# Help When You Need It

Concern. The all-in-one employee mental health and emotional wellbeing solution for University of San Francisco.

Available at no cost to: All benefit-eligible employees, your spouse/domestic partner, and dependent children up to age 26.





## **Confidential Counseling**

In-person | Telephone | Video | Text | Chat

Support from experienced, licensed counselors for help with things like:

- Anxiety
- Stress
- Grief and loss ✓ Substance use
- Depression
- Major life changes
- Relationships
- Emotional wellbeing

#### **Your Benefits:**

Up to ten (10) visits per person, per issue per 12-month period.



# Coaching

Learn new skills, set goals, take action, and lower stress.

### **Your Benefits:**

Parent Coaching. One 60-minute startup call and two 30-minute followup calls per year with experienced professionals.

Coaching. Four 30minute phone sessions per year with certified coaches.



## **Guided Mindfulness**

A full suite of live and on-demand mindfulness solutions to build and sustain healthy habits.

#### **Your Benefits:**

Full access to eM Life mindfulness training via Concern's digital platform.



## **Work-Life Resources and Referrals**

Access adult care resources, ID theft services, parenting and childcare referrals, plus financial and **legal** consultations.

#### Included:

Financial. Up to two free 30-minute phone consultations per issue per year with a financial specialist.

Legal. Free 30-minute consultation per issue per year with a qualified attorney. 25% discount off normal hourly rates if you retain their services.

Your company code USF

## Getting Started Is Easy

Available 24/7. Call 800.344.4222 or visit employees.concernhealth.com and log in with your company code. Then click on "Get Services" to set up your confidential digital dashboard. (To request services for a child up to age 17, call Concern.)

Scan this QR code to check out our video for a brief introduction to Concern.

