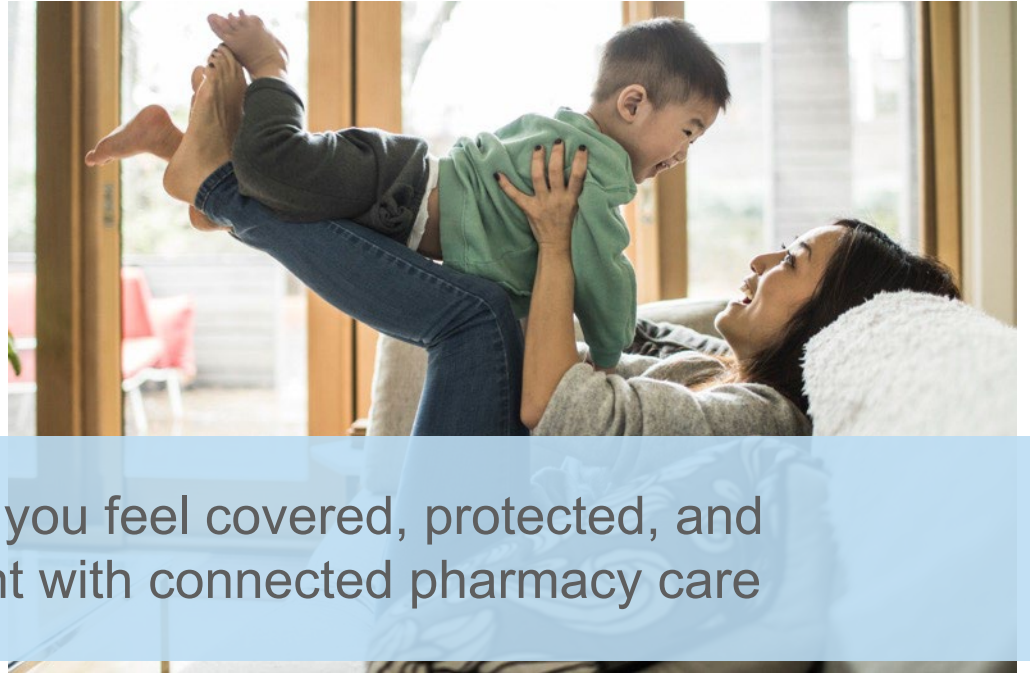


The confidence of care



Helping you feel covered, protected, and confident with connected pharmacy care

Reimagining health for better lives

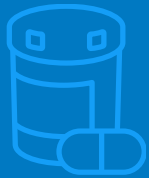


Agenda

- Pharmacy Benefits & Tools Overview
 - 2023 Pharmacy Benefits
 - Sydney
 - Prior Authorization
 - Step Therapy
 - Quantity Limits
 - Mail Order
- Questions

Feel confident, informed, and connected to your health plan on day one.





2023 Pharmacy Benefits Overview



Your pharmacy benefits

Your plan will cover:

- A wide variety of medications. That includes brand-name and generic drugs
- Some preventive drugs at little or no cost to you
- Most specialty drugs if you have an ongoing health issue or serious illness



Medical plans

PPO Premier 250

Doctors in your plan's network

HSA Compatible HDHP

Doctors in your plan's network

Deductible

Employee (only) / Family

\$250 EE only
\$750 Family

\$4,500 EE only
\$9,000 Family

Pharmacy- Retail (Generic/Brand/ Non- Formulary)

\$10 / \$30 / \$50
20% coinsurance up to \$250 maximum Specialty
Drugs

25% coinsurance after the deductible

Medications available to you at zero costs

Under the Affordable Care Act (ACA), pharmacy benefits must cover certain categories of preventive care drugs and products at 100%. That means you don't have to pay a share of the cost — no copay, deductible or percentage of the cost (coinsurance).

How do I get these drugs at no cost?

Talk with your doctor about choosing the medication or product that's right for you. To get these preventive drugs, including over-the-counter (OTC) drugs or products:

- They must be right for your age and condition.
- You'll need to get a prescription from your doctor (even for OTC products).
- Remember, only you and your doctor can decide on the medications you need and what's best for your health

Convenient Access in Sydney



Viewing

- Benefits
- ID cards
- Care reminders
- My Health Records

Pharmacy

- View your Prescriptions
- Check your order status
- Manage Auto Refills

Price a Medication

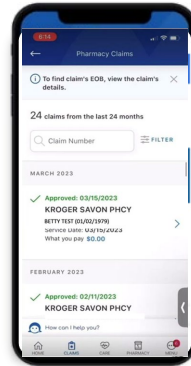
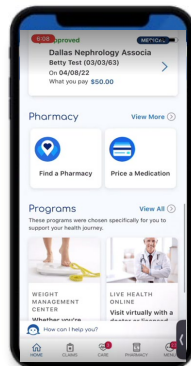
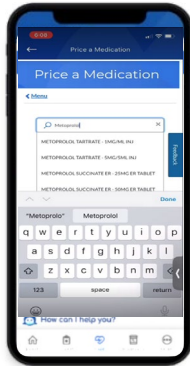
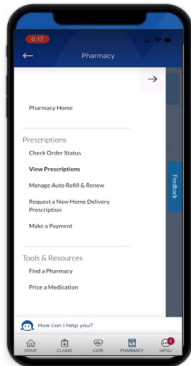
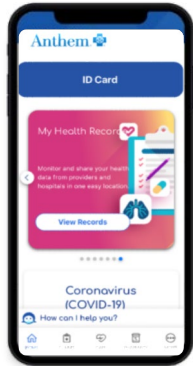
- Rx Coverage
- Cost Estimate

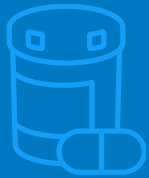
Pharmacy Locator

- Find care

Pharmacy Claims

- Refill History



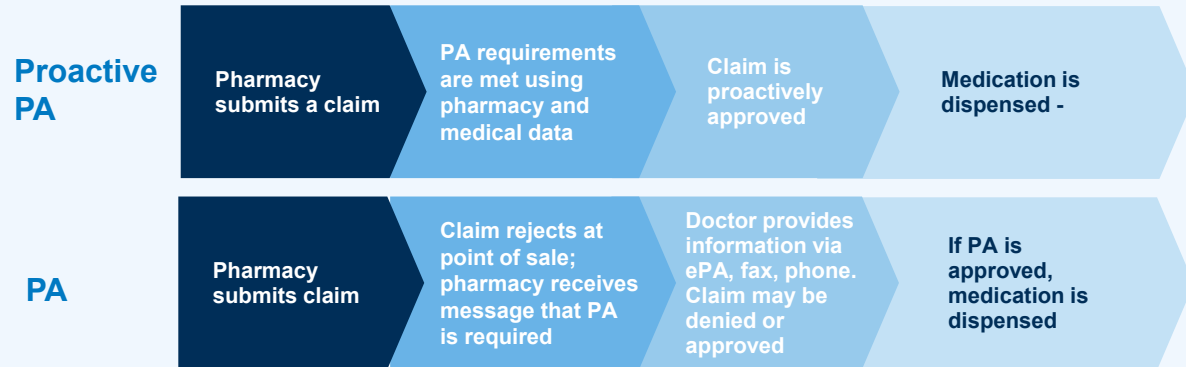


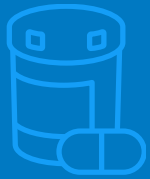
Prior Authorizations

Preapproval (Prior Authorization)

Preapproval is also known as prior authorization. This means we need to approve a drug before the pharmacy fills it. Preapproval requires review to ensure there is evidence of effective and safe use.

Member experience





Step Therapy

Step Therapy

Step therapy requires trying an alternative drug that has evidence to show a greater clinical value or has the same clinical value as similar drugs.

Member experience

Path 1

Pharmacy submits a claim

Automated review of member's pharmacy claims identifies if member meets step therapy criteria

Claim is approved; medication is dispensed

Path 2

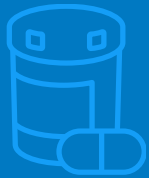
Pharmacy submits claim

Automated review does not find a paid claim for the preferred medication

Claim rejected at point of sale; pharmacy receives message that ST is required

Prescriber provides prescription for preferred medication

Claim is approved; medication is dispensed



Quantity Limits

Quantity Limit

A quantity limit is the highest amount of a prescription drug that can be given to you by your pharmacy in a period of time (for example, 30 tablets per month). Some drugs have quantity limits to help encourage appropriate usage, ensure effectiveness and reduce costs.

What it means for you?

If you're taking more than the quantity limit of a drug, please talk to your doctor. Together you can discuss which options are best for you. Your doctor can decide whether to write a new prescription or submit a request for you to continue your current quantity.

How a quantity limit works?

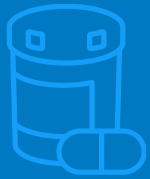
When you give a prescription to your pharmacist, the pharmacy's system will review the quantity requested. If the quantity prescribed is less than or equal to the quantity limit, your prescription is filled and the claim is automatically processed.

What to do if the quantity is over the limit:

The pharmacy can fill the prescription up to the limit

OR

You can contact your doctor to discuss your options



Mail Order

CarelonRx Mail

The home delivery programs offer:



Convenience. Medications are delivered directly to your home or any location you choose.

- Manage your prescriptions with the SydneySM Health app or at [anthem.com/ca](https://www.anthem.com/ca).
- Expect first-time home delivery orders to take about two weeks and refills to take 3 to 5 days.
- Set up reminders and automatic refills, too.



Safety. All orders are checked by a licensed pharmacist before they ship. Discreet packaging is:

- Tamperproof
- Weatherproof
- Temperature controlled, if needed



Peace of mind. You're less likely to miss a dose and more likely to stay on track with the treatment your doctor prescribed when you switch to home delivery.* Trained pharmacists can also answer your questions and help you 24/7.



Hassle-free service. CarelonRx Mail will contact your doctor to order a new, 90-day prescription if you need one. If a medication preapproval is needed, the home delivery team will reach out to you for consent before shipping your medication.



Savings. Many medications cost less when you fill a 90-day supply instead of three 30-day supplies. Shipping is always free.

Member experience

Let's take a look at the journey of one of our members



Olivia takes prescription medicine through CarelonRx Pharmacy.



She can get status updates on her prescription from order to delivery.



She can chat 24/7 with a pharmacist for answers to questions about her medicine.



She can use self-serve tools to make informed decisions about her health.



She can receive money-saving coupons, 90-day medicine supplies, and more.

Start home delivery now with these steps

Set up home delivery through CarelonRx Mail for the prescriptions you take long-term for conditions like high blood pressure, diabetes, heart disease, or asthma.

Visit the Pharmacy page on [anthem.com/ca](https://www.anthem.com/ca), choose the Pharmacy tab on the Sydney Health app,



or scan the **QR code** with your phone's camera. Register your member account if you haven't already.

Thank you

