# **Due Dates**

Reconcile company card charges by the 1<sup>st</sup> business day of the month

Your supervisors approve charges by the 3<sup>rd</sup> of the month

\*Note: Company Credit Card Charges are based on the calendar month

# **Billing Cycle**

Calendar month (1<sup>st</sup> day of the month – last day of the month)

# **Contact Information**

Tracy Dip, Disbursement Services Assistant. x5977 or <u>tdip@usfca.edu</u>

Dennis Miller, Manager P-card Services x2102 or <u>millerd@usfca.edu</u> or <u>pcard@usfca.edu</u>

# JP Morgan Chase Customer Service

1-800-270-7760 (24 hours) (Lost/stolen, declined charges, account balance, and after you have called merchant – dispute charges)

#### **Limit Increases**

**Budget Manager** 

# **Online Tutorial** at

https://myusf.usfca.edu/ abs/ap/concur/tutorials

# **Logging on to Concur**

#### **Option One: Log on to** <u>MyUSF</u>

• Click on the 'Concur' located on the top section of the page

#### Option Two: Go to <u>http://expense.usfca.edu</u>

- Type in Logon on ID (MyUSF) case sensitive
- Type password (first logon is your 8-digit CWID #)

#### **STEP 1: Creating an Expense Report**

- 1. From the **My Concur** home page, click the **Expense** tab and select **Create New Report.**
- 2. On the **Create a New Expense Report** page, complete all required fields (those with red asterisks) and the optional fields as needed.
- 3. Click the **Next** link at the bottom of the page.

# STEP 2: Importing transactions and adding out of pocket expenses to the reports

- 1. From the Expense List, select **New Expense**, then select the **expense type** from the helper pane on the right-hand side of the screen.
- 2. Complete all the required fields and the optional fields, as needed.
- 3. When done, click **Save** and repeat these steps to manually enter more expenses.

#### **STEP 3: Attaching receipt images**

- 1. After you have created an expense report, click the **Add Card Charges** link.
- 2. In the **Available Company Card Charges** section, select the check box for each transaction that you want to assign to the current expense report
- 3. Click the **Import** link and either import to a *New Expense Report* or select a report to import the charges to.

#### **STEP 4: Faxing receipts to Concur**

- 1. Send the **Fax Cover Page** to the phone number listed on the printed form.
- 2. Receipts will be associated to the report within 2-10 minutes.
- 3. Please verify whether the receipts came though clearly by clicking **Receipts** and *View Receipts in New Window* or *View Receipts in Current Window.*