



WEEKLY UPDATE – Mar. 23

ISSS Office Updates, COVID-19

For those in the San Francisco Bay Area and for those of you who have departed the US or are on your way home, our office hopes you are safe and settling into the pace of life. ISSS wants to remind you that our office is open, with all services available to you remotely. Please refer to the following resources for assistance:

- **ISSS Website:** View the **ISSS website** to learn more about **F1 work authorization, J1 work authorization, filing taxes, workshops** and other services.
- **General Questions:** Email **iss@usfca.edu** about travel, visa renewals, submitting documents to ISSS, and other general questions.
- **Advising Services:** Email your **ISSS adviser** with questions about your immigration situation, or **make an appointment**.
- **Submit a Request:** ISSS will process requests remotely and will mail your new I-20 or DS-2019 to you. You can **submit your request online** and follow the instructions to schedule and pay for the document to be mailed. ISSS has adjusted regular processing time to ten business days. Please make sure your request is complete and you have scheduled your documents to be mailed to prevent delays.
- **Other:** Please note that all ISSS **workshops and appointments** will be conducted via Zoom, and students will be notified before the event with instructions and Zoom information.

We know that this is a challenging time and students are facing a number of transitions in their living situation, learning environment, and sense of safety. The health and well being of our students is our top priority and we are here to support you through this transition.



Cafe International is Going Online!

How are you doing with the many changes related to COVID-19? Join Cafe International this week for a stress-free, virtual coffee break with other international students to chat about your experiences and recharge your batteries. This virtual Cafe International will take place on **Tuesday, March 24 from 3:30–4:30 p.m.** All are welcome! Please **RSVP to this event**.



Stay Connected and Supported

Counseling and Psychological Services (CAPS) is now offering virtual consultation! Dr. Robin Li, USF Staff Psychologist, will hold drop in hours on Tuesdays from 3-5 p.m. PST. You can access this service **online**. Note that due to licensing restrictions, Dr. Li can only offer consultations to students physically located in California and China. Be sure to also check out the tips for managing anxiety about COVID-19 on the **CAPS website**.

ISSS OFFICE RESOURCES

Requesting a document from ISSS?

If you are requesting an immigration document or letter from our office, remember that we request **ten business days** to process requests. Make sure you plan accordingly so you have enough time to receive your document before you need it. **You can also make some document requests through an online submission.**

Adviser Appointments and Workshops

Appointments can be made online. Please visit the **ISSS website** to schedule an appointment. Appointments are still booked in 30-minute increments.

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