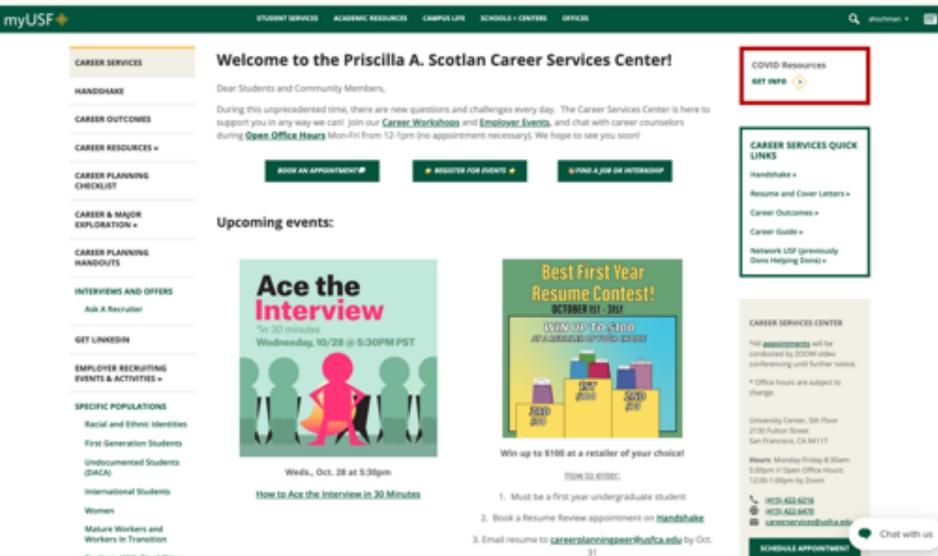


UNIVERSITY OF SAN FRANCISCO UNIVERSITY OF SAN FRANCISCO SAN FRANCISCO Career Services Center

# Ace The Interview In 30 Minutes!

## **Career Services Center Website**

#### www.myusf.usfca.edu/csc



Students With Disabilities

# Handshake

Handshake is our online career management platform. You are able to easily upload your resume, search and apply for over 12,000 jobs and internships, register for on-campus workshops and events, and schedule career counseling appointments.

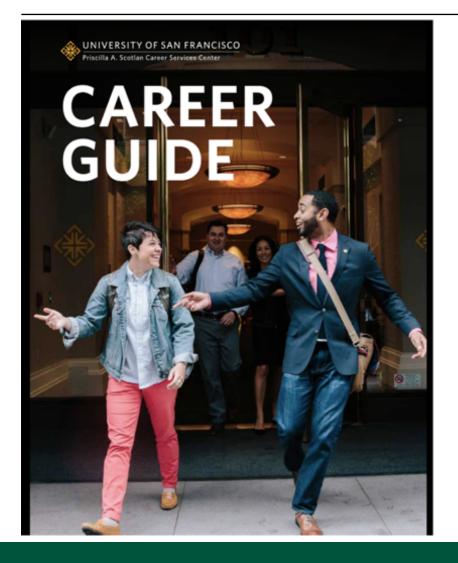
# handshake SLIVE



https://usfca.joinhandshake.com/



### **Career Services Center: Career Guide**



### Inside:

- Resume & Cover Letter Samples
- Building a LinkedIn profile and network
- Informational Interview advice
- Interview Tips
- Salary Negotiation

And so much more!

### Link In Chat Box!



### How Many Internships Before Graduation?

3 Internships Before Graduation



# Before The Interview



# Preparing for the Interview Research

### Know yourself:

- Think about your educational, extracurricular, and work experiences, and brainstorm ways that these experiences can be applied to the responsibilities required of the job
- Understand your skills and interests, and be able to articulate how they align with the skills required of the job

### Know the employer:

- Conduct extensive research on the employer to gain an understanding of its mission, values, services, customers/clients, strategies, industry, and competitors
- Thoroughly read through the job description so you fully understand the responsibilities and skills critical for the position



# **Preparing for the Interview**

### Interviewing is like learning a new sport – you have to practice!

### Interview practice can be conducted in various different ways:

- Schedule a mock interview with Career Services Center
- Pair up with a friend and practice answering/asking questions back and forth
- BIG INTERVIEW!

### Tips:

- Anticipate difficult questions don't avoid them while practicing and answer in a honest and positive manner
- Prepare thoughtful questions to ask the employer create a list of at least 5 go-to questions

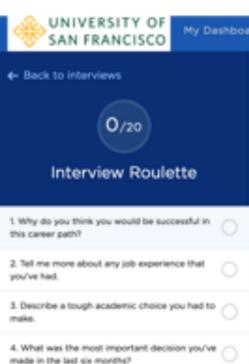




Use Big Interview to learn and practice your interview skills, whether you're interviewing for a job or graduate school.







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 Tell me about your experience managing people.

 Let's talk compensation. How much do you think you're worth?

10. Would you be willing to relocate for this position?



Why do you think you would be successful in this career path?

Back



Next question







Question 1 of 20

# What to Wear

- Conduct research (company website, social media, alumni/friends/family that work there, visit if the company is open to the public)
- If still unsure, it is ok to ask the person that set-up the interview or call the company's human resources department.
- No mater what make sure your appearance is clean and neat



Business Professional Business Casual Casual Resource: Gender Non-conforming Interview Attire



# During the Interview



# What the Employer Looks For

- Skill/Technical Fit
- "Cultural Fit"
- Enthusiasm
- Communication Skills 4
- Skills/Experience

### Nonverbals:

- Personality
- Maturity
- Appearance
- Body Language





# **Common Interview Questions**

- Tell me about yourself?
- What is one of your strengths and one of your weaknesses?
- How does your previous experience relate to the job you are applying for?
- What would your previous supervisor or co-workers say about you?
- Tell me about a stressful situation you encountered and how did you handle it?
- Tell me about a difficult client and how did you handle it?
- Why should we hire you?



### **Star Method – Answering Behavioral Questions**

### Tell me about a time...

Situation Set the stage for your interviewer • Provide a concise overview of the situation • Share any relevant background details	TaskArticulate the goals or objectives that you were working towards during the specific situation• Explain why you identified this task and what made it important		
Action Describe in detail the specific actions that were taken to address the situation • Focus on how <u>you</u> contributed • Identify the reasons behind each action	Result         Describe the overall outcome         • Answers with positive results; if providing a negative result, explain what you learned or how you would perform differently in the future		



# **Questions to Ask Employer**

- What specific skills or qualities are essential for me to be successful in this position?
- What is the general cultural like in the company?
- What are the most important goals you'd like to see someone accomplish in the first 30, 60, and 90 days on the job?
- How will I be evaluated? If so, when and how often?
- What do you like most about working here?

### Final questions:

- What are the next steps in the interview process?
- May I please have your business card, in case I have any questions?



# After the Interview



# **After the Interview**

- Send a thank you email (within 48 hours)
- Assess how you felt you did and work on areas you feel you need improvement.
- Follow-up with the employer if you have not heard from them in the time frame that they mentioned.
- Practice your interviewing skills. *Remember, practice makes perfect!*



# Sample Thank you email

Subject: Thank You - [Name of Position]

Dear [First and Last name],

Thank you for taking the time to interview me today for the position of [job title]. After meeting with you, I am even more excited about the opportunity to join [insert company], and I am confident that my background and interests align closely with the position. I especially enjoyed our conversation about (SOMETHING SPECIFIC)

I look forward to hearing from you about the next steps in the hiring process. Please do not hesitate to reach out to me if I can provide any additional information. Thank you again.

Best regards,



# **Interview Resources**

Common Hospitality Interview Questions https://www.hcareers.com/article/career-advice/top-20-common-interviewquestions-and-answers

#### How to answer the 31 most common interview questions

https://www.themuse.com/advice/how-to-answer-the-31-most-common-interviewquestions

### 5 Career Stories you need to know for your next job interview

http://www.careerbliss.com/advice/5-career-stories-you-need-to-know-for-your-next-jobinterview/?utm\_source=social&utm\_medium=twitter&utm\_campaign=5careerstoriesnextj obinterview#/.UeVmOuSzmro.twitter

### The best questions to ask during a job interview

https://www.hercampus.com/career/job-advice/best-questions-ask-during-interview

**Reference Tips** See Career Guide page 46





TRAFFIC & DETENDANCE FOR

QUICK QUESTION?

ASK A