



Looking ahead for you – Your travel assistance service guide

AIG Travel Protect offers a comprehensive suite of travel assistance services, before and during your trip, providing support when the unexpected occurs. AIG Travel Protect supports clients and their people wherever travel takes them – combining our global expertise in travel assistance services with medical support to help keep every journey safe and supported.

Get assistance anytime, anywhere with our mobile app

- Scan the QR code at right to download the app from your local Google Play Store or Apple App
- Create an account with your email address
- Enter your AIG policy number

If you do not know your policy number, contact your relevant HR/Risk team.

Important contact details for AIG Travel Protect

Toll-Free within the U.S.A.: **1-877-244-6871**

Toll-Free outside of the U.S.A.: **+1-715-346-0859**

Website: www.aig.com/travelassistance

Travel smart, before you go

- Download our app
- Input information on your next trip
- Review security and risk country reports for your destination
- Set your travel alerts
- Review the visa and travel requirements – entry rules, visa needs and travel documentation.

Safe journeys start with smart planning



Should you require medical assistance, your plan includes:

- Access to trained staff including medical doctors and nurses, providing support in most major languages
- Emergency medical evacuation transportation assistance
- Physician/hospital/dental/vision referrals
- Emergency prescription replacement assistance



Should you require security assistance, your plan includes:

- 24/7/365 access to the AIG Travel Protect security staff and response service during an incident
- Security evacuation assistance
- Security and safety advisories, global risk analysis and consultation specialist.
- Urgent message alerts, reporting and dissemination



Should you require travel assistance, your plan includes:

- Lost baggage search; stolen luggage replacement assistance
- Lost passport/travel documents assistance
- Embassy or consulate referral
- Up-to-the-minute information on local medical advisories, epidemics and available preventative measures
- Emergency cash transfer assistance
- Translation services