Integrated Strategic Enrollment Plan Phase 2 Progress Tracking Table

Instructions:

**Goal 1: New Undergraduate Enrollment** 

Objectives of Goal	Supporting Projects * YR1 **YR2	What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress status as of April 2023
1.1 Grow enrollment to 200 first-time, first- year international students and increase the proportion of international transfer students.	**1.1.1: Develop a comprehensive counselor relations programming suite through workshops, visits, fly-in programs, newsletter and other impactful engagements.	Suite creation, updated counselor db, increase in number of counselor contacts	April	First phase complete in March 2023; full completion by 2027 with interim annual progress reports after each recruitment cycle	Newsletter, workshops, and in-person counselor day launched. In planning phase/awaiting budget: Counselor Advisory Board, counselor db overhaul, fly-in program
	**1.1.2: Expand year- round outreach and recruitment to Indonesia, Vietnam, South Korea, East Africa, Tier II China, and Middle East to include Saudi Arabia, Kuwait, Oman, Qatar, and UAE.	Increased recruitment events/contacts in targeted countries; increase in applications	Nicole		New/expanded outreach established in Vietnam, India, Philippines, East Asia, Europe, Mexico, UAE, Oman
	**1.1.4: Develop partnerships with agents in foreign markets.		Nicole	Dec 2022/ongoing	Established new partnerships in China, India (Next Genius Foundation).
	*1.1.6: Expand domestic outreach to boarding schools, Jesuit and Catholic private schools,	Increased visits/touch points with targeted schools	Rebecca	2027 with interim annual progress reports after each recruitment cycle	We returned to a robust fall travel and outreach across 28 states and 15 countries,

Objectives of Goal	Supporting Projects * YR1 **YR2	What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress status as of April 2023
	all-boys high schools, and DoD schools with significant int'l populations				almost all of which included strategic outreach to priority schools: Jesuit & Catholic, all-boys, DoD and those with large international student populations.
	*1.1.7: Develop a comprehensive plan to increase engineering students across populations	Growth in applications, improved yield YoY	Rebecca	First phase complete by April 2023; full completion by 2027 with interim annual progress reports after each recruitment cycle	In-person visits, engagement w/ science & tech focused HS Sept-Nov; campus visit program w/ eng project showcases Dec & April; virtual information session for prospective students in September
1.2 Improve yield for first-year, transfer, and int'l students and ensure a seamless transition for students from the moment they discover USF to the time they arrive on campus.	*1.2.1:Implement a net price calculator for transfer students.	Creation of calculator and use by transfer prospects	Stephanie W.	Oct 2022	Up and running.
	*1.2.4: Improve and streamline the application evaluation process, accounting for needs in the Admission Committee and overhauling the reader form across	Improved reader form and clearer process for processing applicants	Rebecca	Aug 2022	Targeted improvements complete; Admission will continue to look for opportunities to streamline. Launch of USFDirect application

Objectives of Goal	Supporting Projects * YR1 **YR2	What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress status as of April 2023
	populations to ascertain key data.				this year was separate but related effort in continuous improvement here.
1.3 Increase local student enrollment through enhanced recruitment practices that focus on Bay Area transfer pipelines, first generation students, and students of color.	1.3.2: Improve USF's financial accessibility for our local, Bay Area student populations. Specific project: Leverage existing University scholarships (e.g., Kalmanovitz, Muscat, and Sobrato) in our local recruitment efforts and outreach to high school counselors.	Increase in yield from students awarded scholarships in F23	Angelika	June 2023	Progress in outreach, identification of recipient students based on Development fund criteria for the estimated fund balance. Also promoted Breed's Bridge to Excellence scholarship to local students this spring.
	*1.3.3: Expand recommitment to our local area to improve our visibility and sustain our enrollment of first-generation and students of color through enhanced outreach and on-campus programming.	Increase in applications/yield from targeted schools/Bay Area counties	Rebecca	Dec 2022	Increased to 150+ in local HS recruitment visits, returned to inperson TR visits; working on enabling on-campus housing for SF students who applied early.
1.4 Provide need- based aid, funding opportunities to int'll students to increase enrollment.	*1.4.1: Partner with EdUSA and foreign embassies to identify external funding opportunities.	Increased engagement by int'l recruitment team with targeted potential sources.	Nicole	Dec 2022	New AD of Int'l Admissions hired w/ focus on funding programs for students in MENA and other territories as assigned.

**Goal 2: Recruitment and Engagement** 

Objectives of Goal	Supporting projects	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress/status as of April 2023
2. 1 Diversify lead generation.	*2.1.1: Implement/enhance promotion of new lead- capture platforms (Unibuddy, Transfer Credit Evaluator, in China website)	New platforms created and capturing new leads for F23 cycle	Zach	Aug 2022	Platforms live for F23 recruitment and feeding leads into Slate.
	*2.1.2: Launch persistent on- page widgets and integrated Slate forms on redesigned website to capture prospect info and reduce stealth applicants.	New forms launched and capturing new leads for F23 cycle	Amber	Aug 2022	Up and running.
	*2.1.3: Develop an implementation plan for a new subscription model with testing agencies that give access to pre-test/non-testing leads.	Additional leads generated from testing agencies that capture wider pool of non-test takers.	Katherine	Sept 2022	New multiyear subscription models in place with College Board, NRCCUA.
	**2.1.4: Enhance the impact of virtual tour lead-gathering by embedding individual stops in key sections of the USF website; create a mechanism to capture parent data entered and associate with their student record.	Increased traffic to virtual tour through new weblinks; increased parent contacts, higher engagement with Slate parent email flows	Katherine	June 2023	New embedded links in place on key webpages; parent name/email fields added to campus visit/RFI/virtual event forms
	**2.1.5: Expand communications with students and parents registered through college readiness platforms (Scoir,	Higher engagement with automated platform comms, increased leads from	Katherine	June 2023	Stronger parent flow in place on Scoir, updated automated comms

	Naviance) that provide qualified leads and/or inplatform matching.	targeted platform schools.			launched on Naviance.
2.2 Enhance digital strategy to build discoverability of USF.	*2.2.1: Conduct yearly SEO audit and optimize usfca.edu admissions and financial aid web pages to improve discoverability through search and structure content for effective zero-click and voice search results.	Improved page ranking and organic traffic YoY.	Amber	Fall 2022/ongoing through 2024	EAB under multi year contract to audit/optimize targeted FY/TR UG pages; sharing learnings with Web Services to leverage strategies across usfca.edu.
	*2.2.2: Develop proposals for targeted paid digital campaigns (paid search, leadgeneration social ads, etc) to build prospect pools in key regions and reach targeted populations on the platforms where they are (men on YouTube, Latinx on niche.com, etc.) Pair with structured web landing pages that invite visitors to receive ongoing communications.	Launch of campaign, increase in leads from targeted markets, platforms	April/Katherine	Campaign launch targeted for F24 recruitment; media flight Aug/Sept 2023 through Apr/May 2024	Proposal complete. Mindpower under contract; campaign development underway
	*2.2.3: Launch content marketing strategies for SEM-owned social channels (IG, Tiktok) to build awareness and affinity by showcasing USF's unique community and voices.	Increased followers, engagement with admission social channels	Zach	Aug 2022 launch/ongoing	Robust content marketing under way; admission TikTok, IG now rank among most followed HE adm channels; strong engagement #s are growing.
	**2.2.6: Enhance segmentation and personalization of Slate	Stronger open/clickthrough rates	Katherine	June 2023/ongoing	New email flows launched/updated in tandem with our

email/text campaigns,	with personalized		OMC partnership
incorporating students'	emails		to gather new
majors and extra curricular			major content for
interests to build stronger			the web. Top 14
connections along their			majors complete;
journey.			next 10 in line to
			launch this
			summer.

#### **Goal 3: Student Financial Services**

Objectives of Goal	Supporting projects	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress/status as of June 2023
3.1 Provide accurate, timely information to students/parents throughout the student life cycle. Strengthen parent/family communication strategies to increase the transparency of payment policies and financial assistant programs.	*3.1.1: Craft SFS quarterly newsletter (student/parent/families)	Email launched, families are engaging with content	Erika	Fall 2022	Fall newsletter launched and running. Open rate above 76%.
	**3.1.4: Create additional digital channels for student communications (texting, student hub, chatbot).	Launch of new channels for engaging with FA and trackable growth in usage over time.	Angelika	Spring 2023	New chatbot went live in August on FA pages on myUSF.

3.2 Improve financial aid processing times and timely payment collection measures while monitoring customer service responsiveness.	*3.2.1: Collaborate with data operations to enhance current reporting features and new comprehensive dashboards for SFS metrics and data visualization.		Erika	Dec 2022	First phase established new dashboard for FA and student accounts; ongoing work to assess requirements of other effective dashboards and what data to include.
3.3 Align institutional scholarship processing with USF's values to ensure aid is equitably distributed and awarded promptly.	*3.3.1: Strengthen relationship with graduate programs and the Office of Financial Aid to establish best practices.		Angelika	June 2023/ongoing	Created a timeline of info needed from grad programs to enable effective packaging; still under discussion. PsyD has adjusted its timeline to help.
3.4 Create physical and virtual spaces collaborating with	*3.4.1: Increase virtual and physical presence/tabling and main and other campuses.	We will have a committed schedule of events to share with campus partners. In addition, we will have started plans to incorporate new SFS event opportunities.	Erika	March 2023	In first phase, compiled new and historic event requests to create a schedule for the academic year that accounted for staffing eligibility, consolidation opportunities, and the addition of SFS centered events.
	*3.4.3: Provide physical and virtual FAQs to admission [counselors and] prospects.		Lori	March 2023/ongoing	Provided FAQs to admission and callers to help families understand

			FA offer letters. Incorporated student accounts, employment info into webinars.
*3.4.5: Work with internal/external partners to create financial literacy programs.		Nov 2022/ongoing	Engage new financial literacy platform WhichWay in Nov, continuing to look for opportunities to promote, in classrooms and presentations

**Goal 4: Service and Collaboration** 

Objectives of Goal	Supported projects	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress/status as of April 2023
4.1 Update two articulation agreements monthly over the course of the five-year plan and add previously unarticulated courses into Banner for preliminary evaluations via the Transfer Credit Evaluator.	*4.1.1: Publish two articulation agreements monthly.	Updated articulation agreements posted to web.	Jordan	June 2023	On track; 48 of 60 agreements in place
	*4.1.2: Download existing articulations in Banner using Tableau.		Jordan	June 2023	Completed.
4.2 Revamp the returning student process and enhance the returning students' webpage, forms, and communications.	*4.2.1: Create a new returning student web page and new returning student application in the Laserfiche, replacing the current Slate inquiry form. This will include revisions of current email correspondence to students regarding their application decision.		Aubrey	Phase 1: Oct 2022	First phase project planning complete; revisions to student correspondence, returning student webpage.
	*4.2.2: Implement the streamlining of the returning student application process from the students'		Aubrey	Phase 1: Oct 2022	First phase complete: business review, planning of improved process

	submission through the approval process and student's matriculation.				
of University Registrar,	*4.3.1: Digitize registration and graduation forms into the Laserfiche system to streamline our processes and improve the service we provide to students, staff, and faculty.	Form creation in Laserfiche; decreased issues with ease of use	Will	Aug 2023	Forms targeted for completion to date are done; remaining forms on track for targeted conversion dates.

#### **Goal 5: Retention and Persistence**

Objectives of Goal	Supported projects	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Target date when project will be completed, including interim milestones	Progress/status as of April 2023
5.1 Using an equity	5.1.1: Make sure all	The main measurable	The co-chairs of	Retention and	The task force has
lens, develop a	Strategic Planning and	outcomes are the retention	the SSRE Task	persistence is guided	spent the year
comprehensive,	other working groups have	and graduation rates. The	Force: Associate	by a holistic approach:	creating the team,
collaborative, holistic and data-	retention data and	mini-metrics that assist us	Vice President	1. Student Retention	collecting and
informed approach	initiatives are shared with	in making sure we are on	and Dean,	and Persistence. 2.	reviewing
to student	SSRE TF. Other groups	track include: 1. new	Student	Attainment of	information on
retention, academic	working on retention and	student enrollments, 2.	Academic	Educational	current retention
success and	persistence: (1) Student	continuing registration	Services and the	Objectives. 3.	activities, and
postgraduate	Pathways Workgroup	numbers for fall and spring	VP Student	Academic	focusing immediate
placement,	(2) Enrollment	semesters, and 3. student	Success,	Achievement. 4.	changes to help
including enrollment	Optimization	referrals for academic and	Inclusive	Student Advancement.	retain the current
strategies,	(3) Strategic Planning on	mental health issues; and 4.	Excellence and	5. Holistic	FY class. The TF is
academic	providing a an excellent	student satisfaction survey	Curricular	Development. Our	drafting the end of
initiatives, advising					

and co-curricular	Jesuit Education and a	results, especially the New	Innovation	first goal was to	the year report that
programming that	radically inclusive,	Student Success Survey	iiiiovatioii	assemble a team from	will summarize this
enhance belonging	international, and	data.		multiple areas of the	work.
and wellness.	•	uata.		•	WOIK.
	welcoming campus			university and the	
	(4) Latinx Success and			three UG schools and	
	Belonging			having us rowing	
	(5) Next Steps ReDesign			together around this	
	Project			model. We have met	
				this goal. Our next	
				goal is to complete a	
				scorecard measuring	
				success in these areas	
				across the current	
				initiatives. We plan to	
				complete this task by	
				end of summer 2023.	
	5.1.2: Three working	Students will find	VP Student	First phase student	Student Survey
	groups created within	information they need	Success,	survey completed	completed spring
	Student Success Retention	more easily through	Inclusive	spring 2023; ongoing	2023. #Ideclared
	and Equity Task Force: 1.	technology, and faculty will	Excellence and		campaign for
	Advising	have more training in	Curricular		Undeclared
		advising logistics and	Innovation		students to find a
		strategies to increase FTFY			"major home".
		fall to fall student			
		persistence.			
	5.1.3: SSRE TF Working	Open rates of SSRE TF	Assistant Vice	First phase <u>campus</u>	First campus wide
	Group Campus Re-	University-wide	President for	wide email sent March	email sent March
	Engagement	communications and	Student	2, 2023 ; ongoing	2023, and other
		increased student	Engagement		campus wide email
		attendance at University			being drafted to
		sponsored events.			send early May.
					Emails to be posted
					on the SSRE TF
				<u> </u>	C CHE SOILE II

					website under the Provost area.
	5.1.4: SSRE TF Working Group Mapping Systems	Creation and adoption of a comprehensive scorecard of retention efforts in the Schools/College to use for ongoing assessment and resource alignment of HIPs supporting student success.	Working Group Members: Shona/Julie/Kiar a/Sabrina/Steph anie/David	Spring 2023 and ongoing	First version of the scorecard is in process.
5.2 Identify data- informed improvements that can be implemented in the short term to make improvements in student support, information sharing, and policies and procedures.	School and Student Life initiatives; Student Pathways initiatives	Fall 2023 retention is higher than predicted based on Spring 2023 retention for 2022 cohort (~.80, which is a 5 year average).	VP Student Success, Inclusive Excellence and Curricular Innovation	Spring 2023 and ongoing	Retention Dashboard and survey data shared with Schools/College/Str ategic Planning Working Groups. First phase inventory of retention activities in the Schools/College; #IDeclared campaign for Undeclared students; meetings with College Council and academic departments to review data trends.
5.3 Partner with deans and school/college	School-specific retention plans	Action plans for each UG school have been created with actionable goals.	Deans of the UG schools.	TF will work with schools during fall 2023 semester on	Retention data and goals discussed with UG deans and

faculty leaders to set retention goals for majors and at the school/college level, and identify action plans to attain them.					department chairs; Departments started mobilizing in fall. Inventory of current academic resources in the largest school, CAS. with high retention. Campaign to move students into an academic home, even if still exploring based on data showing lower retention for undeclared.  AIF calls for retention initiatives in the schools; Funding First/Initial Year Experience revision by working group from multiple divisions.
5.4 Identify,	TF retention and	Comprehensive action plan	The co-chairs of	TF will work on plan	TF has identified
·	persistence plan.		the SSRE Task	-	three immediate
implement an		actionable goals.	Force: Associate	=	changes: 1.
integrated strategy			Vice President	Revisions are ongoing.	Comprehensive
to return FTFY			and Dean,		advising
retention to 83% by fall 2024, increase			Student		information on
retention to 85% by	1		Academic		website; 2. Peer

fall 2026 and 87%			Services and the		mentoring pilot;
by fall 2027, with a			VP Student		and 3. Re-
stretch goal of 90%			Success,		envisioned IYE.
by fall 2027.			Inclusive		
			Excellence and		
			Curricular		
5511			Innovation		
5.5 Identify,	see 5.4	see 5.4	see 5.4	see 5.4	see 5.4
recommend and					
implement an					
integrated strategy to increase four-					
year graduation to					
.78 in 2027. Identify realistic and stretch					
goals for 4 year					
graduation and					
develop strategies					
to achieve them.					
5.6 Explore	5.6.1: CASA outreach to	Increase return and	The co-chairs of	AY 2023-2024;	CASA outreached
strategies to	students returning from a	persistence of LOA students		ongoing	to students
continue to manage		1'		Oligoling	
Leave of Absences	LOA prior to early	from 10 year average of	Force: Associate		returning from LOA
(LOA) and ensure	registration	53% to 58% by reducing	Vice President		in April 2023 to
that students have		barriers and creating	and Dean,		check-in prior to
the support they		incentives for LOA students	Student		early registration.
need to graduate,		to return, (e.g. scholarship	Academic		
including possible		support).	Services and the		
scholarships for			VP Student		
students who want			Success,		
to return,			Inclusive		
scholarships to			Excellence and		
complete summer					
courses to keep			Curricular		
from falling behind,			Innovation		
and competence-					

based credit for					
returning students.	5.7.1: New Student	Fall 2022 materation is bighten	The sea sheire of	Carina 2022	CASA/CIPE
		Fall 2023 retention is higher		Spring 2023	•
would most benefit	Success Survey Follow-up	than predicted based on	the SSRE Task		conducted a
from coordinated	(CASA, OIRA, CIPE)	Spring 2023 retention for	Force: Associate		follow-up to the
pro-active,		2022 cohort (~.80, which is	Vice President		NSSS and TF shared
evidence-based		a 5 year average).	and Dean,		the results widely.
academic and co-			Student		CASA coaches
curricular			Academic		reached out to all
programs, building			Services and the		students who
on current surveys,			VP Student		might or planned
early alert systems,			Success,		on transferring.
and recommend			Inclusive		
new digital			Excellence and		
initiatives to enhance			Curricular		
persistence and			Innovation		
academic success of			iiiiovatioii		
students.					
	5.7.2: CASA partnership	Fall 2023 retention is higher	The co-chairs of	Spring 2023	Message to campus
	with faculty on supporting	than predicted based on	the SSRE Task		about assisting
	students with Early Alerts	Spring 2023 retention for	Force: Associate		with retention
	and extra communication	2022 cohort (~.80, which is	Vice President		included
	with students around the	a 5 year average).	and Dean,		information about
	last day to withdraw		Student		immediate actions,
	deadline		Academic		including the Early
			Services and the		Alert system.
			VP Student		
			Success,		
			Inclusive		
			Excellence and		
			Curricular		
			Innovation		
	5.7.3: CASA unregistered	Fall 2023 retention is higher	The co-chairs of	Spring 2023	TF to discuss holds

	student outreach; SSRE TF	than predicted based on	the SSRE Task		in depth during
	to review hold data and	Spring 2023 retention for	Force: Associate		April and May
	deeper dives into	2022 cohort (~.80, which is	Vice President		registration.
	registration barriers	a 5 year average).	and Dean,		
			Student		
			Academic		
			Services and the		
			VP Student		
			Success,		
			Inclusive		
			Excellence and		
			Curricular		
			Innovation		
5.8 Enhance	Increasing collaboration	Fall 2023 retention is higher	The co-chairs of	AY 2022-2023;	TF co-chairs met
collaboration,	across campus.	than predicted based on	the SSRE Task	ongoing	with leadership in
information sharing		Spring 2023 retention for	Force: Associate		UG schools and TF
and joint planning between Student		2022 cohort (~.80, which is	Vice President		messaged the
Life and Academic		a 5 year average).	and Dean,		community.
Affairs with regard			Student		
to student			Academic		
academic success.			Services and the		
			VP Student		
			Success,		
			Inclusive		
			Excellence and		
			Curricular		
			Innovation		

### **Goal 6: School of Education**

<b>Objectives of Goal</b>	Actions of Goal Supported	Describe how you will	Person	Semester(s) and	Progress/status
		know the effort is a	Responsible for	Year(s) this work	as of April 2023
			Execution	will be conducted	

		success. What are		
		measurable outcomes?		
		measurable outcomes:		
Develop new	!			
programming to	!			
supplement and	!			
steady enrollment	!			
in teacher	1			
education and	!			
masters programs.				
Create and	!			
implement an	!			
outreach plan to	!			
City Year students	!			
and alumni to	!			
increase City Year	!			
prospect pool	!			
across all SOE	!			
programs.	!			
Leverage state				
funding,	!			
scholarships, and	!			
district	!			
partnerships to	!			
offset shortages in	!			
teacher education.	!			
Increase Bay Area				
school district	!			
prospects by 10%	!			
over the next five	!			
	!			
years by creating				
University	!			
partnerships with	!			
districts that	!			
leverage current	,			
state funding for	,			
residency and				
other programs.				

### Goal 7 : School of Law

Objectives of Goal	Actions of Goal Supported	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Semester(s) and Year(s) this work will be conducted	Progress/status as of April 2023
7.1 JD Enrollment	Upgrade marketing				
to 179 students	platforms to automate				
per cohort	processes, integrate CRM				
	and				
	prospect/applicant/admit				
	communications, and				
	leverage real-time analytics				
	to make data-driven				
	decisions.				
	Increase scholarship				
	support for new admits,				
	particularly diversity				
	admits, by coordinating				
	with alumni/development				
	teams.				
	Improve employment				
	outcomes for students				
	through continued				
	improvement of a) career				
	services, b) assessment of				
	programmatic fit with law				
	hiring opportunities, c)				
	enhance at-graduation data				
	and 10-month post-				
	graduation data analysis, d)				
	increased alumni				
	mentoring, e) greater				
	connection to the legal				
	community through				
	externships and pipeline				

	partnerships, f) strategies that encourage our graduates to seek employment outside the competitive Bay Area		
7.2 Increase non- tax LLM enrollment to 19 students per cohort	Improve SOL ranking		
	Improve course offerings in Intellectual Property		
	Explore new/complementary certificate and degree programs.		
7.3 Increase graduate tax programs enrollment to 84 students per cohort	Strengthen internal marketing and brand awareness within Andersen		
	Develop complementary certificates and skills courses		
	Diversify enrollment pipelines and develop additional partnerships.		

# **Goal 8: College of Arts and Sciences**

Objectives of Goal	Actions of Goal Supported	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Semester(s) and Year(s) this work will be conducted	Progress/status as of April 2023
8.1 Establish	Establish four additional				
scholarship-raising	scholarship-raising boards				

boards to support graduate students 8.2 Analyze and optimize discounting to stabilize enrollment and improve yield 8.3 Develop internship programs and pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use GO budget funds to support
8.2 Analyze and optimize discounting to stabilize enrollment and improve yield 8.3 Develop internship programs and professional pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate classes. Incentives programs to use
optimize discounting to stabilize enrollment and improve yield  8.3 Develop internship programs and professional pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
discounting to stabilize enrollment and improve yield  8.3 Develop internship database for each program programs and professional pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
stabilize enrollment and improve yield  8.3 Develop internship programs and professional pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate classes. Incentives programs to use
enrollment and improve yield  8.3 Develop
improve yield  8.3 Develop internship programs and professional pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
8.3 Develop internship database for each program database for each program programs and professional pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
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pathways to enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
enhance enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
enrollment  Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes.  Incentives programs to use
Establish alumni networks to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
to maximize internship opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
opportunities  Create an inter-USF network to advertise and offer graduate students as TAs to graduate and undergraduate classes. Incentives programs to use
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TAs to graduate and undergraduate classes. Incentives programs to use
undergraduate classes. Incentives programs to use
Incentives programs to use
GO hudget funds to support
TAs
Work with Career Services
to provide more targeted
support for graduate
students within their office.
8.4 Reduce Improve messaging on
summer melt in housing for grad students,
CAS graduate and create resources for
programs housing office to better
serve grad students
Launch CAS-wide mentor
system

8.5 Revamp marketing strategies for CAS	Hire Organic Search Optimization consultant for a 6-8 month period		
graduate programs			
	Create greater interaction		
	and collaboration between		
	OMC, OGA, and CAS GRAD		
	Initiate a 10% growth in		
	social media target		
	audiences for each program		

# **Goal 9: School of Nursing and Health Professions**

Objectives of Goal	Actions of Goal Supported	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Semester(s) and Year(s) this work will be conducted	Progress/status as of April 2023
9.1 Relaunch the					
Executive					
Leadership DNP					
program with an					
anticipated start in					
2023-24, and the					
recruitment and					
enrollment of a					
cohort of 20					
students					
9.2 Explore the					
SOPHAS common					
application in					
tandem with the					
Slate CRM to					
augment					
recruitment of the					
MPH program					

9.3 Launch new epidemiology track of the MPH program for enrollment at the Orange County campus			
9.4 Build international applications and enrollments			

## **Goal 10: School of Management**

Objectives of Goal	Actions of Goal Supported	Describe how you will know the effort is a success. What are measurable outcomes?	Person Responsible for Execution	Semester(s) and Year(s) this work will be conducted	Progress/status as of April 2023
10.1 Stabilize and grow degree-seeking enrollments of existing programs while increasing	Expand prospective student population beyond the Bay Area to the Central Valley and beyond by offering selective programs via completely online or HyFlex	BAM (a fully-online program) is recruiting 25 students per semester (50 students per year).	AD-UG	Ongoing	BAM set to launch in Fall 2023.
enrollments via new programming	modalities.	PT-MBA program is recruiting 50+ students a year.	AD-GRAD	Ongoing	Discussions continue about offering PT-MBA in an online format.
	Link micro-credentials and certifications to existing programs to increase the attractiveness of our programs	Such credentials/ certifications are developed and revenue is being generated via our ExecEd Unit.	AD-Grad  Director of ExecEd	Ongoing	Director of ExecEd has been named; discussions to start June 1.

	Partner with organizations to develop customized degree programs for employees.	Program launched June 1 with Andersen Global.	AD-GRAD		Ongoing
		The template has been established which can be delivered to additional organizations.			
	Implement a redesigned working professional undergraduate program with a 3+2 option that allows students to complete an undergraduate degree and graduate degree.	The BAM creates a 1+2 option for students. In lieu of a 3+2 program, SOM is discussing the creation of 4+1 or 3.5+1 options.	AD-UG AD-GRAD	Ongoing	BAM set to launch in Fall 2023. Discussions have started regarding 4+1 and 3.5+1 options.
	Explore developing a Masters in Management (MM) or Master of Science in Management degree	Launching a one-year MM (or one-year MBA program) by fall 2024 that is offered as a +1 or stand alone program.	AD-GRAD		Discussions have begun.
10.2 Increase revenue from non-degree seeking students through certificate and executive education	Offer existing and new micro- credentials and certifications to USF alumni and non-USF individuals	Such credentials/ certifications are developed and revenue is being generated via our ExecEd Unit.	AD-Grad  Director of  ExecEd	Ongoing	Director of ExecEd has been named; discussions to start June 1.
	Partner with organizations to develop non-degree programming for employees from existing and newly created micro-credentials and certificates	Such credentials/ certifications are developed and revenue is being generated via our ExecEd Unit.	AD-Grad  Director of ExecEd	Ongoing	Director of ExecEd has been named; discussions to start June 1.