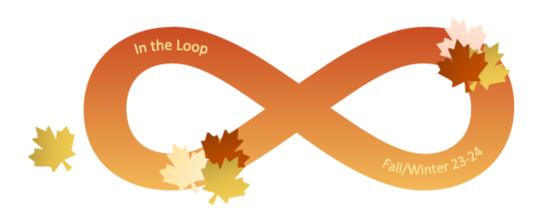
### In the Loop

Biannual Newsletter from the University Assessment Committee



#### Dear Colleagues,

As I enter my third month as the new vice provost for student success, inclusive excellence, and curricular innovation at USF, it is with enthusiasm that I join all of you on this journey to foster a learning environment that supports all of our students toward their educational goals. It's been inspiring to learn about the groundwork that has been laid over the last eight years in creating a culture of assessment. I'm grateful for the work of my predecessor, Shirley McGuire, and her unwavering commitment to creating and supporting a network of assessment leaders and practices on our campus, and the leadership of Deborah Panter and the Office of Assessment and Accreditation Support team in actualizing the vision for assessment.

In these first few months of listening, reading, and reflecting on the changes that have taken place, I am reminded of a quote I once heard at a conference: "Change is not magic, it is by design." I keep this quote on a Post-it as a reminder that real and sustainable change is a process.

The University Assessment Committee (UAC) serves as a key architect in imagining, building, and supporting the assessment culture at USF. At times the various stages of change may look like drafting a blueprint to build a new room in order to expand assessment practices, or perhaps a bit of retrofitting and renovation to ensure assessment practices are anti-racist, equitable, and student-centered. Whether the change is tiny or seismic, what remains central to sustainable assessment is centering students and student learning.

As the UAC continues its work around new program review guidelines and addressing racism and bias in assessment this year, the opportunities to co-create an inclusive learning environment with and for our students are before us. I look forward to learning, supporting, and collaborating with all of you in our commitment to a culture of assessment that is inclusive, equitable, and just.

Warmly,

Rebecca C. Hong

Vice Provost

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Student Success, Inclusive Excellence, and Curricular Innovation

## **Upcoming Assessment-Related Conferences**

- Oct. 29–31, 2023 | Indianapolis, IN | IUPUI Assessment Institute
- March 21–23, 2024 | Philadelphia, PA (and online) | AAC&U Conference on Diversity, Equity, and Student Success
- April 9–17, 2024 | Providence, RI (and online) | AAC&U Conference on General Education, Pedagogy, and Assessment
- April 13–16, 2024 | Chicago, IL | Higher Learning Commission Annual Conference
- April 18–20, 2024 | San Diego, CA | WSCUC Accreditation Resource Conference (ARC)
- June 3–6, 2024 | Portland, OR | **AALHE Annual Assessment Conference**
- June 23–25, 2024 | Anaheim, CA | NASPA Assessment, Planning, and Data Analytics Conference

#### **Magis Methods**

Assessment-Related Tips & Resources

Using the National Survey of Student Engagement (NSSE) to Identify & Enhance Student Learning and Success Across USF



By Melissa Thompson, Associate Director of Research student engagement and Assessment, Office of Assessment and Accreditation Support

The National Survey of Student Engagement (NSSE) is a nationwide survey administered to first-year and senior students at four-year colleges and universities across the U.S. and Canada. The survey measures the extent to which students engage

in educational practices associated with high levels of learning and development. USF has participated in the current iteration of NSSE since 2014 (with the exception of 2019).

While NSSE does not directly assess student learning, the survey does reflect self-reported behaviors associated with desired outcomes of an undergraduate education. In particular, NSSE examines two features: the amount of time and effort students put into their studies and other educational activities (engagement indicators or Els) and how an institution uses its resources and curriculum to promote educationally-meaningful activities known as high-impact practices or HIPs.

The survey collects information across five categories: (1) participation in dozens of educationally purposeful activities, (2) institutional requirements and the challenging nature of coursework, (3) perceptions of the college environment, (4) estimates of educational and personal growth since starting college, and (5) background and demographic information.

NSSE also offers institutions the opportunity to participate in Topical Modules, which are short sets of questions on designated topic areas. In 2023, USF chose to participate in the Inclusiveness & Engagement with Diversity and Mental Health & Well-being topical modules. Past topical modules have included: Academic Advising, Career & Workforce Preparation, Coping with COVID, Experiences with Online Learning, Academic Advising, Housing, Community Engagement, Experiences with Writing, First-year Experiences and Senior Transitions, and Social and Cognitive Global Perspectives.

The results of the survey are compared to other Jesuit institutions, USF peer groups that participated in the survey, and all NSSE participants. Results of topical modules are compared to all other institutions that participated in the modules.

NSSE data can be used to identify areas of strength and opportunities for growth and to enhance student learning and success across USF. NSSE provides USF with several reports detailing the survey results, which the Office of Assessment and Accreditation Support (OAAS) makes publicly available on the **OAAS website** each year. OAAS also creates and publishes overview reports of the NSSE data to help synthesize the results in a meaningful way for the USF community. NSSE also provides a Tableau dashboard that allows users to disaggregate data by major categories to examine patterns of similarity and difference among their own students and against a comparison group of other participating institutions. NSSE should make results for 2023 available in the **Tableau dashboard** later this fall.

OAAS highly encourages the campus community to review the NSSE reports to gain a better understanding of how our students are doing in terms of engagement and high-impact practices.

#### Notes from the Field

Assessment Stories from USF Departments & Units

# Tracking Learning Outcomes in Legal Research, Writing, and Analysis By USF School of Law Legal Research, Writing, and Analysis Program Faculty Members

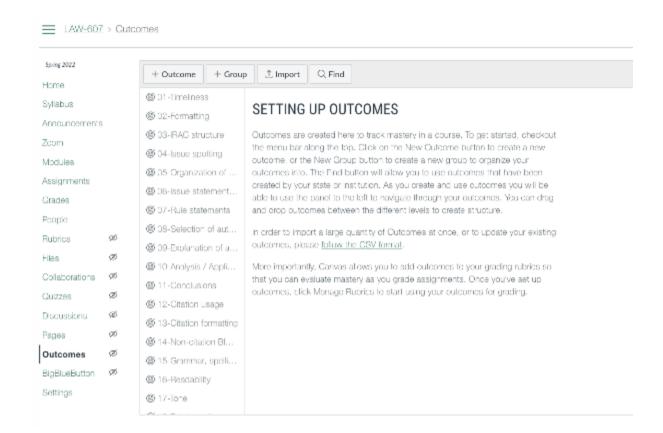
Legal Research, Writing, and Analysis (LRWA) is a core part of legal education at every law school. The course instructs students to understand various primary sources of law (constitutions, statutes, regulations, and judicial decisions) and how they interact with one another. Students complete the course with an understanding of how to use these primary sources of law and various secondary sources (legal encyclopedias, treatises, practice guides, annotations from research platforms, and academic articles) to spot the legal issues that arise from a given situation, find other relevant sources, identify the relevant legal rules, and apply the legal rules to the situation in a reasonable way.

At USF and most other law schools, the fall semester of the course focuses on predictive analysis — an objective assessment of a situation that identifies and compares both sides' arguments to predict a likely outcome to a particular legal question and gauge the strength of a client's case. The spring semester of the course focuses on the art of persuasion, particularly in persuading a court to rule in a client's favor both through a written "brief" of a legal argument and through oral arguments at a mock hearing. The course frames the substantive content of many of students' other courses (ranging from contracts and property to environmental protection and freedom of speech). It also prepares students for legal practice, enabling them to complete basic legal analysis and research that will be required in summer employment, upper-level practicums, and in their careers beyond law school.

There are many skills involved in producing written legal analysis. Several years ago, the faculty of the USF School of Law LRWA program worked together to identify more than twenty learning outcomes associated with the necessary skills that students should demonstrate proficiency in as part of the course. These include document formatting, analysis structure, logical organization, legal issue spotting, stating legal rules, finding relevant sources on legal research platforms, citing appropriate authority, formatting legal citations appropriately, explaining prior relevant judicial decisions, applying rules to novel situations through analogical reasoning to those prior judicial decisions, grammar and punctuation, tone, and framing legal questions and facts appropriately, amongst others.

The team then created a 1–4 point scale to evaluate how well a student is performing in each outcome category: (1) below expectations, (2) approaching proficiency, (3) proficiency, (4) mastery. Each outcome includes a brief definition of what a student must do to achieve each score — i.e., the difference between a "2" score for legal citation formatting versus a "3" score, and so on. The team then built the outcomes and evaluation scale into the Canvas interface, enabling instructors to use sets of learning outcomes to evaluate student progress in individual assignments and over time. The following identify what the Canvas interface looks like:

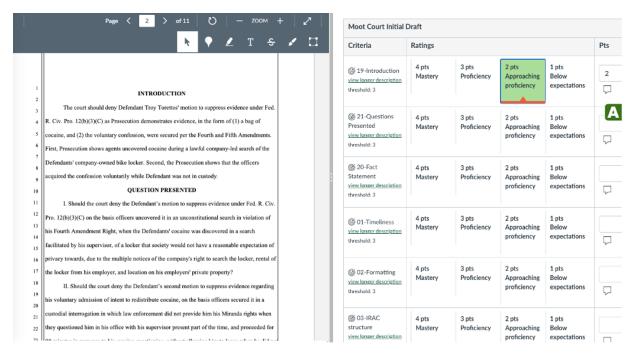
1. Each learning outcome is set up using the Canvas Outcomes function.



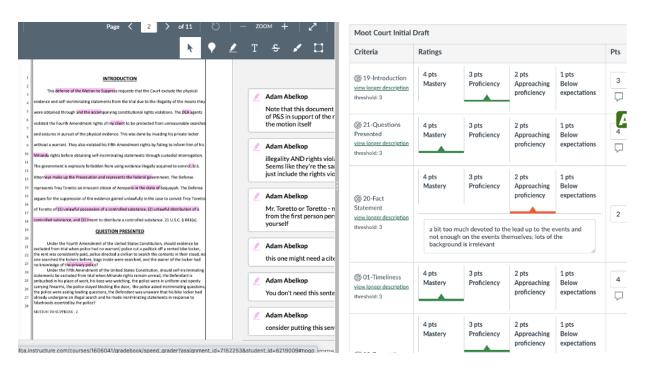
2. The outcomes are then available to compile into a rubric for each assignment. The instructor can choose which outcomes to use for each rubric.

Spring 2022		You've already rated students with this rubric. Any major changes could af	fect their as:	sessment results	i.		
Home		Criteria	Ratings			Pts	
Syllabus			4 pts Mastery	3 pts Proficiency	2 pts Approaching	1 pts Below	
nnouncements	3	issue(s); Relief requested; Procedural or jurisdictional issue if	rastery	rionciency	proficiency	expectations	
loom .		relevant; Appropriate tone **** 1. No introduction; 2. Introduction present but missing key components and/or tone is not					4 pts
fodules		appropriate; 3. Introduction present and includes most key components and appropriate tone attempted; 4. Introduction is					, pro
ssignments		present and tone is appropriate theshold: 3.0 pts					
trades							
eople		© 21-Questions Presented Questions Presented requirements: Legal issue; Legally	4 pts Mastery	3 pts Proficiency	2 pts Approaching	1 pts Below	
lubrics	Ø	determinative facts where appropriate; Jurisdiction/source of law	( sastery	Prontierry	proficiency	expectations	
iles	985	where appropriate; Appropriate tone and framing; Does not include legal citations **** 1. No Question Presented(s) included or					
Collaborations	96	incorrect issues are presented; 2. Question Presented(s) attempted but lacks key components, includes irrelevant information, or					A make
Quizzes	Ø	asserts legal conclusions as facts; 3. Question Presented(s) includes necessary components, does not include much irrelevant					4 pts
Discussions	96	information, does not assert legal conclusions; 4. Question					
ages	Ø	Presented(s) is clear, includes necessary components and does not include irrelevant information					
Outcomes	Ø	threshold: 3.0 pts					
igBluaButton	96	© 20-Fact Statement fact Statement requirements: Includes all legally determinative and required background facts and all facts included in the Discussion; Does not include irrelevant facts or legal arguments; Organization is logical and clear (chronological or by topic, uses paragraphs appropriately); Appropriate tone; Provides a clear narrative (and theme when necessary); Does not parrot fact pattern provided **** 1. No Fact Statement or Fact Statement is below expectations; 2. Fact Statement satisfies some but not all	4 pts Mastery	3 pts Proficiency	2 pts Approaching proficiency	1 pts Below expectations	4 pts
Settings							

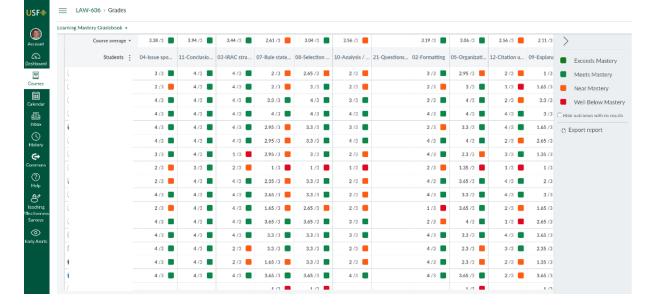
3. The instructor can then use the speedgrader function to score each student's assignment based on the defined outcomes.



4. The instructor can make in-line comments, comments on specific learning outcomes, and overall comments for the student. The instructors can use the outcomes/rubric for grading purposes or non-grading evaluative purposes.



5. In the gradebook, the instructor can then select to view the class's performance by learning outcomes rather than numerically. (Outcomes that have not been used yet appear blank, and a professor has an option to hide them, shown on the right below.) The reported outcome scores reflect a weighted average of a student's performance on each particular outcome. That is, over the course of the semester, one outcome will be used to evaluate performance on many assignments. The reported score is an average of the student's score on that outcome across all of the assignments, with the more recent scores weighing greater than older scores.



6. Bringing the cursor over any individual learning outcome yields a pie chart showing the class's overall performance on that outcome.



7. Viewing the evaluation data in this way enables a professor to see which outcomes the class is performing well on and which they need improvement on. This allows the professor to respond in real time with interventions to address inadequacies. It also facilitates reflection so that future iterations of the course can be improved based on inadequacies and so that practices that seem to be working can be maintained.

In practice, the LRWA professors are engaging in various "calibration" practices to ensure that each professor is scoring assignments consistently with another. Eventually, this will allow the group as a whole to evaluate teaching practices across the department using these data to compare practices across various professors teaching the same course. Stay tuned for future developments! Anyone who wishes to deploy a similar approach or has questions is welcome to contact **Professor Adam Abelkop** or **Professor Eugene Kim**.

We want to feature your assessment experiences in the next edition of *In the Loop!* Please email your ideas to **Katie Hoffman**.

If you are looking for support with academic and co-curricular program reviews, the Office of Assessment and Accreditation Support (OAAS) can help. Please email **Deborah Panter**, call **(415) 422-4588**, or visit the **OAAS website** for more information.



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