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Within [USFWorks](#), you can manage your life insurance Beneficiaries by adding, editing, or removing a Beneficiary, and viewing and editing your Beneficiary elections.

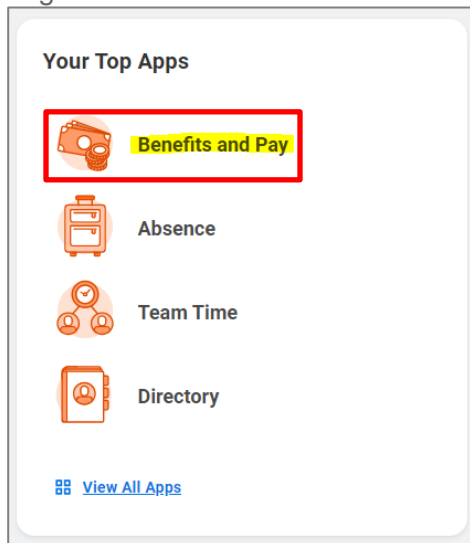
## How to add a life insurance Beneficiary

If you need to add a Beneficiary, initiate a **Change Benefits** event in [USFWorks](#).

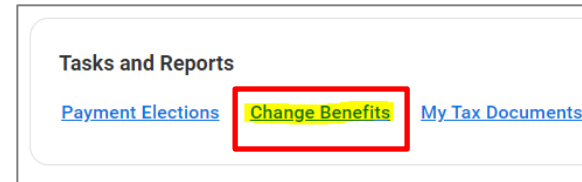
- If you are adding a new Beneficiary, please provide contact details and personal information for the Beneficiary.
- You may edit your existing Beneficiaries within the Beneficiary Change benefit event.

### Follow these steps:

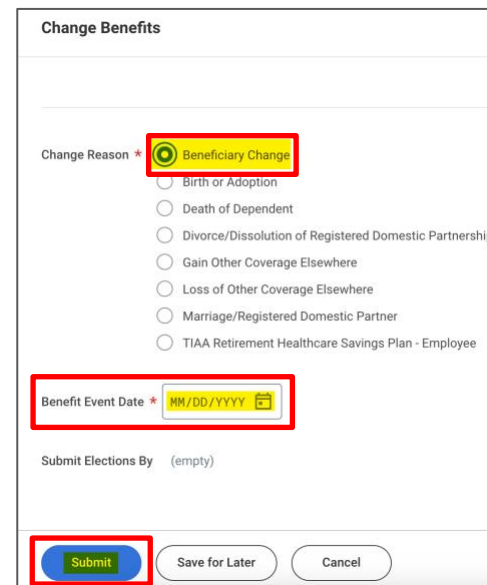
1. Log in to [USFWorks](#) and click **Benefits and Pay**.



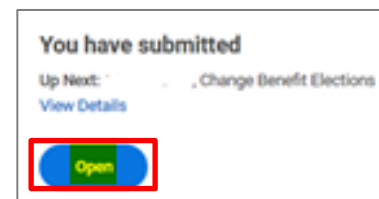
2. On the next page, under **Tasks and Reports**, select **Change Benefits**.



3. Select the Change Reason:
  - a) Select **Beneficiary Change**.
  - b) Enter today's date for the **Benefit Event Date**.
  - c) Click **Submit**.



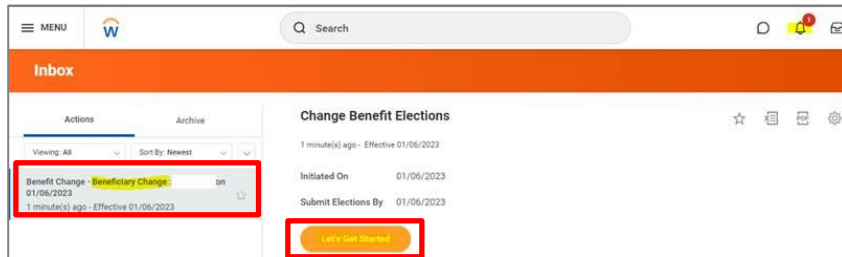
4. A pop-up window will appear stating you have submitted. Click **Open**.



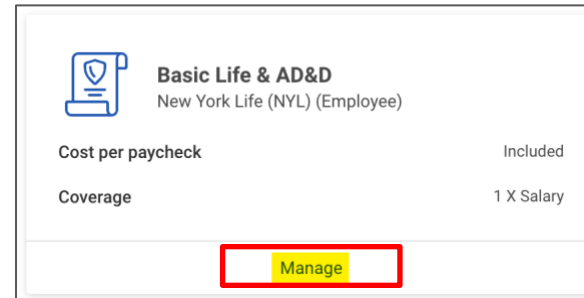
5. On the next page, click **Let's Get Started**.



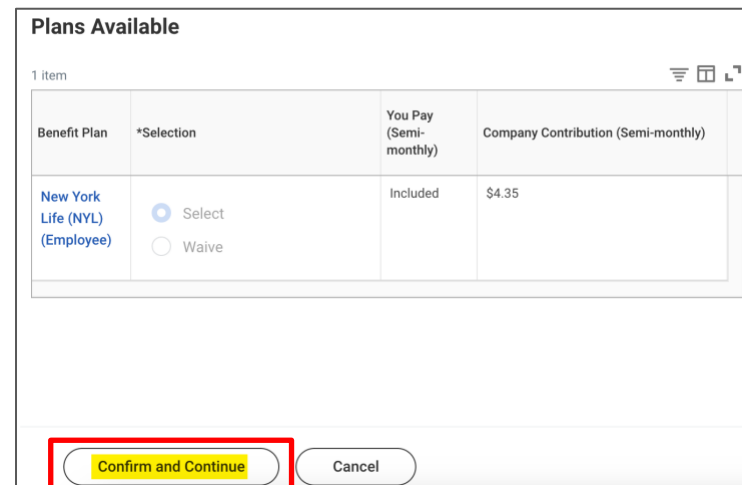
(If the pop-up window closes before you can click Open, you can find the task in your USFWorks Inbox – just click the **Beneficiary Change** message and then **Let's Get Started**.)



6. On the page with the Benefits options, click **Manage** under the **Basic Life & AD&D** box.



7. Click **Confirm and Continue**.



8. On the next page, click the **'Plus, +'** symbol and then **Add New Beneficiary or Trust**.

- To add a new Beneficiary select **Add New Beneficiary** or **Add New Trust**, depending on the type of Beneficiary you are adding, and then click **Continue**.

**Required Information** to enter:

- First and last name
- Relationship
- Address
- Type (Home or Work)
- *We also recommend adding your Beneficiary's phone number, email address, date of birth, legal sex and National ID too (this is their SSN or ITIN, or National ID from country of citizenship if ineligible for an SSN or ITIN).*
- **Note:** *Trust Beneficiary designations will require trust name, trustee name [first and last]. Additionally, Trust ID, trust date, and contact information [address, phone number and email address] for Trustee may be provided for ease of administration.*

**Important note:**

An existing Beneficiary or Trust can be added by simply selecting the relevant option (Existing Beneficiary Persons / Existing Trusts) and clicking on their name.

## 10. If adding a New Beneficiary:

### Add New Beneficiary or Trust

Relationship

Use as Beneficiary

Date of Birth

Age (empty)

Legal Sex

Allow Duplicate Name

Legal Name    Contact Information    National IDs    Additional Government IDs

Country

Prefix

First Name

Middle Name

Last Name

Suffix

Legal Name    **Contact Information**    National IDs    Additional Government IDs

Phone

Address

Email

Instant Messenger

Web Address

11. If adding a **New Trust** as a Beneficiary:

**Add New Beneficiary or Trust** [Close]

Trust Name [Input Field]

Trust ID [Input Field]

Trust Date [MM/DD/YYYY] [Calendar Icon]

**Trustee Contact Information**

**Trustee Name**

Country [Dropdown] × United States of America [List Icon]

Prefix [Input Field]

First Name [Input Field]

Middle Name [Input Field]

Last Name [Input Field]

Suffix [Input Field]

[Remove] [Add]

**Phone**

[Add]

**Email Address**

[Add]

**Address**

[Add]

[OK] [Cancel]

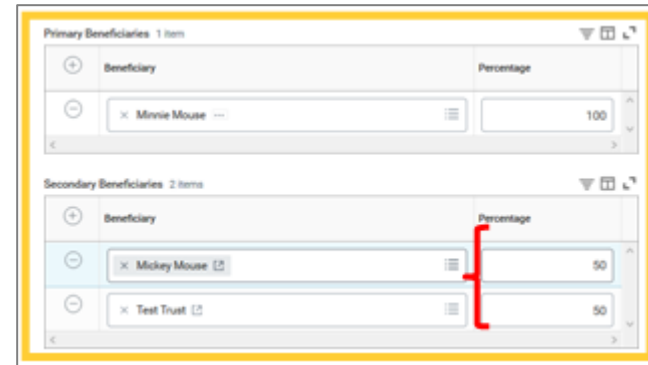
12. Once you have entered the information, click **OK**.



13. Check that your Beneficiary's name now appears and then allocate the **percentage** you would like them to receive.

14. Add additional Beneficiaries by following the previous steps (9-14). Click **Save** when you are done.

*If you have more than one Beneficiary, enter Allocations for Primary and/or Secondary Beneficiary. Percentages MUST total 100%. You may also add additional Beneficiaries to whom you may allocate Secondary Percentage totaling 100%. You may NOT designate the same Beneficiary more than once within a single Benefit plan*



15. You will be taken back to the page with the Benefits options.

If you have elected any of the following voluntary life insurance plans, you must also add at least one Beneficiary to these plans. These plans are:

- Voluntary AD&D – Employee\*
- Voluntary AD&D – Family\*
- Voluntary Term Life

If you wish to add the same Beneficiary(s) as the one(s) you designated on your *Basic Life & AD&D* plan, an existing Beneficiary or Trust can be added by simply selecting the relevant option (**Existing Beneficiary Persons / Existing Trusts**) and clicking on their name.

\* You may only elect **one** Voluntary AD&D Plan (i.e. Employee or Family).

**NOTE:** Previous Beneficiaries for your plan(s) will still appear on your USFWorks profile. However, they will not be included on your plan(s) if you have removed them. They can be designated again later by simply selecting the relevant option (**Existing Beneficiary Persons / Existing Trusts**) and clicking on their name.

**Beneficiaries**

Select an existing or add a new beneficiary person or trust to this plan. You can also adjust the percentage allocation for each.

Primary Beneficiary

- Existing Beneficiary Persons >
- Existing Trusts >
- Add New Beneficiary or Trust
- Search

16. Once you are done adding Beneficiaries, on the page with the click **Review and Sign**.

Review and Sign Save for Later

17. On the next page, review to make sure everything is correct, read the legal notice, check the box next to **I Accept**, and click **Submit**.

I Accept

Submit Cancel

18. On the next page, click **Done**.

19. Your submission will be automatically routed to your HR Benefits partner for processing.



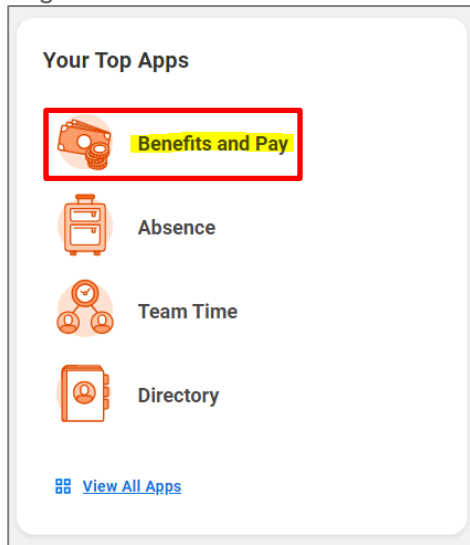
## How to remove a life insurance Beneficiary

If you need to remove a Beneficiary, initiate a **Change Benefits** event in USFWorks.

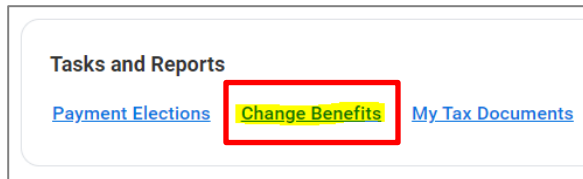
- You may edit your existing Beneficiaries within the Beneficiary Change benefit event.

### Follow these steps:

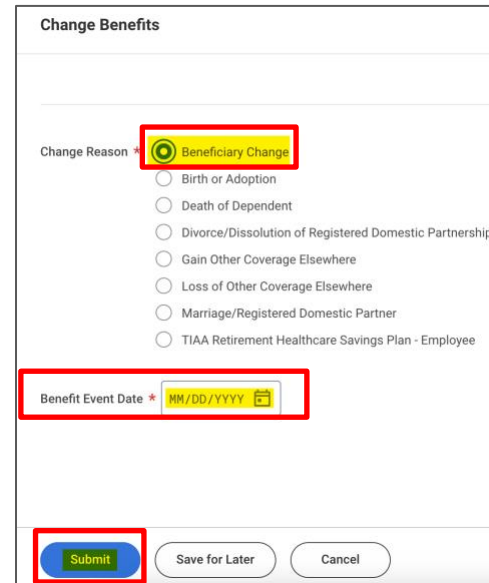
1. Log in to **USFWorks** and click **Benefits and Pay**.



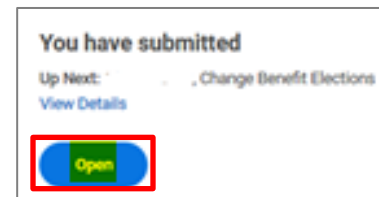
2. On the next page, under **Tasks and Reports**, select **Change Benefits**.



3. Select the Change Reason:
  - a) Select **Beneficiary Change**.
  - b) Enter today's date for the **Benefit Event Date**.
  - c) Click **Submit**.

A screenshot of the 'Change Benefits' form in USFWorks. The 'Beneficiary Change' radio button is selected and highlighted with a red box. The 'Benefit Event Date' field is also highlighted with a red box. The 'Submit' button is highlighted with a red box. Other options include 'Birth or Adoption', 'Death of Dependent', 'Divorce/Dissolution of Registered Domestic Partnership', 'Gain Other Coverage Elsewhere', 'Loss of Other Coverage Elsewhere', 'Marriage/Registered Domestic Partner', and 'TIAA Retirement Healthcare Savings Plan - Employee'.

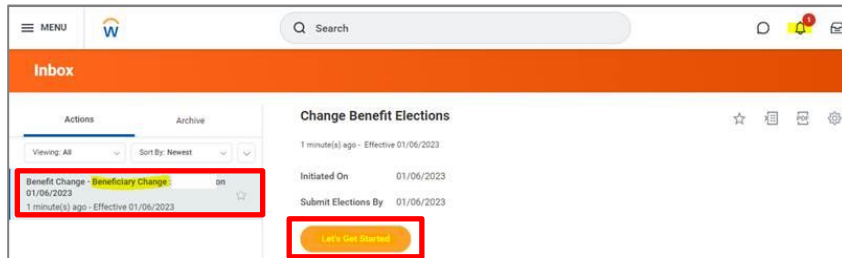
4. A pop-up window will appear stating you have submitted. Click **Open**.



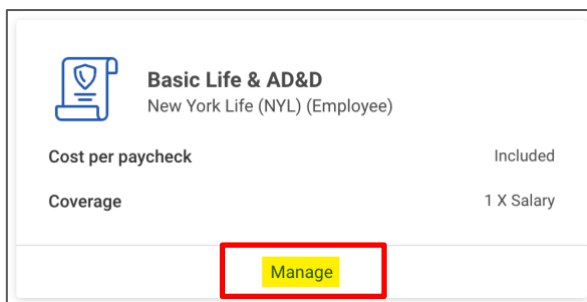
5. On the next page, click **Let's Get Started**.



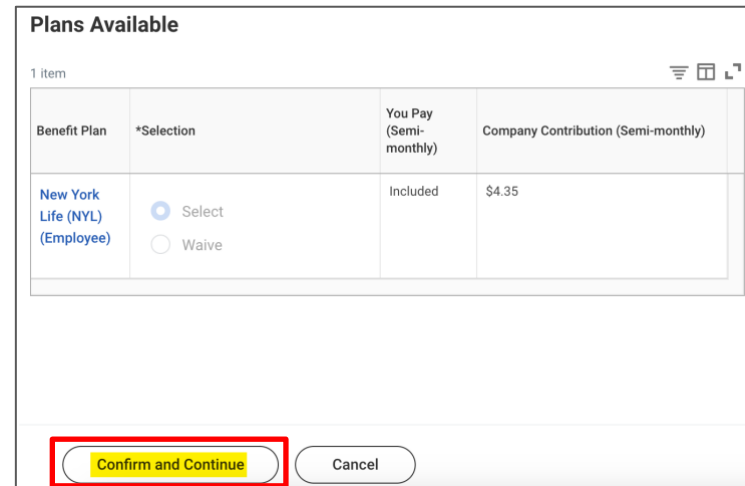
(If the pop-up window closes before you can click Open, you can find the task in your USFWorks Inbox – just click the **Beneficiary Change** message and then **Let's Get Started**.)



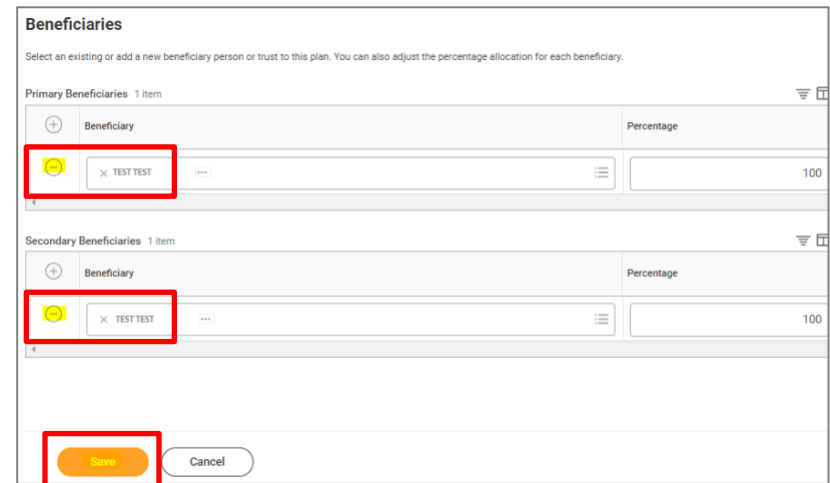
6. On the page with the Benefits options, click **Manage** under the **Basic Life & AD&D** box.



7. Click **Confirm and Continue**.



8. Next, click '**Minus, -**' next to the name(s) of the Beneficiary(ies) you wish to remove and then click **Save**.



### Important:

You **must** have at least one designated Beneficiary on your plan. If you remove the only Beneficiary from your plan, you must add a new Beneficiary (see [pages 2-8](#) for the steps on how to do this).

9. You will be taken back to the page with the Benefits options.

If you have elected any of the following voluntary life insurance plans, you are also able to remove a Beneficiary from these plans. These plans are:

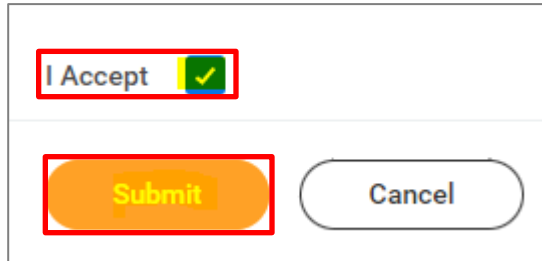
- Voluntary AD&D – Employee\*
- Voluntary AD&D – Family\*
- Voluntary Term Life

\* You may only elect **one** Voluntary AD&D Plan (i.e. Employee or Family).

10. Once you are done removing Beneficiaries, click **Review and Sign**.



11. On the next page, review to make sure everything is correct, read the legal notice, check the box next to **I Accept**, and click **Submit**.



12. On the next page, click **Done**.

13. Your submission will be automatically routed to your HR Benefits partner for processing.

**Please note:**

If you remove a Beneficiary, they will still appear in your USFWorks profile. However, they will **not** be included on your plan(s) if you have removed them.

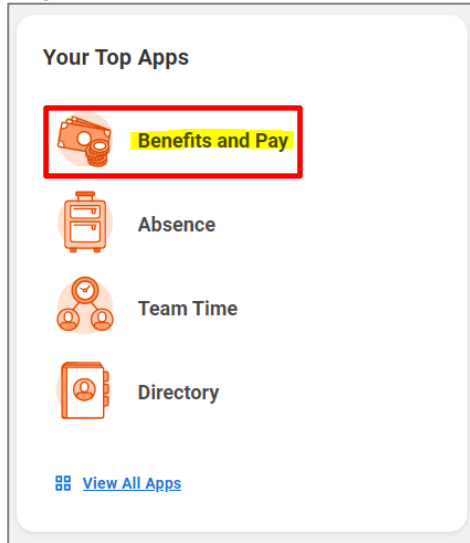
## How to amend a life insurance Beneficiary percentage allocation

If you need to amend a Beneficiary's allocation percentage, initiate a **Change Benefits** event in USFWorks.

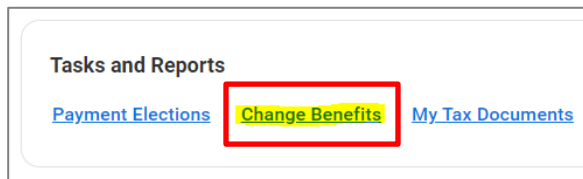
- You may edit your existing Beneficiaries within the Beneficiary Change benefit event.

### Follow these steps:

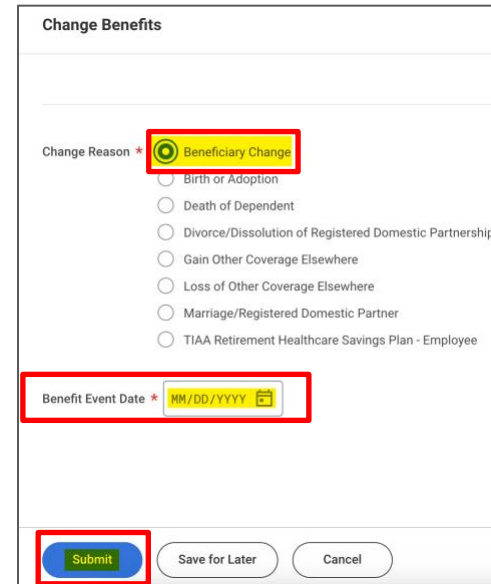
1. Log in to [USFWorks](#) and click **Benefits and Pay**.



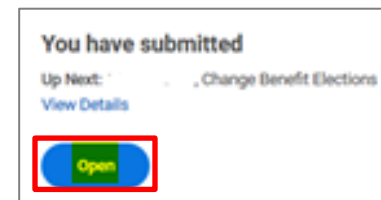
2. On the next page, under **Tasks and Reports**, select **Change Benefits**.



3. Select the Change Reason:
  - d) Select **Beneficiary Change**.
  - e) Enter today's date for the **Benefit Event Date**.
  - f) Click **Submit**.

A screenshot of the 'Change Benefits' form in USFWorks. The form has a title 'Change Benefits' and a 'Change Reason \*' field with several radio button options. The 'Beneficiary Change' option is selected and highlighted with a red box. Below this is a 'Benefit Event Date \*' field with a date picker icon, also highlighted with a red box. At the bottom of the form are three buttons: 'Submit', 'Save for Later', and 'Cancel'. The 'Submit' button is highlighted with a red box.

4. A pop-up window will appear stating you have submitted. Click **Open**.



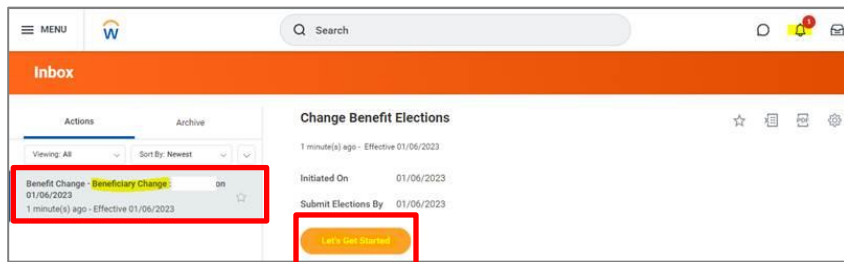
5. A pop-up window will appear stating you have submitted. Click **Open**.



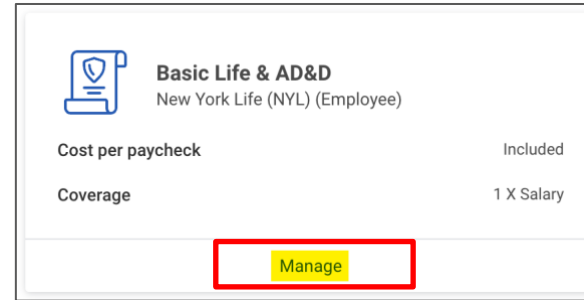
6. On the next page, click **Let's Get Started**.



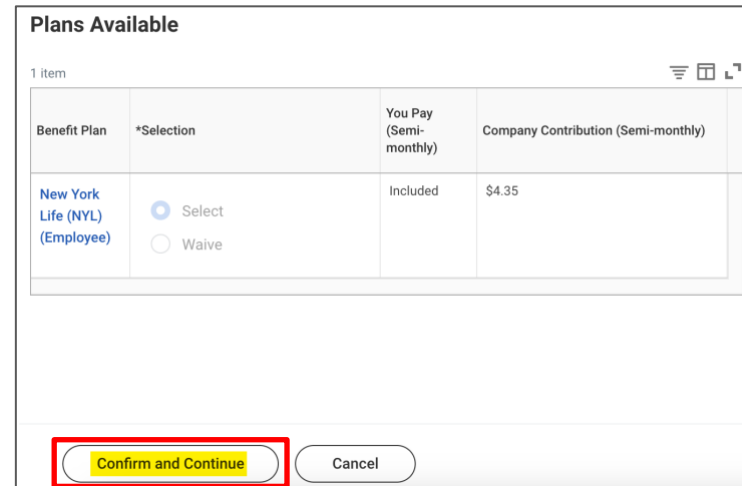
(If the pop-up window closes before you can click Open, you can find the task in your USFWorks Inbox – just click **Beneficiary Change** message and then click **Let's Get Started**.)



7. On the page with the Benefits options, click **Manage** under the **Basic Life & AD&D** box.



8. Click **Confirm and Continue**.



9. Amend the percentage allocations (they must add up to 100%) and then click **Save**.

**Beneficiaries**  
Select an existing or add a new beneficiary person or trust to this plan. You can also adjust the percentage allocation for each beneficiary.

Primary Beneficiaries 2 items

Beneficiary	Percentage
TEST TEST	50
TEST TEST	50

Secondary Beneficiaries 1 item

Beneficiary	Percentage
TEST TEST	100

Buttons: Save, Cancel

I Accept

Submit Cancel

10. You will be taken back to the page with the Benefits options.

If you have elected any of the following voluntary life insurance plans, you are also able amend the percentage allocation(s) on these plans. These plans are:

- Voluntary AD&D – Employee\*
- Voluntary AD&D – Family\*
- Voluntary Term Life

\* You may only elect **one** Voluntary AD&D Plan (i.e. Employee or Family).

11. Once you are done editing percentage allocations, click on **Review and Sign**.

Review and Sign Save for Later

12. On the next page, review to make sure everything is correct, read the legal notice, check the box next to **I Accept**, and click **Submit**.

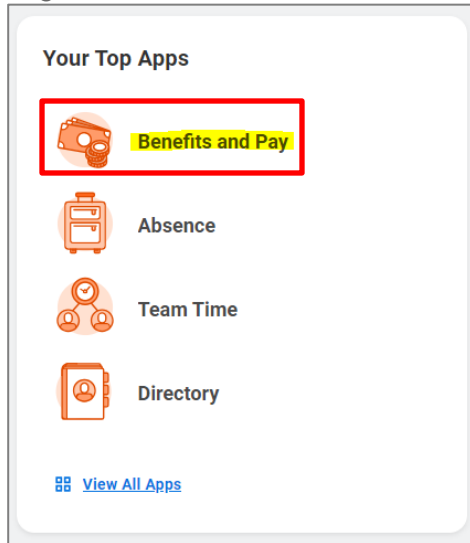
13. On the next page, click **Done**.

14. Your submission will be automatically routed to your HR Benefits partner for processing.

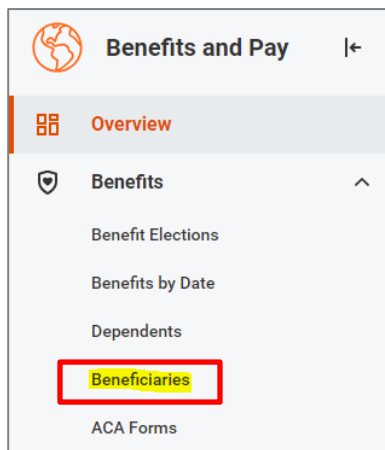
## How to view your life insurance Beneficiaries

Follow these steps:

1. Log in to USFWorks and click **Benefits and Pay**.



2. On the next page, click **Benefits** and then select **Beneficiaries**.



3. On the next page, you will see a **list of Beneficiaries** and the plans they are associated with.

### Important:

If the Benefit Elections field is blank, this means that the Beneficiary has not been added to your life insurance plan(s).

A screenshot of the 'Beneficiaries' page in the USFWorks interface. It features an 'Add' button at the top left and a table with 4 items. The table has columns for 'Beneficiary', 'Relationship', and 'Benefit Elections'. One beneficiary is listed with the relationship 'Beneficiary's relationship to you' and the benefit election 'Basic Life & AD&D - New York Life (NYL) (Employee): 100% Primary'. An 'Edit' button is located to the right of the beneficiary row.

Beneficiary	Relationship	Benefit Elections	
<b>Beneficiary's name</b>	<b>Beneficiary's relationship to you</b>	Basic Life & AD&D - New York Life (NYL) (Employee): 100% Primary	<a href="#">Edit</a>

### Benefits Team contact information

Please contact a USF Benefits Representative if you have further questions at [benefits@usfca.edu](mailto:benefits@usfca.edu) or dial (415) 422-2442.

For inquiries concerning:

- a general HR issue, please email [humanresources@usfca.edu](mailto:humanresources@usfca.edu)
- leaves, please email [leaves@usfca.edu](mailto:leaves@usfca.edu)
- payroll, please email [payroll@usfca.edu](mailto:payroll@usfca.edu)
- retirement, please email [retirementplan@usfca.edu](mailto:retirementplan@usfca.edu)
- Tuition Remission, please email [tuitionremission@usfca.edu](mailto:tuitionremission@usfca.edu)