



## Student Satisfaction & Food Insecurity Survey

Resolution:

**Whereas:** the University of San Francisco, hereafter referred to as USF, prides itself on its engagement with its student body; and

**Whereas:** the mission of the Associated Students of the University of San Francisco (ASUSF) Senate is to “strive to ensure that every voice, concern, and suggestion to improve USF is heard by addressing the needs of our constituents through compromise and cooperation”; and

**Whereas:** a study in the *Journal of Business Research* found that ‘student satisfaction has a dramatic impact on the perceived identity of an institution, and therefore a direct effect on the success of student recruitment efforts;’

**Whereas:** that same study found that students’ ‘grades, course participation, relationships with lecturers, attendance... are all, to a certain extent, reliant on how much they enjoyed their time at university and how engaged they were;’ and

**Whereas:** it is imperative for USF and ASUSF Senate to devise new ways to reach out to the student body, whom they serve, to hear their concerns and opinions; and

**Whereas:** a student satisfaction survey would help ASUSF Senate gauge the level of engagement and satisfaction at USF; and

**Whereas:** food insecurity, defined by the United States Department of Agriculture as “limited or uncertain availability of nutritionally adequate and safe foods, or the ability to acquire such foods in a socially acceptable manner,” poses a threat to the education and lives of students of USF; and

**Whereas:** according to the USF Food Pantry website, 30% of all college students are food insecure, and of these food-insecure students, only 43% have a meal plan; and

**Whereas:** the Food Pantry, according to a recent study on Student Food Insecurity at the University, was visited a total of 459 times in the 2018-2019 academic year; and

**Whereas:** according to a recent study titled ‘Student Food Insecurity at the University of San Francisco,’ which consisted of discussions with students revealed “... Bon Appetit pricing to be exorbitantly high and out of reach financially for many students;” and



**Whereas:** ASUSF Senate and USF must gather more data on food insecurity and student satisfaction in order to properly execute their responsibilities to the students of USF;

**Be it resolved by ASUSF Senate of the University of San Francisco, in its role as the representatives of all the undergraduates of the University of San Francisco;** that a Student Satisfaction & Food Insecurity Survey be implemented by ASUSF Senate in conjunction with the appropriate USF offices; and

**Resolved:** that this survey be administered to the currently matriculated undergraduate student body during the Spring semester of every other academic year, beginning Spring 2021; and

**Resolved:** that this survey be composed of questions approved by the full ASUSF Senate; and

**Resolved:** that the ASUSF Senate may make changes to this survey that it deems necessary with the advice of the appropriate University office(s); and

**Resolved:** that the results of this survey be sent to Bon Appetit and other relevant USF offices; and

**Resolved:** that the execution and implementation of this survey shall fall under the purview of the Vice President of Advocacy, or any other member of the ASUSF Senate appointed by the Vice President of Advocacy, in order to uphold the values of USF.

**Submitted by:** John Iosefo, Junior Class Representative

**Supported by:** Dr. Shannon Gary

*Associate Vice Provost of Student Life & Dean of Students*

**ASUSF President:**

**Date:**

