Cost | 42,680 | 42,680 |

## Hide <br> Financial Aid

For this survey, financial aid consists of tuition scholarships, assistantships, fellowships, or workstudy support from your institution. This includes direct funding from your program or from other sources within the institution. Do not include loans or other assistance that must be repaid.

Indicate the percentage of students enrolled in the program who received financial aid. Enter separate percentages for Full-time, Part-Time, and International Students. Enter a whole number between 0 and 100 for 0\% to 100\%.
20. \% of Full-Time Students receiving Financial Aid
21. \% of Part-Time Students receiving

Financial Aid
22. \% of International Students (Full
and Part-Time) receiving Financial 0

Aid

## Hide Program Level Data

The following section should be completed for each of your NASPAA membership degrees.

## 23. Name of the School/ Department where the program resides <br> School of Management/Dept. of Public and Nonprofit Administration

## 24. Indicate who the program is primarily designed to serve (select only d. Generally part-time with some full-time one):

## 25. Are evening or weekend classes available <br> We have both evenings and weekend ones

## 26. Approximately how many semesters/ terms would it take a full- 4 Semesters time student to complete the program?

27. In the area below, describe what is distinctive about this degree program that you would like prospective students to know. You may not refer to your programs US News and World Report rankings in this text box. (Limit 60 words)
MPA students at the University of San Francisco, a Jesuit university, practice conscious leadership at the intersection of public, private, and nonprofit sectors across our diverse communities. Our MPA prioritizes hands-on experience and evidence-based decision making. A flexible class schedule helps working professionals balance busy lives; small class sizes promote one-on-one attention and relationship building. Concentration available in healthcare administration.

## 28. Please select the concentrations/specializations your program offers (Check all that apply):

General/ Public Management
Health
29. If your program has a branch or satellite campus located in another state or country, please check off No which location(s) your program is available.
30. Admission Requirements (check all that apply):

Bachelors Degree
Letter of Recommendation

Required
Required

| Resume | Required |
| :---: | :---: |
| Standardized Tests | Optional |
| GRE | No |
| GRE Qualitative | No |
| GRE Quantitative | No |
| GMAT | No |
| LSAT | No |
| TOEFL | No |
| Other Standardized Test | No |
| Statement of Intent | Required |
| Essay/Additional Writing Sample | Optional |
| Professional Experience | Optional |
| Number of Years of Professional Experience | 2 |
| Interview | Optional |
| Other | Required |
| Other required admission requirements: |  |
| Online application |  |
| Undergraduate transcripts |  |
| English proficiency exam, if applicable |  |GRENo

GRE QuantitativeNoTOEFLNoEssay/Additional Writing SampleOptional
Professional Experience
2
Experience
InterviewRequiredOnline applicationEnglish proficiency exam, if applicable
31. Please provide a short (300 characters) description of your programs admissions policy. (In this area you may talk about waivers, typical admits, and mission based admissions factors).
Applications to the MPA program are reviewed in their entirety with each required component being given equal consideration. Optional information is also given full consideration.
All program admissions decisions are made by a committee consisting of admissions staff, the MPA program director and a second MPA faculty member or PNA department chair.
We do not offer waivers.
In keeping with the mission of the University of San Francisco and the mission of the program, we expect all applicants believe in their personal ability to apply their education to change the world, transforming learning into acts of consequence that serve our diverse communities.

This following questions on enrollment data refer to the current Fall. For example, if you are filling out the 2015-2016 Annual Data Report you are reporting enrollment numbers for Fall 2016.
32. What is the total number of new students entering the program in the
33. What is the total number of students currently enrolled in the 232 program?
34. Of the total number of students currently enrolled, what is the percentage of
a. Out-of-state students: $16 \%$
b. International students: 0\%
c. Female students: 64\%
d. Part-time students: 6\%
e. Persons of diversity 51\%
35. How many degrees were awarded by this degree program during data 65 report year

## Hide Membership Level Data

If your school has more than one degree that falls under your NASPAA membership, you should aggregate the data for each degree into one response for these questions. You will only need to complete this section for your first degree program.
36. What is the median salary for the following (if you have 3 or fewer total faculty use d. to enter median salary):
a. Professor: 152,276
b. Associate Professor: 99,409
c. Assistant Professor:

95,685
37. Please enter the staff FTE (Full-Time Equivalent) devoted to those functions (even if some staff perform multiple functions). Use 0 [zero] for functions without designated staff.
a. Recruiting: $\quad 1.00$
b. Admissions: $\quad 1.00$
c. Student Advising: 1.00
d. Career Services: 0.25
e. Alumni: 0.25
f. Distance Learning
38. Health Insurance Fees: Do the mandatory fees included in the calculations of cost in non-discounted No cost (tuition/fees) of the degree program, include health insurance?
39. Were students accepted into the program offered Graduate/Teaching Yes
Assistantships this academic year?
40. If your program offers a stipend for your graduate or teaching assistants, Below \$5,000 what is the average stipend offered?
41. Do you offer any tuition waivers or scholarships not tied to Yes Graduate/Teaching Assistantships?
42. Does the program:

The following section should be completed for each of your NASPAA membership degrees.
44. Your institution is:

A NASPAA Member
45. Indicate the location of the degree program within the University:
46. Is a Dual-degree option available to students? ..... No
47. What is the institution's academic calendar?
48. Indicate the credit hour allocations for the following (use hours not percentages):
a. Required Courses: 36
b. Elective Courses:

2
49. What is the primary language(s) of instruction used for this degree program
50. Do you accept new students year round or just in the Fall each academic year?

English Only
51. Of the total completed applications received in the academic year for this
program, how many were
accepted/admitted?
b. We admit new students both in the Fall and Spring semesters.
52. Of the total admitted, what is the percent for:
53. Of this number (total degrees awarded from Short form), how many 0 were joint degrees?

54. What is the data source for your alumni data? (Check all that apply.)<br>Program Alumni Survey<br>University Alumni Office<br>School/Department Alumni Survey<br>55. If most of your alumni data were collected from surveys, what was your 6 months after graduation survey sample collection criteria?

