



WEEKLY UPDATE – May 11

## Introducing MyISSS Student Portal!

Our office is excited to announce the launch of our new student platform, **MyISSS Student Portal!** The MyISSS Student Portal will allow students to submit requests to ISSS and view information and announcements from our office. Students will also be able to use this page to view the status of their current requests and view all past requests submitted through the student portal. Please note that ISSS is no longer accepting requests via our former online request system. All requests will be submitted through the MyISSS portal.

### How to Access MyISSS

To login to your MyISSS Student Account, follow the **MyISSS link**. Once you are in the student portal you can view your personal information, see your ISSS adviser's name, and submit a request to ISSS. For more guidance on how to login and submit a request, please view the **MyISSS Portal Handbook**.

We are excited to provide our international student community with a more interactive service and student portal experience. We know this will be a huge benefit to students once it is up and running, and we appreciate your patience during this transition period.

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## ISSS OFFICE RESOURCES

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### Requesting a document from ISSS?

If you are requesting an immigration document or letter from our office, remember that we request **ten business days** to process requests. Make sure you plan accordingly so you have enough time to receive your document before you need it.

### Adviser Appointments and Workshops

**Appointments can be made online.** Please visit the **ISSS website** to schedule an appointment. Appointments are still booked in 30-minute increments.

### Connect with ISSS through Facebook »

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