



WEEKLY UPDATE – Aug. 23

## A Warm Welcome Back to the Hilltop

Our office is so happy to welcome you back for the fall 2021 semester! We hope that your summer break was restful and restorative, and you feel ready to resume your studies. As you get settled and begin your courses, we wanted to update you about the nature of our services as the university moves to more in-person offerings.

### Our Services

This semester, the ISSS staff will serve international students both in person and online. Our front desk, located at the University Center (fifth floor) is now open Mondays–Fridays from 9 a.m.–5 p.m. Note that all requests should be submitted via our online portal, **MyISSS**, and once processed, downloaded from MyISSS. For help navigating MyISSS, check out the **MyISSS student handbook**. Our processing time for all requests is 10 business days.

Remember that you can connect with us **via email**, reach us by phone at **(415) 422-2654**, chat with a team member on our **website** chat feature (Glia), or **make a Zoom appointment with your ISSS adviser**. This fall, all advising appointments and workshops will be held virtually via Zoom. If you would like to request an in-person appointment, please reach out to your ISSS adviser. Click on the icons below to submit a request via MyISSS, make an appointment with your ISSS adviser, or register for a fall workshop.

**SUBMIT A REQUEST**

**MAKE AN APPOINTMENT**

**REGISTER FOR A WORKSHOP**



### Buddy Program

It's natural to feel like a fish out of water when you step foot on your dream campus in a different country! To help acclimate students to USF, this program will match new international students with current students. The buddies act as guides to help international students sail along their new journey. This program will help new students build community and navigate a new cultural and educational ecosystem. **Learn more »**



### Full-Time Enrollment Reminder

As a reminder, F-1 students must be enrolled full-time, unless approved by ISSS for a reduced course load. Full-time status for undergraduate students is 12 or more units and full-time status for graduate students is 6 or more units. If you have questions about dropping or withdrawing from a course and are unsure of how it would affect your status, please email ISSS. **See the full academic calendar »**

## ISSS OFFICE RESOURCES

### Requesting a document from ISSS?

If you are requesting an immigration document or letter from our office, remember that we request **ten business days** to process requests. Make sure you plan accordingly so you have enough time to receive your document before you need it. **You make all requests through MyISSS.**

### Adviser Appointments and Workshops

**Appointments can be made online.** Please visit the **ISSS website** to schedule an appointment. Appointments are still booked in 15-minute increments.

### Connect with ISSS through Facebook »

Join the conversation **#USFCA**



**UNIVERSITY OF SAN FRANCISCO**  
International Student and Scholar Services

(415) 422-2654

USFCA.EDU

DIRECTIONS

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